

# 5 tips to finding the right Advisory Consulting for ServiceNow

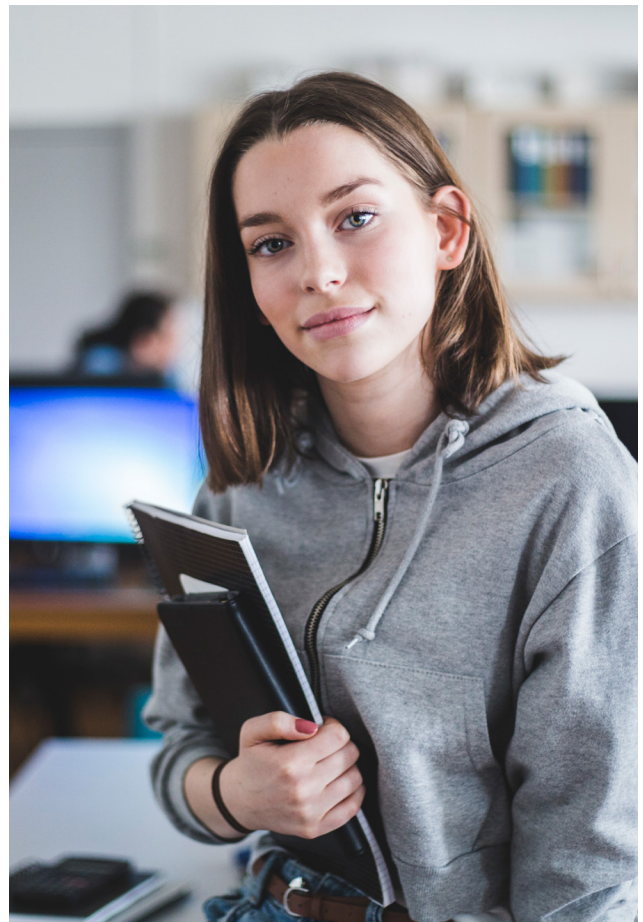


## 5 Tips to finding the right advisory consulting for servicenow

In the rapidly evolving world of technology and business, finding the right advisory and consultancy for ServiceNow can be the linchpin to a successful digital transformation. As organizations strive to streamline operations and enhance customer experiences, the guidance of a seasoned ServiceNow consultant becomes invaluable in derisking and accelerating digital transformations. The following five tips, drawn from industry best practices and expert insights, will highlight the key factors to consider when selecting a consulting partner that not only understands the technical intricacies of ServiceNow, but can also uncover and prioritise activities to deliver tangible business outcomes aligned with your company's vision and strategic goals.

Ensure that your advisory partner can demonstrate clear understanding and experience in these areas.

- **Understand the full scope of digital transformation:** recognise that in digital transformation it is the processes that need to be transformed along with the supporting technology, and the people running the processes need to be supported and trained to realise success.
- **Understand the current state as a Starting point:** ensure that you are Building on a firm foundation. How Customised are your processes and Your servicenow instance, how effective is your operating model and governance approach?
- **Set baselines:** any transformation must deliver benefits. Ensure that you have captured metric baselines against which to compare future values to demonstrate the forecast benefits.
- **Focus on the 'envision' phase:** spend adequate time planning for your future state, evaluating options, and developing an actionable roadmap with associated business cases to align with organisational objectives.
- **Don't neglect the 'validate' phase:** continue to track performance against forecasts, leveraging dashboards showing leading indicators for early insight. Measure lagging indicators to demonstrate return on investment and secure funding for future projects.



Expanding the scope beyond the technology will ensure a strategic approach to selecting the right advisory and consultancy services for ServiceNow.

Choosing Atos for consultancy and advisory is the culmination of a journey towards digital transformation success. With Atos, you're not just getting technical expertise; you're partnering with a team that understands the essence of digital transformation. It's about more than just implementing technology; it's about aligning your investments with your business goals, cutting down risks, and working smarter. Atos's Consultancy & Advisory Services are designed to tackle the root causes of transformation failures, ensuring that your projects not only meet technical benchmarks but also deliver real, measurable business outcomes. By focusing on the 'Why, What, and How' of your digital transformation journey, Atos ensures that every phase - from envisioning to validation - is meticulously planned and executed, setting you up for long-term success with the ServiceNow platform. In a world where most digital transformations fall short, Atos stands out by ensuring that your transformation journey is grounded in reality, aligned with your business strategy, and poised to deliver the value you expect.

If you need further details or assistance, feel free to ask!

## About Atos

Atos Group is a global leader in digital transformation with c. 72.000 employees and annual revenue of c. € 10 billion, operating in 68 countries under two brands — Atos for services and Eviden for products. European number one in cybersecurity, cloud and high-performance computing, Atos Group is committed to a secure and decarbonized future and provides tailored AI-powered, end-to-end solutions for all industries. Atos is a SE (Societas Europaea) and listed on Euronext Paris.

The [purpose of Atos](#) is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

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