

SCOTTISH WATER AND ATOS

# Let's keep good work flowing

Stories and successes from the Scottish Water and Atos partnership



## Continuing to support a flourishing Scotland

Since 2018, Scottish Water has trusted Atos with your infrastructure and logistics. Like any relationship worth sticking with, it hasn't always been easy. We remember your patience throughout the difficult initial transition. But as we look ahead to 2026 and beyond, we'd also like to remember everything we've achieved since then, including our expansion into areas beyond our original responsibilities.

Over the next few pages, join us as we look back at the journey we've been on together – and look ahead at where we hope to go together next.



### Your challenges, our priorities

Over the years, we've developed an in-depth understanding of your challenges. By seeing how they've evolved, we also have a good idea of where they'll go next – and how we can help.

- Pursuing your Net Zero ambitions
- Enabling a more agile organisation and Digital Workplace
- Improving security culture, controls and response
- Reducing risks from legacy IT and technical debt
- Connecting the culture for more collaborative relationships
- Identifying opportunities to innovate
- Increasing the use of data in decision-making
- Reducing duplication and increasing automation
- Connecting every corner of the diverse Scottish landscape



### Our value, your opportunities

As we face the future, we look forward to continuing to deliver value to Scottish Water. Your needs will always be at the heart of our service design as we deploy the best of Atos and our partners.

- Delivering at pace to protect live services
- Evolving and transforming through co-production, innovation and our partner ecosystems
- Applying our experience across all aspects of design and delivery
- Prioritising security, sustainability and support in mission-critical situations
- Taking ownership of integrated service, lower cost to serve and improved responsiveness
- Enhancing end user experiences

Let's look back at how far we've come...

## Soaking up seven years' worth of success

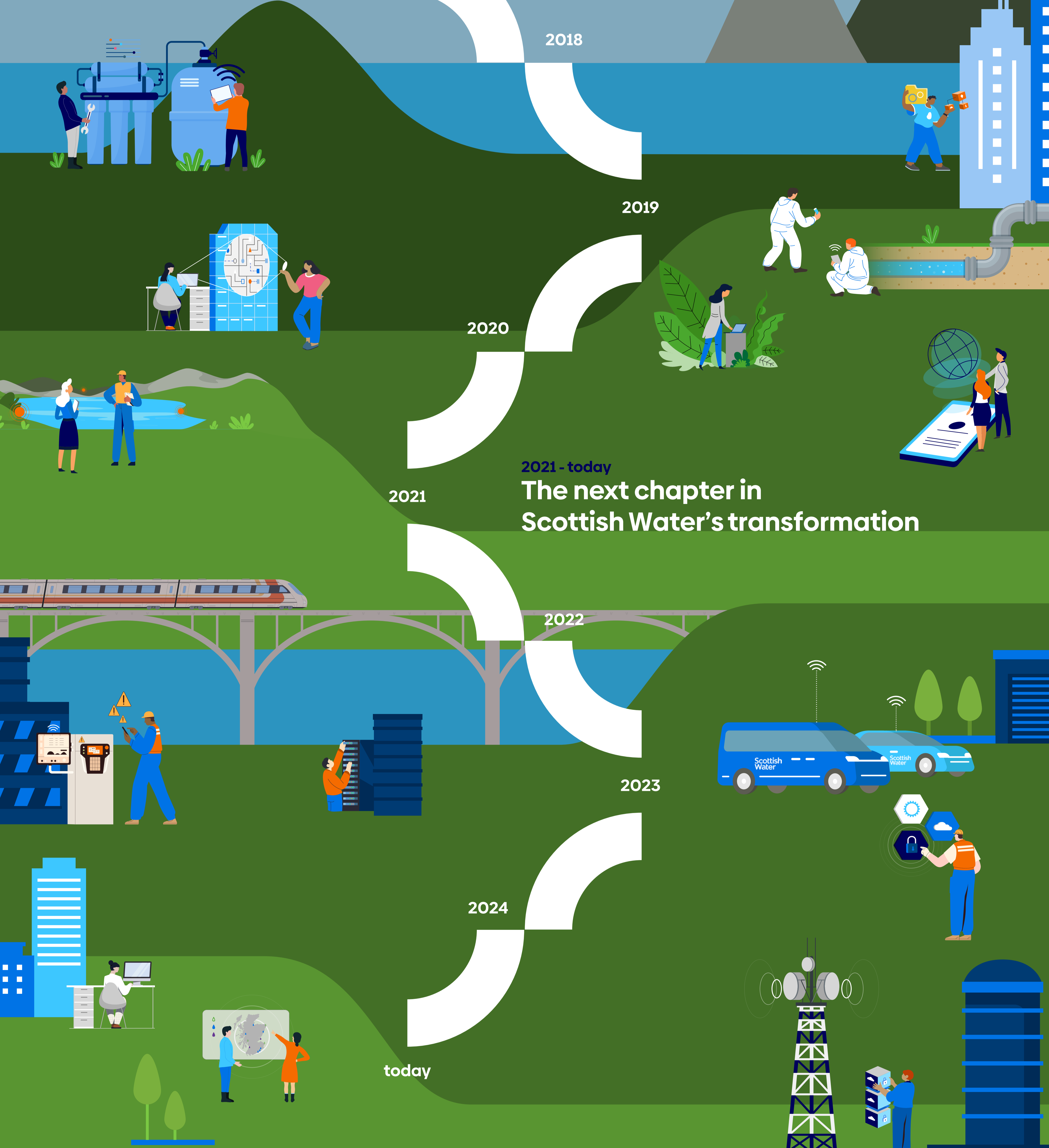
Scottish Water's Digital transformation didn't happen overnight. It took bold decisions, cutting-edge technology and a commitment to doing things better. What started as a means of updating outdated and obsolete systems quickly became a full-scale transformation – improving efficiency, sustainability and resilience across the board.

This is the story of that journey.

Click on a project to discover more.

2018-2021

### Our first steps toward a smarter Scottish Water



2021 - today

### The next chapter in Scottish Water's transformation

## A bright future

We've helped bring your people, technology and business together to support a flourishing Scotland. Now, in the face of ever-evolving technologies, challenges and opportunities, here's why Scottish Water can continue to look to Atos as a trusted partner in your success.



### Global experts

95,000 business technologists in 69 countries

Knowledgeable on emerging technologies and regulations

"Fix first, do with" technical team mentality



### Well-connected

Rich partner ecosystem, including BT, Microsoft, ServiceNow and Dell/EMC as well as smaller specialist partners such as Magdelene, Blackspot, One Diversified and a host of others, accessible through a single point of contact

Market leader in multi-supplier and SME collaboration, with work ongoing for HMRC, Met Police, Post Office and more



### Recognised leader

Gartner Leader in Digital Workplace and Enhancing Employee Experience

Ranked most sustainable company in our industry by the Dow Jones Sustainability Indices (DJSI)

Adherent to the 10 Universal Principles of the United Nations Global Compact

It's through this expertise, ecosystem and recognition that we've been able to deliver these successes for Scottish Water. So, thank you for letting us be a part of your journey – to talk more about what's next, don't hesitate to get in touch.

# Let's keep good work flowing

Get in touch to talk more about what's next for Scottish Water and Atos.

