Taking the game to the next level
Atos and UEFA
8-year partnership
Who is UEFA?

- Governing body of European football
- Represents 55 national football associations
- HQ in Nyon, Switzerland
- 24 UEFA competitions including 13 national team competitions
- More than 1,500 end users in UEFA
- More than 30,000 stakeholders within the football family
Our partnership
Official Information Technology Partner

8-year partnership is unprecedented in the scope of support for UEFA and its competitions

Context: as football competitions become more connected and more widely viewed across Europe and beyond, a strong technology partner will aid UEFA to face technological challenges and continuously introduce efficiencies and innovations.

Atos mission: Helping UEFA manage, improve, and optimize its complex technology landscape and operations with the overall aim of organizing and supporting national team football events over the coming years.

More than 200 Atos expert will work on this project
Our scope of competitions

UEFA National Team Football

UEFA EURO
2024, 2028

UEFA Nations League Finals
2023, 2025, 2027, 2029

European Qualifiers

UEFA EURO
2026, 2030

Futsal Euro
2026, 2030

U21 Championships
2023, 2025, 2027, 2029

Futsal Euro
2026, 2030
What we deliver
Solution Overview

**Current State**
- Complex and ageing apps landscape. > 250 apps
- High dependence on >100 service providers
- Hybrid environment
- SAP on premise
- 50 ICT FTE
- 1500 internal ICT users
- 30000 members of National Associations

**Post Transition & Transformation**
- Seamless transition
- Accelerated transformation
- Streamlined Governance – One Prime ICT Partner
- Enhanced ‘Agile’ development capability
- Cloud based S4 Hana
- Application migration to Cloud
- Consolidated Cyber Security service
- Enhanced event planning & Operations

**Safe and seamless service Transition & Transformation** 2 years

**ICT Governance Partnership**
UEFA Direction / Atos Execution

**Agile Application Delivery Services**
16 Agile delivery teams

**SAP Migration to Cloud and Upgrade**
Transition, move to cloud, migrate to S4Hana

**IT User Support**
Integrated desktop, infrastructure and application support

**Infrastructure & Hosting Mgmt. / Cloud Migration**
Datacentre & network mgmt. / Migration to Cloud

**Cyber Security Consolidation**
IDAM, Endpoint, Perimeter, Security Readiness, Cloud, Advanced Detection & Response

**Event Planning Operations & Support**
Atos Major Events Mgmt. expertise
Transition and transformation phase

Build a **solid foundation** and a **trusting relationship** to last for the duration of the contract.

Ensure zero impact on EURO 24 Event.

Manage a smooth transition with **no disruption to business**.

**Dec 2022 – Jan 2024:** Transition projects will be staggered to take into consideration UEFA’s requested timelines as well as hard dependencies on technical setup, third-party contract termination dates and cross stream interdependencies.

**Feb 2024 – August 2024:** Euro 2024 delivery

**From August 2024:** Transformation projects will begin only after all services have been taken over and have reached steady state including:
- Complete Application Migration to the cloud
- SAP Cloud migration
- S4 HANA
Service areas
Delivering services across 6 different areas

**Cybersecurity Managed Service**
Implementing and operating security services in alignment with UEFA's SecGov strategy. This includes handling the implementation, management, monitoring, and incident response for security services.

**ICT Operations**
We offer a complete managed service that includes Onsite Support, Remote L1 Support, IT Service Management Process definition and tools, and Service Performance Reporting for all ICT services, regardless of their delivery scope.

**Infra. and Cloud Management**
Management and operations of onsite infrastructure, workplace services (end user equipment and Nyon Campus network) and Cloud infrastructure.

**ICT Solutions**
Management and full delivery (including L2 support) of Applications “in scope” and Management and L2 support for applications out of scope, including delivery of new functionalities, modernization of applications and corrective and evolutive maintenance.

**Event Planning and Operations**
Full management of Nations Team Competition events, from early stages planning, equipment management, operations planning and onsite support for Nations Team events.

**Project Management Office**
Overall project coordination, knowledge management and consolidated reporting across all services delivered or managed by Atos.
Overview per stream
Delivering streams across our services

Crossed Streams

Program management

Architecture

Services
- Cybersecurity Managed Service
- ICT Operations
- Event Planning and Operations
- ICT Solutions
- Infra. and Cloud Management

Streams
- Cybersecurity
- Service Desk
- On Site Support
- Event Management
- AMS - Application Management Service
- Network
- Data Center Hosting
- Workplace
- Cloud Services
UEFA Upcoming Events

**Sept - Nov 2023**

**European Qualifiers**

*Dates:* September, October, November  
*Countries:* Europe

**June 2025**

**UEFA Nations League Finals**

*Dates:* June 2025  
*Host Country:* TBC

**UEFA EURO 2024**

*Dates:* 14/06 – 14/07  
*Host Country:* Germany  
*Locations:* Berlin, Cologne, Munich, Frankfurt, Hamburg, Dortmund, Leipzig, Gelsenkirchen, Stuttgart, Düsseldorf

**U21 Championship**

*Dates:* June - July 2025  
*Host Country:* TBC

*Dates:* June - July 2024
On the road to Euro 2024
EURO 2024

EURO 2020 App download
6 Millions

Cumulated live audience
5 Billions

Projected fans attendance in stadium and fan zone
13M

Atos services and applications
100+

Atos staff on-site
120+

Estimated number of accreditation requests
130,000
The critical IT systems

**Event Management systems**
- Accreditation
- Access control solution
- Competitions solutions
- Venue parking
- Transportation
- Catering
- Guest management
- Cross venue IT management

**Diffusion system**
- Football service platform
- Mobile app
- Website including some embedded gaming functionalities (match predictor, football quiz...)

**Additional support and operation services**
- Printing
- Radio communication
- Service desk services
Our delivery model

Atos on-site at UEFA EURO 2024 stadiums

- Dortmund
- Gelsenkirchen
- Düsseldorf
- Cologne
- Hamburg
- Berlin
- Leipzig (Stadium and ITCC)
- Frankfurt
- Stuttgart
- Munich

Atos remote services from Tech centers

- Nyon (Switzerland)
- Barcelona
- Madrid
- Tenerife (Spain)
- India
- Egypt