

Transform the enterprise with end-to-end revenue cycle solutions powered by automation

The revenue cycle provides health systems a key opportunity to transform the business with advanced automation including Artificial Intelligence and RPA. However, building more resilient, automated, repeatable and scalable revenue cycle processes requires a solid strategy.



Atos

Many health systems face challenges receiving timely reimbursements, and may be burdened by fragmented administrative systems that lack digital workflows. In addition, the recent global health crisis has forced hospitals to implement new regulatory rules and guidelines — further complicating the situation.

To reinvent the provider revenue cycle, providers must implement and optimize electronic medical record (EMR) systems, improve employee productivity, and better track and understand KPIs and benchmarks.

Our solution

We have a partnership with leading healthcare delivery organizations to guide them through the process of addressing their most critical challenges – resulting in significant quantifiable benefits. Our offerings include:

Leadership & strategy	Portfolio assessment, evaluation and technology selection
	EHR implementation roadmaps
	Transformation use case development
	Technology strategy development
	Data literacy promotion
Denial management & payer communication	Denial prevention
	Clean claim initiatives
	Reimbursement and underpayment management
	Planning and change management
	Data accuracy initiatives for scheduling and registration
System & business process optimization	Cerner, Epic and other platform optimization
	Third-party application evaluation
	Enhanced integration between acute and ambulatory care
	Front, middle and back office process standardization & optimization
	Workflow and best practice adoption consulting
Clinically-driven revenue cycle	Billing error routing for correction
	Revenue reconciliation implementation
	Training for order selection and use
Revenue integrity	Implementing new reimbursement rules for payers, CMS, telehealth
	Clinical documentation evaluation and review
	Charge error analysis and medical coding
	Competitive pricing analytics
	AR follow up and any associated functions
Automation, AI & analytics	Process automation with RPA, AI and analytics
	Denial probability model development
	Audit rule development for billing data
	Custom automation for denials and appeals
	Management dashboards and metrics
	KPI tracking and analysis

Our value proposition

Atos' end to end global revenue cycle solutions help automate repetitive processes and streamline workflows for greater efficiency and significant cost reductions. By using AI and predictive analytics, healthcare providers can achieve greater transparency and leverage new insights to make more intelligent use of data.

In addition, our research-based methodologies from The Breakaway Group remove barriers to adoption of new processes, workflows and best practices — ensuring that meaningful change takes root in your enterprise.

Atos provides consulting services to identify opportunities and/or address known opportunities as well providing any of the end to end revenue cycle functions in a partial or full outsourcing model.

Business benefits

- 30% cost savings or more, through faster cycle times and optimized core processes
- 98 to 99% reduction in AR days
- Improved productivity with reduced manual work
- Up to a 25% improvement in KPIs like DNFC and DNFB
- Improved clean claim submission rate — up to 98%
- Increased cash flow and collection ratio

Our differentiators

Proven expertise	<ul style="list-style-type: none"> • Deep domain expertise of end-to-end revenue cycle functions utilizing a cost efficient global model powered by automation, supported by a leveraged comprehensive set of experts in EHR platforms and clinical workflow. • Certified professionals and 25+ years of experience across the provider/payer value chain, including medical coding, billing, Epic, Meditech, Cerner, claims overpayment and more
Continuous improvement	<ul style="list-style-type: none"> • Ongoing process improvement using Six Sigma, Lean, process standardization, best practices and SOPs
Analytics & reporting	<ul style="list-style-type: none"> • Predictive analytics provide customized reporting and insights to production team
Intelligent process automation & audit insights	<ul style="list-style-type: none"> • Non-intrusive SyntBots AI-based automation platform with a process recorder for automated time and motion studies • Coding compliance insights tool to provide audit and education capabilities

Our action

End-to-end network integration	Medical billing edits process automation
<p>Providing a full suite of management, consulting and RCM services for a large US integrated health network — including coding, CDI, HIM, transcription, app development and infrastructure support.</p> <p>We helped create a truly integrated digital health network by implementing security, cloud strategy support and RCM processes powered by intelligent automation. The results include reduced AR days, higher clinical efficiency, a 30% reduction in operating costs and an improved experience for patients and clinicians.</p>	<p>Atos implemented intelligent automation for a leading US healthcare provider, including claims denial management in the patient accounting, EMR and claims management system workflows.</p> <p>We delivered a 25% cost savings and 95+% quality adherence while improving the clean claim submission rate and reducing days not final billed (DNFB)</p>

About Atos

Atos is a global leader in digital transformation with 107,000 employees and annual revenue of over € 11 billion. European number one in cybersecurity, cloud and high performance computing, the Group provides tailored end-to-end solutions for all industries in 71 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea), listed on Euronext Paris and included on the CAC 40 ESG and Next 20 Paris Stock Indexes.

The [purpose of Atos](#) is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

[Find out more about us](#)
[atos.net](#)
[atos.net/career](#)

Let's start a discussion together



For more information: XXXX@atos.net

Atos, the Atos logo, Atos|Syntel and Unify are registered trademarks of the Atos group. November 2021 © Copyright 2021, Atos S.E. Confidential information owned by Atos, to be used by the recipient only. This document, or any part of it, may not be reproduced, copied, circulated and/or distributed nor quoted without prior written approval from Atos.