



Press Release

Atos Wins “Innovation & Technology of the Year” at the Service Desk Institute Awards 2026

Paris, France – March 30 – [Atos](#), a global leader of AI-powered digital transformation, today announces today that it has won the “**Innovation & Technology of the Year**” award at the SDI Awards 2026, organized by the [Service Desk Institute \(SDI\)](#) from March 18 to 20 in Birmingham, UK.

The Service Desk Institute is one of the most respected authorities globally in IT service management and service desk operations. Its flagship event, SDI Spark, brings together thought leadership, innovation showcases and the prestigious SDI Awards, which recognize outstanding achievements across the global service management community.

Earlier in the process, two Atos submissions were shortlisted in the Service “Transformation of the Year” and “Technology and Innovation of the Year” categories, already representing a significant achievement. Following the shortlist announcement, Atos attended the SDI Spark event in Birmingham last week, joining industry peers for the awards gala evening, and was proud to learn that it had won the Innovation & “Technology of the Year” award after a thorough review by SDI experts.

This “Innovation & Technology of the Year” recognition highlights Atos’ commitment to pushing boundaries in service delivery through advanced technology and forward-thinking solutions, reinforcing its ability to combine innovation, automation and operational excellence to deliver measurable impact for clients.

“Winning the ‘Innovation & Technology of the Year’ award at the SDI Awards 2026 is a tremendous recognition for Atos and for the teams behind this achievement. It reflects our commitment to pushing boundaries in service delivery through advanced technology and forward-thinking solutions, while delivering tangible value through service excellence and improved user experience. This recognition belongs to the people across our organization whose expertise, dedication and collaborative mindset turned innovation into an industry recognized success,” said **Elzbieta Czyzak, Global Head Digital Workplace ICC Online, Atos.**

Atos provides end-to-end Digital Workplace services powered by AI tools and advanced technology platforms. Our solutions deliver accessible, frictionless and connected people experiences that drive new ways of working – aligned with our customers’ goals for employee engagement, accessibility and sustainability. Atos delivers a seamless, secure

and sustainable AI-powered experience where channels, applications, tools, devices, and support are personalized according to roles and preferences, creating long-term value for employees and businesses.

The Service Desk Institute is an international professional body focused on service desks and IT service management. SDI supports organizations worldwide through certification, training, benchmarking and industry events designed to promote service excellence.

About Atos Group

[Atos Group](#) is a global leader in digital transformation with c. 63,000 employees and annual revenue of c. €8 billion, operating in 61 countries under two brands — Atos for services and Eviden for products. European number one in cybersecurity, cloud and high performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos Group is the brand under which Atos SE (Societas Europaea) operates. Atos SE is listed on Euronext Paris.

The [purpose of Atos Group](#) is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

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