



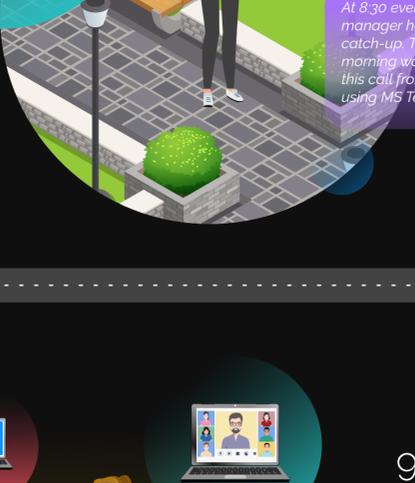
Day in the life of a knowledge worker

8:30 am

Anna is a consultant at a large multinational technology company. She has recently moved and is working from a new location. Her nearest office is a 30-minute drive away and she has yet to visit.

Smartphone
MS Teams Headset

At 8:30 every day, Anna and her manager have an informal catch-up. Today, she is on her morning walk and decides to take this call from her smartphone using MS Teams.



9:00 am

Laptop
MS Teams
Headset
Windows Hello

Anna gets home just as her team meeting starts. She must give a presentation in 15 minutes, so she joins the call on her smartphone and makes a cup of coffee. She securely logs in to her laptop using facial recognition (Windows Hello) and the call continues seamlessly on her laptop via MS Teams.



11:00 am

Comfy

Comfy app

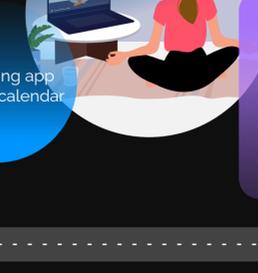
After the meeting ends, Anna receives a meeting request from a client for later that afternoon. She uses the Comfy App to book a meeting room in the office for her and her team at 3:00 pm. She invites one client team member to attend in-person, while the others will join remotely. The app provides directions to the office, pre-visit safety rules and procedures, and live statistics on office occupancy. Once this is done, Anna spends an hour preparing for the meeting.



12 pm – 1 pm

Wellbeing app
Outlook calendar

Anna's employee wellbeing platform reminds her about a lunchtime Yoga session she had selected for her personal wellbeing plan. It was already on her calendar, scheduled around her work commitments. She switches off and de-stresses with an instructor-led yoga session, leaving her feeling refreshed and cared-for by her organization.



1:30 pm

Comfy app
Smartphone

After yoga, Anna leaves for the office to meet with her team to prepare for the meeting. Once she gets to the office, Anna signs in at the front desk using the QR code on her Comfy app. Just then, she realizes that she accidentally left her laptop at home!



2:00 pm

servicenow

Anna uses the ServiceNow App to request a laptop to use while she's in the office. The app enables her a barcode, and she uses the wayfinding feature to find a bank of smart lockers. She uses the barcode to unlock a compartment containing her temporary laptop.



2:15 pm

Device subscription service (laptop)
InTune (cloud imaging/device management)
OneDrive

Anna logs in to the laptop using her username and password and her apps are automatically installed. She also finds all her work files backed up safely and securely on OneDrive. Crisis averted!



2:15 pm

Comfy app

Anna uses Comfy to check the occupancy of different parts of the office, and sees that a group working area is not too crowded right now. She and her colleagues meet there to prepare for the meeting.



3:00 pm

Comfy app
MS Teams meeting rooms
Smart meeting room displays
Meeting notes integration

Anna is notified on Comfy that her room is available. She meets her client at the reception desk and they head to the meeting room. The meeting starts with one touch on the smart meeting room display, and Anna's colleagues and clients join remotely through MS Teams. Anna can also control the room's lighting and temperature with the display. With meeting notes integration, Anna and her colleagues can jot down action items and share them with the participants.



4:30 pm

Smart lockers
Voice of the employee

After the meeting ends, Anna returns the laptop to the locker using the barcode and heads home. She receives an email with a link to a Medallia feedback survey about her experience with the smart locker service. Anna is happy with the smooth experience and is satisfied that her organization is listening to her. She gladly provides her feedback.

Medallia

AtoS

AtoS



6:00 pm

Wellbeing platform
MyAnalytics

After planning for the next day and sending a few more emails, Anna receives a reminder to sign off. She clicks the notification and the wellbeing app suggests some wind-down exercises, including deep breathing and mindfulness. Anna logs off and decides to relax with a hot drink and a phone call to one of her friends.

