

EVIDEN × servicenow®

Modernize your ERP experience with ElevateNow for SAP

from ServiceNow and Eviden

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ERP modernization is a huge undertaking.

Your enterprise resource planning (ERP) system serves as the bedrock of your business, helping you manage the day-to-day. As a result, organizations invest heavily in their SAP customizations or “innovations,” which are critical to their business processes and success. But as businesses continue to scale and customize, their ERP environment can become heavy and complex—stagnating innovation and increasing technical debt.

As companies seek to modernize their ERP experiences—or transition from a legacy ERP system to SAP S/4HANA—the same customizations that have been crucial to operations are now creating a significant risk for process disruption. And managing these complex systems requires highly trained power users or SAP Advanced Business Application Programming (ABAP) developers, who are in high demand and can have a significant cost.

Organizations need a modern ERP platform that can safeguard their customizations while also providing cost savings and increased innovation velocity. Without a solution to this problem, organizations risk falling behind in a rapidly changing market.



Create consumer-grade ERP experiences.

No matter where you are on your transformation journey, Eviden ElevateNow for SAP can help you modernize your ERP workflows and optimize your core. As a trusted partner of ServiceNow and SAP for over 15 years, Eviden digital transformation consultants have the expertise to help you maximize your technology investments and empower your end-users.

By porting complex innovations from the system of record into ServiceNow's low-code/no-code system of engagement, businesses gain a 'clean core'—creating a system that's manageable, easy to upgrade and extensible to meet unique business needs. As an added benefit, businesses achieve:

- ✓ World-class user experience
- ✓ Streamlined side-by-side extensions
- ✓ Collaborative workflows
- ✓ Access to AI and machine learning technologies

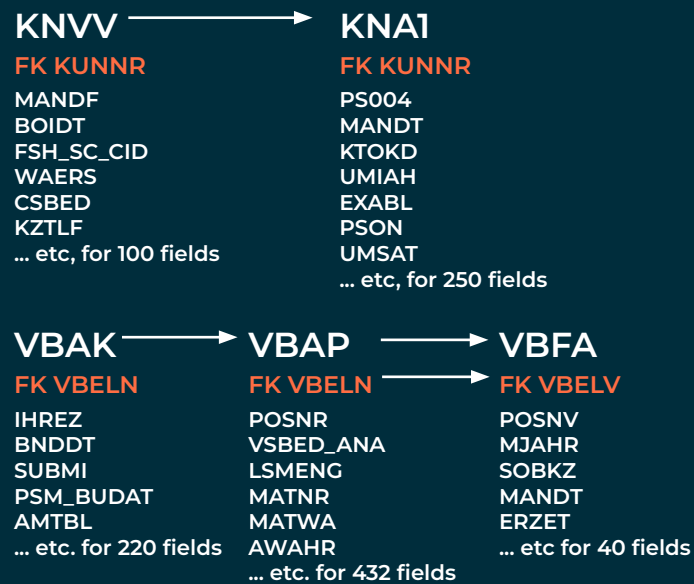
By leveraging ERP Canvas from ServiceNow, organizations also gain the ability to manage and customize ERP integrations on the Now Platform®. This enables seamless access to ERP data with configuration of remote tables for small data sets and extraction tables for large data sets. Thus, reducing the need for expensive developers and enabling smooth integration in a unified data model.



Gain seamless access to ERP data with an SAP-ready solution.

With 100 SAP-ready Integration Hub actions and 24+ pre-defined data models, our complementary ERP Canvas translates SAP's custom codes in real time so that you don't have to. This provides a seamless integration layer and allows you to build and extend ERP innovation.

From complexity



To simplicity

SAP Sales Customer

Client
Sales Organization
Delivery Priority
Currency
Name of Representative
DUNS Number
Default Sold-to-party
... etc ...

Sales Order Child Documents

Approval Request Reason
Customer Ref. Date
Version
Dangerous Goods Status
Deal Number
Order
Client
... etc ...

ERP Canvas

24+ standard data models

SAP Company Code	SAP Country	SAP Currency	SAP Language
SAP Material Stock	SAP Purchase Department	SAP Purchasing Organization	SAP Customer Invoice
SAP Distribution Channel	SAP Division	SAP Sales Delivery	SAP Sales Customer
SAP Sales Document	SAP Sales Organization	SAP Sales Revenue Rec	SAP Vendor
SAP Vendor Invoice	SAP Transport	And more...	

Entering a new era of ERP modernization

With ElevateNow for SAP, organizations can experience:



Frictionless migration



Accelerated adoption



Resilient innovation

Our customers are at the heart of everything we do:

4.9 out of 5 CSAT score

11,000+ SAP and ServiceNow experts

5,500+ certifications

Realize frictionless migration.

Operational excellence begins with a clean core. From there, the opportunity for innovation is limitless. ServiceNow's ERP Canvas reduces the efforts in data modeling and provides a seamless integration layer that reduces the complexity of ERP innovation. Additionally, the ERP Customization Mining tool from ServiceNow can help you easily discover all your ERP customizations and rank candidates for re-platforming to ServiceNow. It also flags the ones that are most suitable to retain in SAP. Additional turnkey solutions are available within the ever-expanding library of pre-built modules to move your ERP efforts forward with speed and ease.



Achieve operational excellence with a 'clean core,' ranking innovations that are most suitable to retain in SAP or rebuild in ServiceNow.



Reduce the total cost of ownership by accelerating migration processes and enhancing ERP innovations.



Rely on a trusted partner with Eviden, which provides SAP and ServiceNow expertise to ensure a smooth transition process.



Enable accelerated adoption.

Easier operation leads to faster adoption of systems. With the addition of ServiceNow as the system of engagement, end users can be more self-reliant when working within the platform, all without jeopardizing the core data sets in SAP. The low-code/no-code App Engine lets stakeholders create enhanced dashboards and automated workflows. In ServiceNow, your data is easier to decipher, displaying more meaningful object names and fields that allow you to gain actionable insights.



Accelerate ERP innovation by deploying a single platform of engagement that brings added value to stakeholders.



Increase adoption of business processes by streamlining the digital core, while preserving unique differentiators.



Enhance decision-making with world-class dashboards, allowing workflows and automation to drive process efficiency.



Unleash resilient innovation.

Enterprise resiliency and innovation are no longer at odds with a clean, modern system of engagement working hand in hand with a separate system of record. With cloud-based solutions, iterative development makes it easier to seamlessly deploy new innovations and enhancements. Whether you're updating your system to keep up with recommended maintenance, utilizing newly released features, or applying a customization that will improve your ERP, a unified system of engagement lets you take advantage of innovations while minimizing disruption. This added flexibility makes it easier to design, deploy, renovate, and decommission parts of your system without the need for long go-live processes or downtime.



Increase innovation velocity

with a resilient digital services platform that safeguards existing ERP innovations.



Enhance agility and minimize process disruption with a suite of solutions working together to minimize risk.



Create a unified solution for innovation and engagement

to capture the essence of creating a sustainable, end-to-end digital services model.



Increased efficiency for a financial services company

A financial services company with over 16,500 employees was facing separate, disconnected planning processes that led to a myriad of challenges. It needed a solution that would reduce manual work, knowledge silos, conflicting data sets, high coordination efforts, high run-time, and avoidable errors. This lack of efficiency forced stakeholders to focus on operational work instead of value-added tasks.

→ Solution:

By leveraging ElevateNow for SAP, the team created a streamlined Budget to Pay process that enhanced data transparency, allowed for multi-year forecasting based on a rolling planning approach, and provided steering capabilities via real-time information and insights.

→ Outcomes:



An increase of 1,000 productivity hours annually



Efficient, fluid experiences for employees



High-quality data with reduced swivel chair across finance and procurement

Modernize your ERP with ServiceNow and Eviden.

By separating the system of record from the system of engagement, Eviden ElevateNow for SAP can help you build consumer-grade ERP experiences while safeguarding your ERP innovations.

[Learn More](#)



EVIDEN

About Eviden¹

Eviden is a next-gen technology leader in data-driven, trusted and sustainable digital transformation with a strong portfolio of patented technologies. With worldwide leading positions in advanced computing, security, AI, cloud and digital platforms, it provides deep expertise for all industries in more than 47 countries. Bringing together 53,000 world-class talents, Eviden expands the possibilities of data and technology across the digital continuum, now and for generations to come. Eviden is an Atos Group company with an annual revenue of c. € 5 billion.

1. Eviden business is operated through the following brands: AppCentrica, ATHEA, Cloudamize, Cloudreach, Cryptovision, DataSantics, Edifixio, Energy4U, Engage ESM, Evidian, Forensik, IDEAL GRP, In Fidem, Ipsotek, Maven Wave, Profit4SF, SEC Consult, Visual BI, Worldgrid, X-Perion. Eviden is a registered trademark. © Eviden SAS, 2023.

About Atos

Atos is a global leader in digital transformation with 105,000 employees and annual revenue of c. €11 billion. European number one in cybersecurity, cloud and high-performance computing, the Group provides tailored end-to-end solutions for all industries in 69 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea) and listed on Euronext Paris.

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About Tech Foundations

Tech Foundations is the Atos Group business line leading in managed services, focusing on hybrid cloud infrastructure, employee experience and technology services, through decarbonized, automated and AI-enabled solutions. Its 52,000 employees advance what matters to the world's businesses, institutions and communities. It is present in 69 countries, with an annual revenue of € 6 billion.

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About ServiceNow

ServiceNow (NYSE: NOW) makes the world work better for everyone. Our cloud-based platform and solutions help digitize and unify organizations so that they can find smarter, faster, better ways to make workflow. So employees and customers can be more connected, more innovative, and more agile. And we can all create the future we imagine. The world works with ServiceNow™. For more information, visit: www.servicenow.com.