

## Atos implements one of Europe's largest SAP S/4HANA projects in the healthcare sector for the Vienna Healthcare Association

*Atos ensures optimized processes at WiGeV with One.ERP*

**Vienna – June 13, 2022** – Atos successfully connects two SAP ERP worlds at the Vienna Healthcare Association (WiGeV) with the “One.ERP” project. The goal of the megaproject, which started in 2016 and is considered one of the largest European SAP projects in the healthcare sector, was to implement a standardized SAP S/4HANA system, optimize processes and merge numerous systems for the Vienna Clinics (WKL) and the General Hospital of the City of Vienna (AKH).

Specifically, One.ERP merged two different and separate SAP ERP systems into one single harmonized system. The SAP IS-H systems (SAP for the healthcare sector) involved are responsible for the core processes of the hospitals and are linked to numerous other environments. Thanks to a high degree of standardized automation, it was possible to significantly improve control capabilities and the user experience by implementing the SAP FIORI mobile solution. The entire system has been in live operation since January 2021, and after only six months, the hypercare phase was also successfully completed. Since then, Atos has been responsible for ongoing maintenance and adaptation.

### **Numerous SAP modules involved**

After initial planning in 2016, Atos and its strategic partner CGM ([cgm.com](https://www.cgm.com)) were commissioned to implement the project at the end of 2017. Atos managed the entire project lifecycle: from analysis to implementation and commissioning to the hypercare phase. All SAP modules, including pharmacy management (APM) and catering management (VPM) were implemented.

### **More than 400 employees ensured smooth implementation**

In total, more than 400 employees from the client and contractor side worldwide were involved in implementing One.ERP, impacting 23 departments from a wide range of specialist areas. The entire project was divided into 13 sub-projects with added complexity coming from the standardization of interfaces to over 100 external applications.

By implementing an innovative cost unit accounting system for hospitals, WiGeV now has a highly effective control instrument unique to Europe but a widely used and highly professional standard all over the world.

Since the end of the trial operation, the high-performance, modern IT solution now ensures a high level of efficiency through mobile logistics processes and facilitates the cooperation of different company divisions and departments. In addition to standardization, the processes for presenting the asset, financial, and earnings situation ensure future security and development capability. In the future, Atos will continue to take care of system maintenance and innovations, enabling the company to react flexibly and quickly to future changes.

"WiGeV, which operates eight clinics, nine nursing homes, and a therapy center and employs around 30,000 people, approached us with a major challenge: the task was to harmonize numerous systems and combine them into a new big whole" describes **Johann Martin Schachner, Head of Atos in Austria**, regarding the impressive scope of the project. "We are very pleased how well everything now fits together, and all systems work harmoniously under One.ERP with significant reduction in workload for management and employees," **Schachner** adds.

"The project was under considerable time pressure due to its high complexity in combination with the planned use of the new technology S/4HANA and a very ambitious project planning. We had to carry out an elaborate process of harmonization between the Vienna AKH and the WSK clinics. A preceding comprehensive analysis phase, complex master data and document migration in iterative steps, as well as enormous development and quality assurance efforts due to many already existing Z-programming were equally challenging for both our internal SAP team and our SAP implementation partner Atos. Only with very experienced and perfectly coordinated SAP consultants was this achievement successfully realizable," said **Herwig Wetzlinger, Deputy General Director, Vienna Health Association**, who is also pleased about the successful implementation of One.ERP.

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#### **About Atos**

Atos is a global leader in digital transformation with 111,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high performance computing, the Group provides tailored end-to-end solutions for all industries in 71 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea), listed on Euronext Paris and included in the CAC 40 ESG and Next 20 Paris Stock indexes.

The [purpose of Atos is](#) to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

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#### **About the Vienna Healthcare Association (WiGeV)**

Wiener Gesundheitsverbund is the largest healthcare provider in Austria and the backbone of healthcare provision in the city of Vienna. 30,000 employees work in 8 clinics and 9 nursing homes as well as the Ybbs Therapy Center to ensure that the residents of the federal capital receive the best possible medical, nursing and therapeutic care around the clock.

The nurses, doctors and therapists are professionals in their field and are there for people, especially when it comes to the big picture - namely health. In addition, there are the employees in technology, administration, medication and food supply who keep clinics and nursing homes running day and night.

For more information, visit [gesundheitsverbund.at](http://gesundheitsverbund.at)