

# Get more from your digital workplace with a Rapid Value Assessment

Advancing what matters

A photograph of two women in a modern office environment. One woman, wearing an orange top, is standing and pointing at a laptop screen. The other woman, wearing a brown top, is sitting at the desk and looking at the screen. The background shows a window with blinds and a potted plant. A large orange curved graphic element is on the left side of the image.

**Atos**





# Is your digital workplace delivering the value you expected?

Are you a technology leader or IT decision-maker?  
Do you have responsibility for sustainability?  
Or employee experience?

Today's workplace is changing. Shaping and managing the best possible workplace environment is a challenge. Expectations and demands are high. Yet the business and technology landscape keeps evolving.

**Hybrid working**  
with the shift to more flexible working anytime, anywhere.

**Cost**  
with IT as a key lever for cost savings and efficiencies.

**Sustainability**  
with pressures to improve and report environmental and social value.

**Employee Experience and Productivity**  
with automation and AI reshaping the workplace.

**Security and compliance**  
in the face of cyber threats and changing regulations.



# A chance to re-evaluate

Would you like to know how you can achieve your business goals with digital workplace technologies? Are you looking for ways to improve IT agility and performance?

Our experienced digital workplace consulting team can help.

Ranked by Gartner as **Leader in Outsourced Digital Workplace Services** since 2015, we're making a unique offer of a complimentary engagement tailored for you.

We'll spend **up to 5 days working with you and your stakeholders** to assess your current environment and identify areas where technology can deliver more value.

This **no-cost assessment** will provide **a roadmap for digital workplace investment**, identifying opportunities to achieve better returns than you are today.

At the end of our engagement, you will get:

- A sharp focus on what you want to achieve
- Access to expertise, new ideas and fresh perspectives
- Actionable insights for evidence-based decision-making







# How to get more from your digital workplace

The right digital workplace will deliver measurable value for your business.

## Sustainability

End-user devices account for over **50%** of the world's emissions from ICT estates.<sup>1</sup>

## Employee engagement

When employees feel highly engaged, there is lower absenteeism and **23%** higher profitability.<sup>2</sup>

## GenAI

**80%** of digital workplace management tools will include generative AI capabilities by 2026.<sup>3</sup>

## Cost optimisation

**30%** of enterprise IT hardware is lost, missing in enterprise environments.<sup>4</sup>

## Security

**80%** of cyberattacks target Microsoft 365 applications.<sup>5</sup>

1 ICT Sector Electricity Consumption and Greenhouse Gas Emissions, Malmodin et al, 2020

2 State of the Global Workplace: 2023 Report, Gallup

3 The Impact of Generative AI on Digital Workplace, Gartner 2023

4 Complete Guide to a Sustainable Device Life Cycle Using the IT Circular Economy, Gartner 2022

5 Cloud Protection Trends Report, 2023

## What would you like to achieve?

Some of the outcomes you might hope to achieve are:

### Lower IT costs

Digital workplaces services should drive transformation to deliver your required cost objectives. Driven by analytics and intelligent automation, we help businesses to optimise licensing, and reduce device and user support costs.

### Evergreen IT

With no end-of-life to IT, the challenge is how to refresh smoothly at scale. We implement a continuous release cycle on top of the latest software versions. Using cloud-based orchestration, we continuously optimise all your desktop, mobile and virtual endpoints.

### A lower carbon footprint with added social value

Rethinking your device lifecycle can make a major contribution to decarbonising your IT. That's why we created Sustainable Workplace for zero waste IT. We offer a choice of high-performance, low-carbon devices while helping to care for our communities and the planet.

### Higher accessibility scores

With one in five people living with a disability<sup>6</sup>, social sustainability reporting increasingly includes accessibility factors. With our Accessibility as a Service, we build accessibility and inclusion, dramatically improving assistive technology interoperability and ensuring compliance.

### Harnessing Generative AI

AI is advancing very fast, which is why we now offer GenAI as a service to help businesses to benefit early. We look beyond technology, helping your business integrate, customise and configure GenAI to meet business challenges while enhancing employee experience.

### A more efficient helpdesk

In the digital world, service desks can be located in the most cost-effective location. We enable you to shift from agent-enabled helpdesks to employee-centric self-help services. Leveraging automation and intelligent virtual agents, we provide targeted on-site and remote support.

### Better experiences

Employee experiences are directly linked to their health and wellbeing, and to business performance. This is why we pioneered eXperience Level Agreements (XLAs) as a key performance indicator to measure and continuously improve quality of experience.

### Predictive & Proactive maintenance

Forward-thinking organisations can leverage data to save resources and costs while enhancing the user experience. Using machine learning and generative AI, our services are ever more predictive and pre-emptive, preventing some problems before they ever impact your users.

### Continuous improvements

Data is available across your enterprise to drive continuous improvements. At the heart of our service, we continuously measure IT performance, employee sentiment, behaviours, and use of applications and tools to drive continuous service and experience enhancements.



# Why Atos?

Your assessment will be conducted by experienced consultants, working face-to-face with you and your stakeholders to understand your business and make the right recommendations.

## Atos Digital Workplace Services

We have over a decade of experience co-designing, delivering and supporting market-leading digital workplace services.

We deliver for all kinds of medium-sized and large businesses, including complex and mission-critical environments. With no hidden costs, our approach is to work collaboratively and transparently from day one.



## What our team will do

- **Scope**  
our assignment with you, based on your goals and interests.
- **Assess**  
your current ways of working (systems, processes, organisation).
- **Interview**  
your stakeholders to pinpoint any problems or pain-points.
- **Recommend**  
ways you could achieve more value from your digital workplace – aligned with your goals and interests.
- **Gather feedback**  
in a two-way session with you and your team.
- **Present**  
a final report to you and your executive sponsors.

## Work with a recognised leader and pioneer

Digital workplace services leadership

**Gartner**

**Leader**  
Outsourced Digital  
Workplace Services



**Leader**  
Advanced Digital  
Workplace Services

**\*ISG**

**Leader**  
UK & US Digital Service  
Desk & Workplace  
Support Services,  
Employee Experience  
Transformation Services



**Leader**  
Europe Workplace  
Services



**Innovator**  
Digital Workplace  
Services



65+ countries



20+ delivery centres



47 languages



11,000+  
digital workplace experts



€50 million  
investment in digital workplace capabilities



5.2 million  
managed user devices worldwide



45 million  
user tickets resolved annually



Digital experience management covering  
over 1.8 million devices





## Accessibility leadership

As a certified specialist for Accessibility Services, our leadership in disability inclusion includes:

- Zero Project 2022 Award winner for Accessibility & Digital Inclusion program.
- Disability Matters Award 2021 winner in Workplace and Marketplace categories.
- Finalist, Microsoft Partner Awards 2022, Inclusion Change Maker category.
- Business Disability Forum – Partner.



Signatory to the ILO Global Business Disability Network Agreement and serves as chair in 2023-24



Zero Project 2022 Award Winner for Accessibility & Digital Inclusion Program



Received four IAAP awards at the 2023 M-Enabling Summit



Finalist, Microsoft Partner Awards 2022, Inclusion Change Maker category



Disability Matters Award 2021 Winner in Workplace and Marketplace categories

## Environmental and social



Ranked in the top 1% of companies since 2020



In the top 7% in the IT services industry, with the highest rating



Ranked in Top 50 Most Sustainable Companies

## Generative AI leadership



Preferred partner for Copilot



## Our customers include



≈ 4 000 users

Scotland 3 500 laptops  
& 700 tablets



≈ 215 000 users

Worldwide  
25 languages



≈ 40 000 users

UK and  
North America



≈ 130 000 users

Worldwide  
100 countries



68 000 users

33 countries  
90 000 mobile  
devices



100 000 users

8 000 locations  
7 countries



384 000 users

Worldwide





# What's next?

If you think a complimentary five-day consultancy engagement with Atos could help shape your digital workplace roadmap, please get in touch with our team.

 Email us at [uksales@atos.net](mailto:uksales@atos.net)

 [Learn more](#) about Atos Digital Workplace





## About Atos

Atos is a global leader in digital transformation with c. 95,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high-performance computing, the Group provides tailored end-to-end solutions for all industries in 69 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea) and listed on Euronext Paris.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Find out more about us

[atos.net](https://atos.net)

[atos.net/career](https://atos.net/career)

Let's start a discussion together



## About Tech Foundations

Tech Foundations is the Atos Group business line leading in managed services, focusing on hybrid cloud infrastructure, employee experience and technology services, through decarbonized, automated and AI-enabled solutions. Its 48,000 employees advance what matters to the world's businesses, institutions and communities. It is present in 69 countries, with an annual revenue of € 6 billion.

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The Atos logo is displayed in a large, white, bold, sans-serif font. The letter 'o' is stylized with a white circle inside it. The logo is positioned in the bottom right corner of the page, set against a dark blue background.