

# Liberating people potential

With a human-centric  
digital workplace



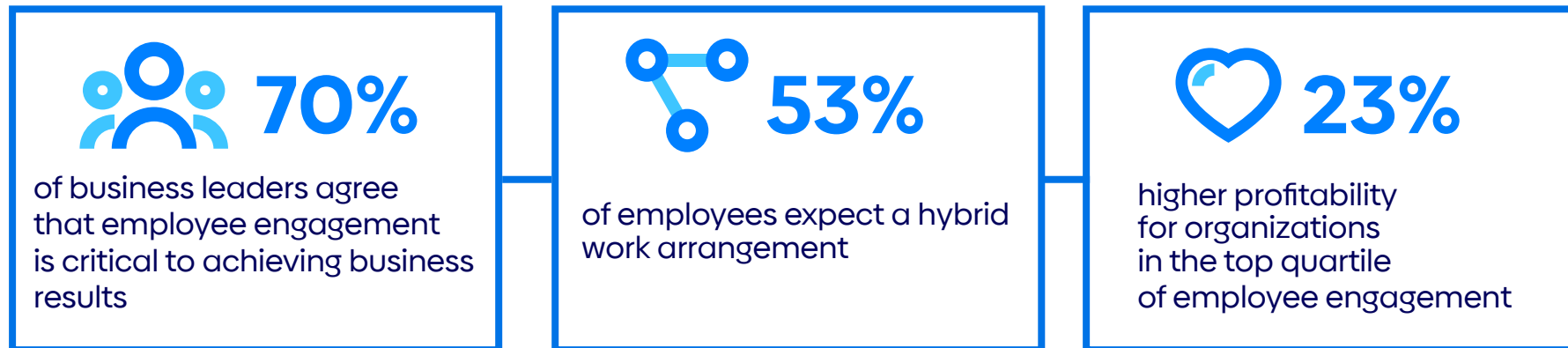
**Atos**


# Employee experience is now a strategic priority

Today's workplace is changing fast. New ways of working have emerged, enabled by digital technologies and driven by changing priorities.

More flexible, mobile and hybrid models of working create a better work-life balance, resulting in greater efficiency, higher performance, and better health and wellbeing.

Evidence shows that companies that prioritize work-life balance, a positive culture and personal development foster more engaged and motivated workforces. This in turn leads to higher performance and profitability. It will also help you to attract and retain top talent, reduce staff turnover and fluctuations, and strengthen your reputation as an employer of choice.





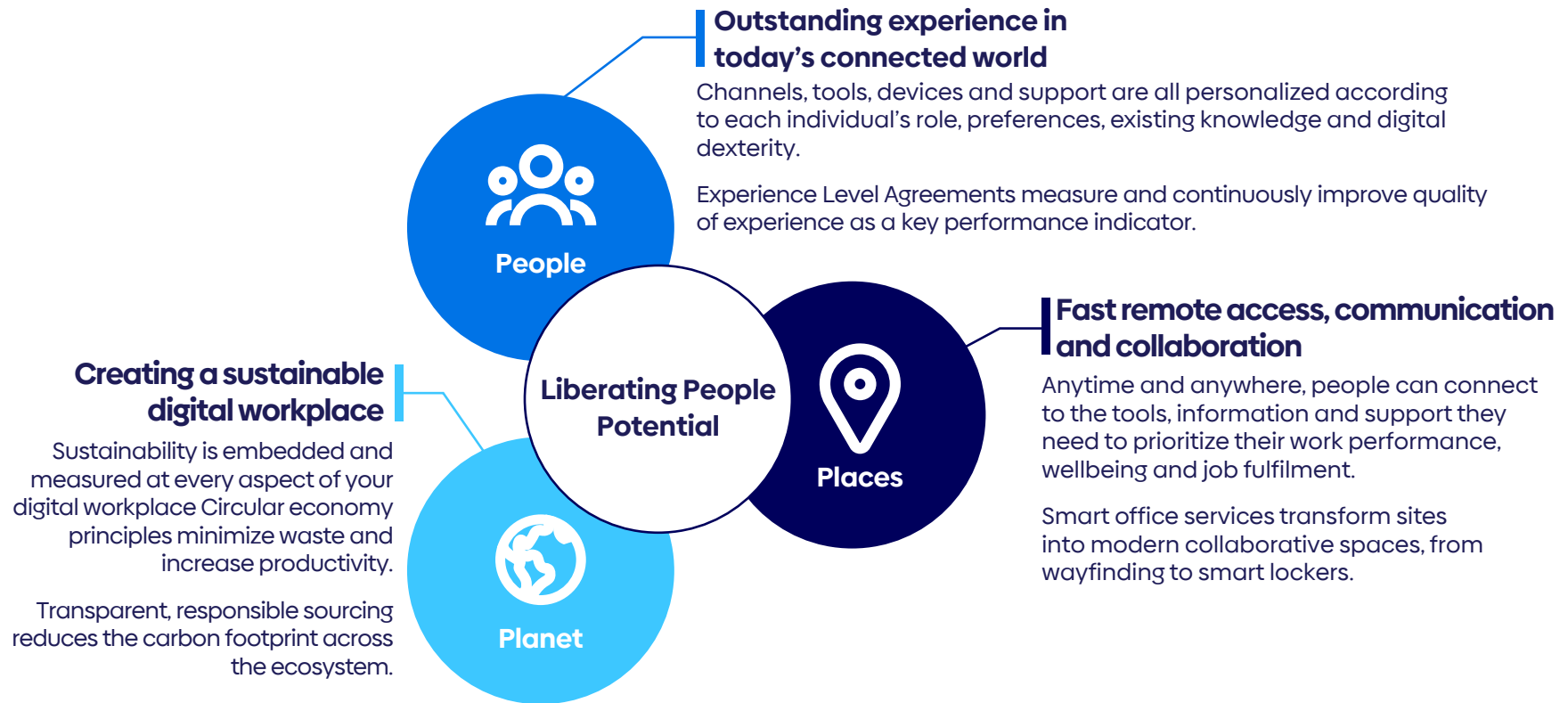
**“The relationship between employee and employer has changed. Progressive organizations are shifting from an employee-centered value proposition to a human-centered value proposition that treats employees as people, not workers.”**

Reinvent Your EVP for a Post-pandemic Workforce, Gartner, 2022

# Empower new ways of working

Wherever your workplace and whatever your business, we'll help you unleash the power of digital solutions and the potential of your people to drive your business success. Atos provides a comprehensive suite of end-to-end digital workplace services supported by cutting-edge technology platforms that enable new ways of working and living.

**Our approach is focused on making an impact in three key areas: people, places and the planet.**



# Take your employee experience to the next level

Through our end-to-end digital workplace solutions and services, we can help your transform employee experience and empower new ways of working.

We blend solutions and services across every type of workplace and employee experience technology, making the paradigm shift away from focusing on either technology or experience to both technology and experience.

Digital Workplace					
Digital Workplace Advisory	Engaged Employee Experience	Accessibility	Intelligent Care Center	Intelligent Collaboration	Digital Workplace Platforms
<p><b>Advise organization on the transformation of employee experience</b></p> <ul style="list-style-type: none"> <li>• Experience Advisory, Design &amp; Adoption</li> <li>• Service Desk Modernization</li> <li>• M365 Advisory</li> <li>• Workplace Sustainability Strategy</li> <li>• Move to Modern</li> <li>• Virtual Workplace</li> </ul>	<p><b>Measure and improve your people experience</b></p> <ul style="list-style-type: none"> <li>• End User Computing Analytics</li> <li>• Experience Operations Center</li> <li>• XLAs and Enhanced Analytics</li> <li>• Digital Adoption Platform</li> <li>• Voice of the Employee</li> <li>• Employee Journeys</li> <li>• Smart Offices</li> </ul>	<p><b>An inclusive experience benefits all our people</b></p> <ul style="list-style-type: none"> <li>• Accessibility Advisory</li> <li>• Accessibility Testing</li> <li>• Accessibility as a Service</li> </ul>	<p><b>Care for your people and let them focus on the bottom line</b></p> <ul style="list-style-type: none"> <li>• Online and Live Support</li> <li>• Local support</li> <li>• Lockers and Vending</li> <li>• Tech Bars</li> </ul>	<p><b>Empower your teams collaborate wherever they are</b></p> <ul style="list-style-type: none"> <li>• M365 Collaboration</li> <li>• Managed Meeting Rooms</li> <li>• Voice Integration</li> <li>• M365 Data Governance</li> <li>• Citizen Developer</li> <li>• Google Workspace</li> <li>• Immersive Experience</li> </ul>	<p><b>Set a new management style with BYOD and hybrid working</b></p> <ul style="list-style-type: none"> <li>• Device Life Cycle Management</li> <li>• Software Asset Management</li> <li>• Unified Endpoint and Application Management</li> <li>• Virtual Workplace</li> <li>• Workplace Security Services</li> <li>• Identity and Access Management</li> <li>• DWP Service Operations</li> <li>• Sustainable Workplace</li> </ul>
AI-enabled & sustainable workplace					

# From employee experience to business value

We know how significant your investment is in creating the workplace you need for your business to thrive. Our focus is making sure you get maximum value from that investment.



## Human-centric approach

We can help you to retain the best talent, prevent burn out, and improve your people's wellbeing. Workflows are integrated across business, finance, HR and IT functions.

Whole-person experiences include help taking care of physical and mental health. From onboarding forward, employees are empowered and supported, day to day and at the moments that matter.



## Data-driven outcomes

Advanced analytics for continuous improvements. We continuously measure technology performance, employee sentiment with our partner Nextthink, behaviors, and use of applications and tools. These metrics drive continuous adaptations and workplace improvements to meet your operational and strategic goals.



## Predictive and preemptive

Using machine learning and generative AI, our services are ever more predictive and pre-emptive, to optimize performance and resilience, and prevent problems ever impacting the user.

# Generative AI: a game changer for the digital workplace

Generative AI capabilities, such as ChatGPT, are revolutionizing the digital workplace by creating new opportunities for growth and efficiency. AI empowers employees to focus on value-added tasks, boosting performance and job satisfaction.

Atos has successfully implemented Microsoft 365 Copilot for global leading companies, achieving a 98% adoption rate and significant time savings. We addressed security, platform maturity, and performance concerns through comprehensive onsite workshops.

Atos continues to leverage AI to develop comprehensive solutions, offer personalized services, and establish best practices for human-AI collaboration to improve business performance and employee experience.



# Secure, decarbonized, sustainable

## Securing your digital workplace

Advanced, risk-based security is critical in today's hyperconnected world. We deliver end-to-end workplace security and regulatory compliance to protect people, data and assets. There's a single point of access to data and applications, at the time of need, intuitively, securely, and instantly – from any device. This includes detection, prevention, investigation, and response against sophisticated attacks.

## Delivering your ESG ambitions

As a leader in sustainability, we will align with your environmental, social and corporate governance (ESG) values and goals. We can help you reduce carbon footprint with solutions and services that are environmentally sustainable throughout product lifecycles and along the supply chain. We drive diversity and inclusion – both through our own employment policies and practices, and through our market-leading focus on accessibility of digital workplace solutions and services.



## New circular economy

Atos Device-as-a-service is just part of our strategy for zero waste IT in a circular economy. It provides stronger asset management that minimizes unnecessary purchases and increases utilization rates. Users benefit from fast, personalized and convenient IT from the moment they get each device. Organizations benefit from a lower carbon footprint, as well as reductions in device downtime and increases in productivity.

## Achieving a lower cost per user

We'll help you drive transformation to deliver your required cost optimization objectives. We can commit to a lower price per user, decreased over time. Hybrid working delivers cost-efficiencies. Device-as-a service enables your move from Capex to Opex. Driven by analytics and intelligent automation, we'll help you to optimize your licensing, and reduce your device and support costs.



# Shaping your new digital workplace together

With a global reach, we can design and orchestrate all stages, technologies and components of your transformation as you transition to your new digital workplace. We take an agnostic approach to technology, working with you and our partners to:



Design a whole-person, persona-led approach to building a human-centric workplace



Integrate technologies seamlessly, with people at the heart



Harness and manage information, knowledge and intelligence to generate business value



Design robust governance to manage risk and simplify your technology landscape



Deliver communication, training and coaching on how to get the most from digital channels and tools.

# Our trusted partner ecosystem

 Microsoft  DELL Technologies  servicenow.  nextthink

 *Espressivo*  Medallia  *Virgin* pulse  Google  citrix.  qualtrics.<sup>XM</sup>

 intel.  xerox  jamf  kore.ai  circular computing™  NICE inContact CXone

## Benefits we deliver

- ✓ Higher performance and profitability
- ✓ Increased customer and employee satisfaction
- ✓ Enhanced reputation
- ✓ Overall cost reduction of 20-30% in IT operational expenditure, with a 50% reduction in calls to the IT and HR service desk.

# Rely on Atos' expertise and experience

As a global leader in workplace services and a trend-setter in employee experience, Atos is ready to look to the next decade and consider how technology will further transform the future of work.



Leader  
Outsourced Digital  
Workplace Services



Leader  
UK & US Digital Service  
Desk & Workplace  
Support Services,  
Employee Experience  
Transformation Services



Leader  
Advanced Digital  
Workplace Services



Leader  
Europe Workplace  
Services



Innovator  
Digital Workplace  
Services

# Create your workplace of tomorrow. Take the next step today

To find out more about our sustainable human-centric Digital Workplace solutions, please get in touch with our specialist team:



**Mélanie de Vigan**

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Head of Growth & Strategy

Follow or contact Mélanie:



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Global VP and Digital  
Workplace CTO

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**Leon Gilbert**

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Digital Workplace

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## About Atos

Atos is a global leader in digital transformation with c. 95,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high-performance computing, the Group provides tailored end-to-end solutions for all industries in 69 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea) and listed on Euronext Paris. The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Find out more about us

[atos.net](https://atos.net)

[atos.net/career](https://atos.net/career)

Let's start a discussion together



## About Tech Foundations

Tech Foundations is the Atos Group business line leading in managed services, focusing on hybrid cloud infrastructure, employee experience and technology services, through decarbonized, automated and AI-enabled solutions. Its 48,000 employees advance what matters to the world's businesses, institutions and communities. It is present in 69 countries, with an annual revenue of € 6 billion.



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