



Liberating people potential

With a human-centric
digital workplace

Atos

Employee experience is now a strategic priority

Today's workplace is changing fast. New ways of working have emerged, enabled by digital technologies and driven by changing priorities.


More flexible, mobile and hybrid models of working create a better work-life balance, resulting in greater efficiency, higher performance, and better health and wellbeing.

Evidence shows that companies that prioritize work-life balance, a positive culture and personal development foster more engaged and motivated workforces. This in turn leads to higher performance and profitability. It will also help you to attract and retain top talent, reduce staff turnover and fluctuations, and strengthen your reputation as an employer of choice.

70% of business leaders agree that employee engagement is critical to achieving business results

53% of employees expect a hybrid work arrangement

23% higher profitability for organizations in the top quartile of employee engagement



“The relationship between employee and employer has changed. Progressive organizations are shifting from an employee-centered value proposition to a human-centered value proposition that treats employees as people, not workers.”

Reinvent Your EVP for a Post-pandemic Workforce, Gartner, 2022

Empower new ways of working

Wherever your workplace and whatever your business, we'll help you unleash the power of digital solutions and the potential of your people to drive your business success.

Our comprehensive approach connects three components: People, Places and Platforms.

People	Places	Platforms
Outstanding experiences in today's connected world	Fast remote access, communication and collaboration	Cutting-edge technologies for work and life
Channels, tools, devices and support are all personalized according to each individual's role, preferences, existing knowledge and digital dexterity.	Anytime and anywhere, people can connect to the tools, information and support they need to prioritize their work performance, wellbeing and job fulfilment.	Digital enablers put the power of collective intelligence at people's fingertips.
Experience Level Agreements measure and continuously improve quality of experience as a key performance indicator.	Smart office services transform sites into modern collaborative spaces, from wayfinding to smart lockers.	Intelligent automation increases efficiencies while freeing-up people for higher-value work.
		Omni-channel Intelligent Care provides responsive and AI-enabled user support.

Take your employee experience to the next level

Through our end-to-end digital workplace solutions and services, we can help your transform employee experience and empower new ways of working.

We blend solutions and services across every type of workplace and employee experience technology, making the paradigm shift away from focusing on either technology or experience to both technology and experience

Services beyond IT, entering the people space		Services beyond the workplace, to full experience		
Engaged employee experience	Accessibility	Intelligent Care Center	Intelligent collaboration	Digital workplace platforms
Measure and improve your people experience Measure and improve your people experience <ul style="list-style-type: none"> • EX Advisory Design & Adoption • End User Computing Analytics • XLAs and Enhanced Analytics • Digital Adoption Platform • Voice of the Employee • Employee Journeys • Digital Learning • Wellbeing 	An inclusive experience benefits all your people An inclusive experience benefits all your people <ul style="list-style-type: none"> • Accessibility Consulting • Accessibility Testing • Accessibility as a Service 	Care for your people and let them focus on the bottom line Care for your people and let them focus on the bottom line <ul style="list-style-type: none"> • Intelligent Care Online and Live • Intelligent Care - Virtual Agent • Intelligent Care Local • Hybrid Tech Bars • Lockers and vending 	Empower your teams collaborate wherever they are Empower your teams collaborate wherever they are <ul style="list-style-type: none"> • Smart offices • Google Workspace • M365 Collaboration • M365 Data Governance • Managed Meeting Rooms • Citizen Developer • Voice Integration • Immersive Experience 	Set a new management style with BYOD and hybrid working Set a new management style with BYOD and hybrid working <ul style="list-style-type: none"> • Device Subscription Service • IT Asset Management • Unified Endpoint and Applications Management • Identity & Security • Virtual Workplace • Workplace Decarbonization
AI-enabled & decarbonized workplace Identity & security				

From employee experience to business value

We know how significant your investment is in creating the workplace you need for your business to thrive. Our focus is making sure you get maximum value from that investment.

Human-centric approach

We can help you to retain the best talent, prevent burn out, and improve your people's wellbeing. Workflows are integrated across business, finance, HR and IT functions.

Whole-person experiences include help taking care of physical and mental health. From onboarding forward, employees are empowered and supported, day to day and at the moments that matter.

Data-driven outcomes

Advanced analytics for continuous improvements. We continuously measure technology performance, employee sentiment with our partner Nexthink, behaviors, and use of applications and tools. These metrics drive continuous adaptations and workplace improvements to meet your operational and strategic goals.

Predictive and pre-emptive.

Using machine learning and generative AI, our services are ever more predictive and pre-emptive, to optimize performance and resilience, and prevent problems ever impacting the user.

Generative AI: a gamechanger for the digital workplace

Generative AI capabilities, such as ChatGPT or Microsoft 365 Copilot are revolutionizing the digital workplace and creating new opportunities for added value, growth and efficiency.

AI empowers employees to focus on more value-added tasks, leading to increased performance and job satisfaction.

Atos continues to leverage AI to develop comprehensive solutions, offer personalized services, and develop best practices for human-AI collaboration to enhance

As an Early Adopter of Microsoft 365 Copilot, we're dedicated to helping you harness the power of AI to enhance your employee experiences and tackle your challenges head-on business performance and employee experience.



Secure, decarbonized, sustainable

Securing your digital workplace

Advanced, risk-based security is critical in today's hyperconnected world. We deliver end-to-end workplace security and regulatory compliance to protect people, data and assets. There's a single point of access to data and applications, at the time of need, intuitively, securely, and instantly – from any device. This includes detection, prevention, investigation, and response against sophisticated attacks.

Delivering your ESG ambitions

As a leader in sustainability, we will align with your environmental, social and corporate governance (ESG) values and goals. We can help you reduce carbon footprint with solutions and services that are environmentally sustainable throughout product lifecycles and along the supply chain. We drive diversity and inclusion – both through our own employment policies and practices, and through our market-leading focus on accessibility of digital workplace solutions and services.

New circular economy

Atos Device-as-a-service is just part of our strategy for zero waste IT in a circular economy. It provides stronger asset management that minimizes unnecessary purchases and increases utilization rates. Users benefit from fast, personalized and convenient IT from the moment they get each device. Organizations benefit from a lower carbon footprint, as well as reductions in device downtime and increases in productivity.

Achieving a lower cost per user

We'll help you drive transformation to deliver your required cost optimization objectives. We can commit to a lower price per user, decreased over time. Hybrid working delivers cost-efficiencies. Device-as-a service enables your move from Capex to Opex. Driven by analytics and intelligent automation, we'll help you to optimize your licensing, and reduce your device and support costs.

Shaping your new digital workplace together

With a global reach, we can design and orchestrate all stages, technologies and components of your transformation as you transition to your new digital workplace. We take an agnostic approach to technology, working with you and our partners to:



Design a whole-person, persona-led approach to building a human-centric workplace



Integrate technologies seamlessly, with people at the heart



Harness and manage information, knowledge and intelligence to generate business value



Design robust governance to manage risk and simplify your technology landscape



Deliver communication, training and coaching on how to get the most from digital channels and tools.

Our trusted partner ecosystem



Benefits we deliver

- ✓ Higher performance and profitability
- ✓ Increased customer and employee satisfaction
- ✓ Enhanced reputation
- ✓ Overall cost reduction of 20-30% in IT operational expenditure, with a 50% reduction in calls to the IT and HR service desk.

Rely on Atos' expertise and experience

As a global leader in workplace services and a trend-setter in employee experience, Atos is ready to look to the next decade and consider how technology will further transform the future of work.



Gartner

Leader
Outsourced
Digital Workplace
Services

***ISG**

Leader
US Workplace
Support Services

AVASANT

Leader
Digital Workplace
and Global
Services



Leader
Advanced Digital
Workplace
Services

Everest Group

Leader
Europe Workplace
Services

They trust us

SIEMENS

≈ 250 000 users

Worldwide
150 countries

Johnson & Johnson

≈ 215 000 users

Worldwide
25 languages

nationalgrid

≈ 40 000 users

UK and
North America



≈ 130 000 users

Worldwide
100 countries



≈ 4 000 users

Scotland
3 500 laptops &
700 tablets

NOKIA

95,000 users

Worldwide



100,000 users

8,000 locations,
7 countries



105,000 users

Worldwide, 30
countries in Americas
and APAC

NS and CSAT scores above market standard, with referenceable customers

Create your workplace of tomorrow. Take the next step today

To find out more about our sustainable human-centric Digital Workplace solutions, please get in touch with our specialist team:



Mélanie de Vigan

Head of Growth & Strategy
for Digital Workplace

Follow or contact Mélanie:



Mike McGarvey

Global VP and Digital
Workplace CTO

Follow or contact Mike:



Leon Gilbert

Senior President
Digital Workplace

Follow or contact Leon:



About Atos

Atos is a global leader in digital transformation with 107,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high-performance computing, the Group provides tailored end-to-end solutions for all industries in 69 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea), and listed on Euronext Paris.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Find out more about us

atos.net

atos.net/career

Let's start a discussion together



About Tech Foundations

Tech Foundations is the Atos Group business line leading in managed services, focusing on hybrid cloud infrastructure, employee experience and technology services, through decarbonized, automated and AI-enabled solutions. Its 52,000 employees advance what matters to the world's businesses, institutions and communities. It is present in 69 countries, with an annual revenue of € 6 billion.

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