

Turning Complexity into Compliance: A Global IAM Transformation

Building a future-ready IAM framework to ensure global compliance and trust

How do you secure and streamline identity management for 300,000+ users across 172 countries and thousands of applications? For the world's largest food and beverage company, compliance wasn't just a checkbox - it became the foundation for digital transformation. Discover how a global program consolidated fragmented processes, centralized user management, and enabled secure, compliant operations at scale.

The Challenge

- Many disparate IGA processes and tools were existing, covering specific platforms and/or markets, with no consolidated information on who had access to what, leading to a very large amount of audit points and non-compliance issues, number of accounts and applications not managed through centralized tools and processes
- 300'000+ users in 172 countries, 8'000+ applications, 800+ Cloud SaaS applications, 400'000+ AD groups, 200'000+ SAP roles ... leading to millions of entitlements to be managed.

The Solution

- The program was initiated early 2013 to replace the existing solutions, introduce globally managed processes, and allow the customer to enable their businesses by being more responsive to their needs and challenges, while driving the global organization to deliver fully secure & compliant solutions.
- 1.6+ million SAP and AD accounts active on the new system, 6.5+ million operations per month being processed on the new platform prior to final rollout
- 880 user management processes are being transferred from 172 countries to 2 centralized business units

Customer Statement

“Reflecting on what the team has delivered over the last year, it truly is an amazing accomplishment. I guarantee this is something everyone will remember for the rest of their careers. It will be talked about and celebrated in the IAM world, not only internally.”