



Press Release

Migros and Atos extend partnership to accelerate IT automation and resilience

Renewed three-year framework agreement advances the transformation of Migros' business-critical data center platforms through automation and scalable trusted managed services.

Zurich, Switzerland, October 8, 2026 – [Atos](#), a global leader of AI-powered digital transformation, today announces it **will continue to operate and modernize Migros' business-critical data center platforms for at least three more years. The renewed agreement marks the next phase of a partnership that has evolved from first-generation outsourcing into a strategic managed-services model focused on automation, resilience, governance and scalable transformation.**

Under the new framework agreement, Atos remains responsible for the operation of Migros' compute, storage and database platforms under a nearshore delivery model, including proactive maintenance, patch management and incident resolution in line with agreed service levels. The scope covers around 2,200 server systems, more than 450 databases and approximately 4 petabytes of storage across four data center sites.

The partnership supports Migros in consolidating, standardizing and automating its IT landscape as the Group continues to focus on core business priorities. Atos provides the operational processes, platform expertise and scalable resources needed to integrate additional systems efficiently, improve service quality and reduce the need for Migros to expand internal operational capacity at the same pace.

Beyond day-to-day operations, Atos acts as a trusted advisor and implementation partner for the modernization of Migros' data center infrastructure, leveraging global technology partnerships and competitive procurement conditions.

"This extension is more than a continuation of operations; it is the next step in transforming a proven outsourcing relationship into a strategic platform partnership. Together with Migros, we are strengthening automation, resilience and scalability across business-critical infrastructure," says **Pascal Howald, client executive partner, Atos in Switzerland.**



Caption: Migros headquarters, Zurich (Source: Migros)

Focus on automation and compliance

The agreement sets two clear priorities: efficiency and governance. Through a jointly agreed automation fund, Atos and Migros will invest in software- and data-driven hybrid cloud platforms, modern automation technologies and artificial intelligence to accelerate time to market and improve service quality and availability.

Compliance and business continuity are equally central. Atos provides structured operational documentation, defined contingency and escalation plans, and regular training to strengthen traceability, audit readiness and the ability to respond effectively in exceptional situations.

European proximity and operational stability

Atos combines nearshore delivery with a local Swiss team to ensure short decision-making paths, close coordination and reliable day-to-day operations. As a European partner, Atos also brings expertise in data sovereignty, governance and long-term collaboration — capabilities that are increasingly important in a complex geopolitical and regulatory environment.

"Competition in the Swiss retail sector requires IT platforms that respond quickly and reliably to changing customer needs. To achieve this, we need partners who handle our data and systems with the same understanding of sovereignty as we do. With Atos, we have a European partner at our side who supports exactly that," says **Patrick Mosberger, head infrastructure at Migros**.

Olivier Vareilhes, head of Switzerland, Atos, says: *"The extension of our collaboration with Migros shows how long-term trust can become a platform for continuous transformation. As a European technology partner, we are helping Migros build an IT foundation that is more efficient, resilient and ready for the next phase of digital business."*

About the partnership

The collaboration between Atos and Migros began in 2019 with a first-generation outsourcing agreement and went live in 2020 after the initial transformation phase. Since then, the partnership has evolved into a long-term model for the stable, standardized and scalable operation of Migros' complex data center platforms.

The Migros Group employs 92,000 people and generates annual turnover of 31.9 billion Swiss francs, making it one of Switzerland's largest and most prominent private companies.

Image credit:



**Olivier Vareilhes, head of Switzerland, Atos
(source: Atos)**



**Pascal Howald, client executive partner,
Atos in Switzerland (source: Atos)**



**Patrick Mosberger, head infrastructure,
Migros (source: Migros)**

About Migros

The Migros Group is committed to making Switzerland a great place to live, provides essential everyday goods and services, and uses its success for the benefit of society. The Migros Group combines economic success with sustainable business practices, and social cohesion with diversity.

The Migros Group operates in four strategic business areas: Food Retail, Non-Food Retail, Healthcare and Financial Services. The Federation of Migros Cooperatives (MGB) coordinates the activities of the Migros Group, defines its overall strategy and represents Migros externally.

With annual sales of CHF 31.9 billion and 92,000 employees, the Migros Group is Switzerland's largest retail company and leading private-sector employer. Migros is owned by more than two million cooperative members.

About Atos

[Atos](#) is the Atos Group brand dedicated to AI-powered, secure, end-to-end digital services. Atos designs, develops, and operates critical digital environments that drive performance, resilience and sovereignty, helping public and private organizations worldwide retain control over their data and infrastructures, while meeting regulatory requirements.

With more than 52,000 employees serving over 4,500 clients across 54 countries, Atos helps modernize core IT systems, accelerate cloud and data transformation, strengthen cybersecurity, and deliver secure digital workplace environments to support its clients, its employees and society. Atos also provides consulting and advisory services through its Atos Amplify brand.

A trusted partner in operating complex and mission-critical environments, Atos supports organizations across highly regulated and sovereign contexts.

About Atos Group

[Atos Group](#) is a global leader in digital transformation with c. 54,000 employees and annual revenue of c. €7.2 billion, operating in 54 countries under two brands - Atos for services and Eviden for products and systems. European number one in cybersecurity and a leader in cloud, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is listed on Euronext Paris.

Further information is available at www.atos.ai

Agency contact for Atos Switzerland:

Caroline Hank, Akima Media, Tel.: +49 (0)89 17 959 18 0, Email: atos@akima.de