

# Realization for change

accelerating action now

## Atos FS&I Realization for change: acceleration action now – Regulatory compliance, risk management, and security

### Our research...

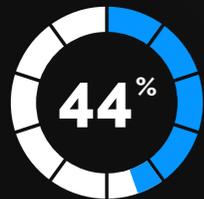
...commissioned on behalf of Atos and Global Alliance partners, has revealed the need for action for the financial services and insurance market.

### Key findings

Post-pandemic, organizations are having to transform and adopt new digital business models. Data is being managed within more collaborative value chains and ecosystems. And processes must be digitized to enable distributed access to the workplace and customer services.

**This is creating new financial, compliance, fraud, and security risks.**

Failure to address cybersecurity as part of the end-to-end digital transformation process will lead to substantial fines and reputational damage.



of financial services organizations are automating security and compliance policies...



have not developed digital services to maintain compliance

### Realization for change is needed now...

...accelerating action to:



reduce risk exposure



improve governance



increase cybersecurity

### How we enable organizations

**Atos & partners enable adaptive digital risk management, intelligent cybersecurity, and regulatory compliance.**

**62%** of those digitizing their compliance processes are finding it a challenge

With deep domain knowledge, a business-driven approach, and best-in-class technologies, we help financial organizations to establish compliance and security as an integral part of their digital business transformation.

### 1. Protecting data, reducing risk

Traditional governance processes have become disconnected. Siloed systems and multiple data repositories can't adapt quickly. There's an increased risk of non-compliance and cybersecurity failure.

*How we help: Effective governance lifecycle models...*

...that embed security policies enterprise-wide and to partners and suppliers as required.



**69%**

agree that cybersecurity is the main area of their risk management...

*Increased visibility of the risk environment...*

...to aid decision-making, help prevent risk, and accelerate the journey towards Zero Trust and data protection.

**41%**

are assessing this to understand the risks

### 2. Providing an excellent customer experience that's secure by design

Customers today expect secure, seamless interactions. And transparency around use of their data.

*How we help: Industry best practice and proven CX capabilities...*

...to help customers deliver innovative digital products and services faster.



**88%**

of business leaders agree that excellent customer service is essential for earning customer trust

*Secure by design...*

...to enable organizations to win and maintain customers and their trust by ensuring security is embedded in CX.

### 3. Reducing the risks of innovation, building customer trust

Digital innovation brings concerns around security, fraud, and personal data.

*How we help: Recognize where to apply new and emerging technologies...*

...by placing compliance and security into a business risk context, improving the efficiency and effectiveness of fraud prevention, anti-money laundering, compliance oversight, and threat detection.

*Use AI, contextual analytics, and*



**41%**

of retail bankers say that account security is an immediate concern for customers

*quantum computing...*

...to allow businesses to better understand their customers and supply chains, reducing risk exposure and strengthening cybersecurity end-to-end enterprise-wide.

[Click here to find out more about the financial services and insurance revolution.](#)



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