

A person is holding a tablet computer in a factory setting. The background is blurred, showing industrial equipment and shelves. A large, semi-transparent blue circle is overlaid on the image, partially covering the person and the tablet. The text is overlaid on this blue circle.

Use case: Manufacturing company

Intelligent automation to handle customer quotes via Email

09/2019

Intelligent Automation References

We are doing for a Danish manufacturing company

- Build a new solution (2.0) to handle customer quotes coming in via e-mail automatically
- Based on current investigation, **90% of e-mails** are in scope as they are received as plain text
- Utilizing **Machine Learning & NLP** techniques, robot workflows will be more robust as system dependencies are minimized
- Solution should be a strong foundation for intelligent automation, **easily manageable & scalable** for future processes
- Work in **small releases** and continuous delivery.



A person's hands are shown holding a tablet computer. The background is a blurred industrial factory floor with various equipment and machinery. A large, semi-transparent circular graphic is overlaid on the right side of the image.

Thank you

For more information please contact:
Hans Benedict Ahlefeldt-Laurvig

hans.benedictahlefeldt-laurvig@atos.net

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