### FY 2019 results

February 19, 2020



### **Disclaimer**

- ▶This document contains forward-looking statements that involve risks and uncertainties, including references, concerning the Group's expected growth and profitability in the future which may significantly impact the expected performance indicated in the forward-looking statements. These risks and uncertainties are linked to factors out of the control of the Company and not precisely estimated, such as market conditions or competitors behaviors. Any forward-looking statements made in this document are statements about Atos' beliefs and expectations and should be evaluated as such. Forward-looking statements include statements that may relate to Atos' plans, objectives, strategies, goals, future events, future revenues or synergies, or performance, and other information that is not historical information. Actual events or results may differ from those described in this document due to a number of risks and uncertainties that are described within the 2018 Registration Document filed with the Autorité des Marchés Financiers (AMF) on February 22, 2019 under the registration number D.19-0072 and the 2018 Universal Registration Document filed with the AMF on July 30, 2019 under number D.19-0728. Atos does not undertake, and specifically disclaims, any obligation or responsibility to update or amend any of the information above except as otherwise required by law. This document does not contain or constitute an offer of Atos' shares for sale or an invitation or inducement to invest in Atos' shares in France, the United States of America or any other jurisdiction.
- ▶ Revenue organic growth is presented at constant scope and exchange rates.
- ▶ Business Units include North America (USA, Canada, and Mexico), Germany, France, United Kingdom & Ireland, Benelux & The Nordics (Belgium, Denmark, Estonia, Finland, Lithuania, Luxembourg, The Netherlands, Poland, Russia, and Sweden), and Other Business Units including Central & Eastern Europe (Austria, Bulgaria, Croatia, Czech Republic, Greece, Hungary, Israel, Italy, Romania, Serbia, Slovakia and Switzerland), Iberia (Spain and Portugal), Asia-Pacific (Australia, China, Hong Kong, India, Indonesia, Japan, Malaysia, New Zealand, Philippines, Singapore, Taiwan, and Thailand), South America (Argentina, Brazil, Colombia, and Uruguay), Middle East & Africa (Algeria, Benin, Burkina Faso, Egypt, Gabon, Ivory Coast, Kingdom of Saudi Arabia, Lebanon, Madagascar, Mali, Mauritius, Morocco, Qatar, Senegal, South Africa, Tunisia, Turkey and UAE), Major Events, Global Cloud hub, and Global Delivery Centers.

### **Agenda**

- 1. 2019 highlights and objectives for 2020
- 2. Financial performance
- 3. Conclusion and Q&A

## 2019 highlights and objectives for 2020 Elie Girard

### **FY 2019 Highlights**

Infrastructure & Data Management and North America returned to growth in H2 Successful development of Google Cloud partnership, acquisition of Maven Wave

Slight growth in Business & Platform Solutions, with softness in Financial Services in North America, and a more difficult Automotive sector in Germany towards year end

Synergies with Syntel generated as planned for the first year through cost efficiency and optimization as well as revenue

Very strong year in Big Data & Cybersecurity led by High Performance Computing and Cyber-services Increasing attraction of high skills and accelerated investment in innovative offerings

Dynamic commercial momentum with a book to bill at 106% with large signatures in North America, Germany and United Kingdom; book to bill at 121% in Q4

Strong improvement in all extra-financial KPIs
Atos confirmed leadership in sustainability as #1 worldwide in Digital industry on the DJSI Index

Deconsolidation of Worldline through a €2.3 bn distribution to shareholders in May combined with sale of shares in November, as well as in February 2020

### FY 2019 key financial figures

**Organic growth** 

+1.4%

vs. +0.4% in 2018

**Operating margin rate** 

10.3%

vs. 9.8% in 2018

Free cash flow

€0.6bn

**Book to bill** 

106%

121% in Q4

Normalized diluted EPS\*

€7.74

**Total headcount** 

108,317

Proposed dividend at €1.40 per share

### FY 2019 key extra-financial figures

20.97

tCO<sub>2</sub> emissions / m€ revenue

reduced by -24% since 2015

51,376

**New Digital certifications** 

vs **40,316** in 2018 leading to **177,100** end of 2019

31%

% of women within Atos

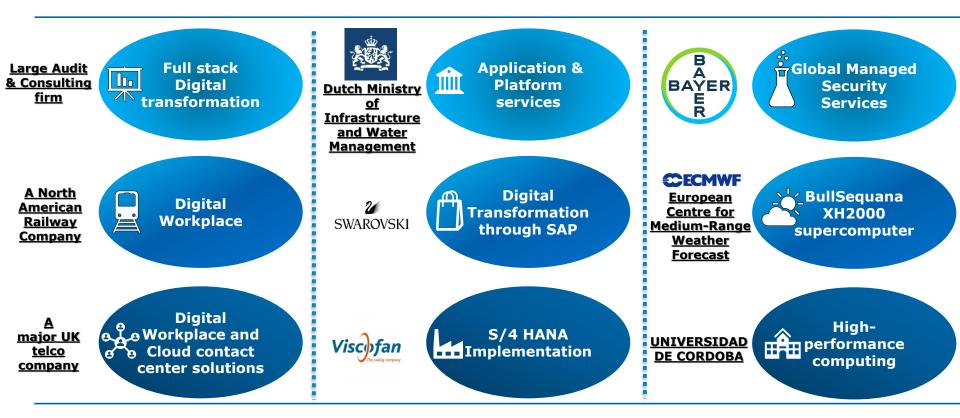
+3 points since 2015 Industry comparable: 29% to 32%

59%

**Great Place To Work** 

**+9** points since 2015 in the first quartile of Digital industry

### Main wins in Q4 2019



### 2019 achievements with key Alliances

### **D¢LL**Technologies

**Dell Global Growth Partner of** the vear



**VMware Global Partner** Innovation

**Pivotal Global** breakthrough Partner of the **year EMEA** 



Joint go to market leveraging Dell technologies in **Atos Digital Hybrid Cloud** (DHC)

### Google Cloud



**Google Cloud** Global Breakthrough Partner of the Year

75 customer **Order Entry** 



>600M€ **Customers in** 13 countries and in all **Industries** 



4 AI Labs in **Europe and** USA

### aws



**Member of AWS Solution Provider** & Public Sector **Partner Programs** 

Top Score in 2019 **MSP Renewal** Audit

Portfolio / Go to



market focus: Large, Complex Migrations and Modernization, SAP, IoT, Customer **Experience** 





Strategic initiative to accelerate Azure S/4 Hana adoption among SAP large customers



**Several major** wins in Digital Workplace



**New certifications** (Azure/0365): 550 in 2019

### **RingCentral**

**Preferred** provider of Unified Communications as a Service (UCaaS) solutions to Atos

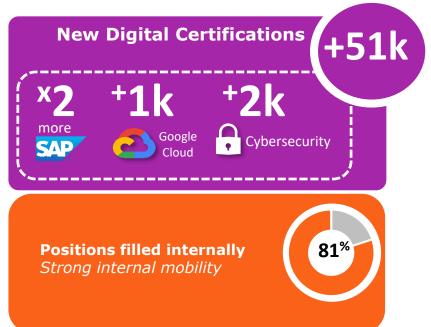


Atos as first global Systems Integration partner to provide global cloud communications platform

Key alliances leverage Atos leadership in all industries with major wins: BASF, a North American Railway Company, Philips...

### Attraction, Skilling, and Mobility







### CSR recognition and enhanced sustainability portfolio

#### 2019 Industry CSR leadership



RIVING SUSTAINABLE ECONOMIES

Industry average: B



AAA Industry average: BBB



**4.8/5** Industry average: 2.6/5



**80/100**Industry average: 43/100

### "Resignationly for ET and by ET" 3 to 8 more department of the CE and by ET"

### **Digital carbon footprint measurement**Consulting methodology

2019 Sustainability portfolio released



**Low carbon coding**Optimized coding to reduce software energy consumption



**Data center energy efficiency** *Power optimization, renewable energy* 



Hardware energy efficiency
Patented cooling system, stringent green hardware
purchasing policy



**Atos Green app** to drive responsible Digital behaviours

Monitoring employee carbon footprint



### **Further improvement in 2020**

### 2020 objectives

Revenue

c. +2% organic growth

Operating margin rate

**+20 bps to +40 bps** vs 2019

Free cash flow

c. €700m

### My first priority has been to meet customers & people

#### **Meet large customers and prospects**

Across all Industries

#### **Meet partners**

Including partners with Industry specific capabilities

#### **Roadshows across Atos sites**

Review of Atos skills and offerings

#### **Meet Experts, and Atos Scientific community**

Assessment of mid-term Business, Digital, and Technology trends

### Launch of an Industry approach prepared throughout 2019: SPRING

**Reshape** our portfolio of offerings

**Redesign** our go-to-market approach

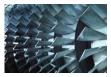
Set-up an Industry led organization

SPRING to serve our customers even better and drive our culture of customer obsession even further

### Implementation of the new Industry led organization

6 Global Industries





Manufacturing (MAN)

Telecom, Media & Technology (TMT)



Financial Services & Insurance (FSI)



Public Sector & Defense (PSD)



Resources & Services (R&S)



Healthcare & Life Sciences (HLS)

5 Regional Business Units (RBU)





### Appointment of an adapted Top management team

#### **Accountabilities**

**Support Functions** 

#### **6 Global Industries**

designing offerings and driving go-to-market

**5** Regional Business Units (RBU)

reflecting Industry set up and ensuring customer proximity

#### **Global Operations**

Divisions to move to practices, in charge of quality excellence and cost competitiveness

#### **Group Management Committee**





2020 Analyst Day

April 22, 2020 in Paris



## Financial performance Uwe Stelter Group CFO

### FY 2019 Commercial activity dashboard

Order entry €12.2bn

Backlog €21.9bn

1.9 year of revenue

Book to bill 106%

Qualified Pipeline
€7.4bn
7.6 months of revenue

### Constant scope and exchange rates figures reconciliation

In € million	2019	2018	% change
Statutory revenue	11,588	12,258	-5.5%
Exchange rates effect		117	
Revenue at constant exchange rates	11,588	12,375	-6.4%
Scope effect		-982	
Exchange rates effect on acquired/disposed perimeters		37	
Revenue at constant scope and exchange rates	11,588	11,430	+1.4%
Statutory operating margin	1,190	1,260	-5.6%
Scope effect		-154	
Exchange rates effect		19	
Operating margin at constant scope and exchange rates	1,190	1,125	+5.8%
as % of revenue	10.3%	9.8%	

- **Exchange rates** effect positively contributed to revenue for €+154 million and to operating margin for €+19 million mainly coming from the American dollar.
- ▶ **Scope effect** mostly related to the restatement linked to the deconsolidation of Worldline, the acquisition of Syntel, and the disposal of some specific Unified Communication & Collaboration activities.

### 2019 performance by Division

- Infrastructure & Data Management back to growth in H2 led by North America
- ► Slight growth in Business & Platform Solutions impacted by Healthcare and Financial Services in North America in H2, as well as by Automotive in Germany in Q4
- High growth in Big Data & Cybersecurity led by High Performance Computing and Cybersecurity
   Services
- Operating margin achieved 10.3% improving from 9.8% driven by cost synergies with Syntel and cost saving actions (RACE and Germany)

	Revenue		Operating margin		Operating margin %		
In € million	2019	2018*	Organic evolution	2019	2018*	2019	2018*
Infrastructure & Data Management	6,321	6,362	-0.6%	614	589	9.7%	9.3%
Business & Platform Solutions	4,216	4,180	+0.9%	492	483	11.7%	11.6%
Big Data & Cybersecurity	1,050	888	+18.3%	149	127	14.2%	14.3%
Corporate costs	-	-		-65	-74	-0.6%	-0.7%
Total	11,588	11,430	+1.4%	1,190	1,125	10.3%	9.8%

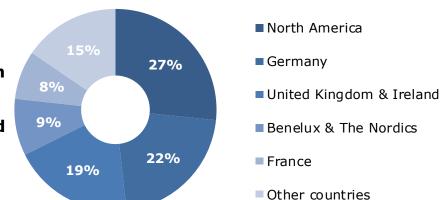
<sup>\*</sup> At constant scope and exchange rates

### **Infrastructure & Data Management**

- Revenue back to growth in H2
- Pursue transition to hybrid cloud and acceleration in Digital workplace
- Operating margin improvement from RACE and adaptation plan in Germany
- ▶ -2% staff reduction mainly from automation

In € million	2019	2018*	Organic evolution
Revenue	6,321	6,362	-0.6%
Operating margin	614	589	
Operating margin rate	9.7%	9.3%	

<sup>\*</sup> At constant scope and exchange rates

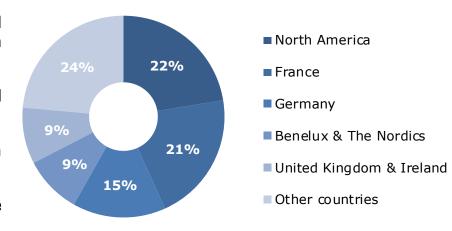


### **Business & Platform Solutions**

- Slight growth with some softness in Financial services in North America and Automotive in Germany in H2
- Growth led by Digital transformation and automation projects in Manufacturing & Retail
- Cost synergies with Syntel and RACE program contributing to reach 11.7% operating margin
- -4% staff reduction from Artificial Intelligence and robotization

In € million	2019	2018*	Organic evolution
Revenue	4,216	4,180	+0.9%
Operating margin	492	483	
Operating margin rate	11.7%	11.6%	

<sup>\*</sup> At constant scope and exchange rates



### **Syntel Revenue Synergies**

Pipeline remains solid and synergies to accelerate in 2020

#### **Synergy categories** 2019 status **Revenue Synergies Leverage Syntel** 28 deals closed in H2 portfolio into Atos' **Smaller projects in Clients into North** almost all targeted Atos Total qualified opportunities at year **America and Europe** customers end reached \$0.6bn **New Global** Overperforming with US based healthcare capabilities to capture large combined wins ie. **Global Advisory Firm** payment and revenue large End-to-End Digital Philips, US healthcare (Syntel customer) **Transformation projects** solutions company provider Q<sup>4</sup> Wins (New customer) Automation powered Data & Insights - Data service desk Management, Analytics, **Leverage Atos** Ramping up with first management and end **Business Processes and** portfolio into Syntel deals started in the user operations Infrastructure Support base **United Kingdom**

### **Syntel delivery and Customer Satisfaction**

Transformation is delivering cost synergies and better customer service



### Syntel delivery and cost synergies

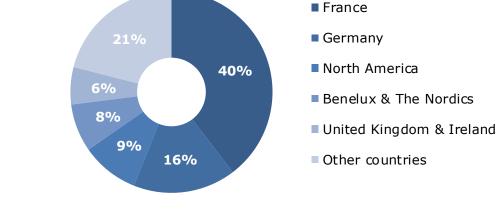
- Legacy Syntel scope kept high level of operating margin even slightly improving it
- ► €35m cost synergies run-rate end of 2019, of which €30m effect in 2019 through improved operational effectiveness and G&A cost improvements
- As part of the €30m, procurement and real estate synergies resulted in €12m

### Processes and Quality KINXT "Customer for Life"

- Improved CSAT outcomes over H1 2019 Higher ratings on 'Meeting Customer Expectations' and 'Innovation'
- 76% of our large customers now Promoters; 16 new large customers are now Promoters from passive/detractors
- Value-4-Client joint initiative in Atos Syntel launched in Q4 to strengthen value for customers

### **Big Data & Cybersecurity**

- Acceleration of organic revenue growth led by High Performance Computing and Cybersecurity services
- ► Further investments to extend the business both in terms of industries and geographies
- +6% staff increase reflecting strong business demand



In € million	2019	2018*	Organic evolution
Revenue	1,050	888	+18.3%
Operating margin	149	127	
Operating margin rate	14.2%	14.3%	

<sup>\*</sup> At constant scope and exchange rates

### 2019 performance by Global Business Unit

- Positive growth in all Global Business Units except North America, which is back to growth in H2
- Operating margin improvement in most geographies

	Revenue		Operating margin		Operating margin %		
In € million	2019	2018*	Organic evolution	2019	2018*	2019	2018*
North America	2,725	2,789	-2.3%	343	300	12.6%	10.8%
Germany	2,167	2,153	+0.7%	152	126	7.0%	5.9%
France	1,788	1,727	+3.5%	164	151	9.2%	8.7%
United Kingdom & Ireland	1,669	1,668	+0.0%	165	198	9.9%	11.9%
Benelux & The Nordics	1,047	1,016	+3.0%	88	71	8.4%	7.0%
Other Business Units	2,192	2,077	+5.6%	319	344	14.6%	16.5%
Global structures**	· –	-		-42	-66	-0.4%	-0.6%
Total	11,588	11,430	+1.4%	1,190	1,125	10.3%	9.8%

<sup>\*</sup> At constant scope and exchange rates

<sup>\*\*</sup> Global structures include the IT Services Divisions global costs not allocated to the Business Units and Corporate costs.

### RACE set to accelerate in 2020: cost savings to further increase competitiveness

2019

- New methodology of billing process optimization generated 28m€
- Real Estate, including Syntel consolidation, brought 26m€ of savings
- Span of Control leading to redeployment of 350+ people, within the business
- Automation delivered 20m€ additional margin

### **2020:** from 12 to 15 Programs

- 1. Lean
- 2. Automation
- 3. Cash & Billing
- 4. Contract Prospect Improvement
- 5. Contract Negotiation
- 6. Supplier Management
- 7. Enterprise License Agreement
- 8. HR
- 9. SalesForce
- 10. Real Estate
- 11. Function As A Service Transformation
- 12. Process Simplification
- 13. Digital Transformation
- 14. Data Center
- 15. Contract Management

- Drive of cross-selling via a tighter sales discipline, based on Salesforce tool
- Optimize General & Administrative function cost
- Consolidate Supplier Management to generate additional savings
- New sustainability targets for our Data Center utilization
- Simplification & digitalization of Group processes
- Usage of new contract / Analytics / AI tool for customer contracts

### 2019 headcount evolution



### **Income statement**

In € million	2019	2018
Revenue	11,588	10,648
Operating margin % of revenue	<b>1,190</b> 10.3%	<b>967</b> 9.1%
Reorganization, Rationalisation, Integration & acquisition costs Amortization of intangible assets (PPA from acquisitions) Equity based compensation Others	-175 -157 -73 -125	-154 -107 -36 -40
Operating income	660	630
Net financial expenses	-208	-67
Profit before tax	452	564
Tax charge  Effective tax rate  Non-controlling interests  Share of net profit of associates	-82 <b>18.2%</b> -3 47	-1 <b>0.3%</b> -4 2
Net income from continuing operations - Group share	414	560
Net income from discontinued operation - Group share	2,986	70

From operating margin to net income\*:
2019 includes

#### ▶ Worldline

Sale of shares: -€53m

OEB: -€54m

Profit of associates: +€47m

#### ▶ Syntel

Synergies implementation: -€30m

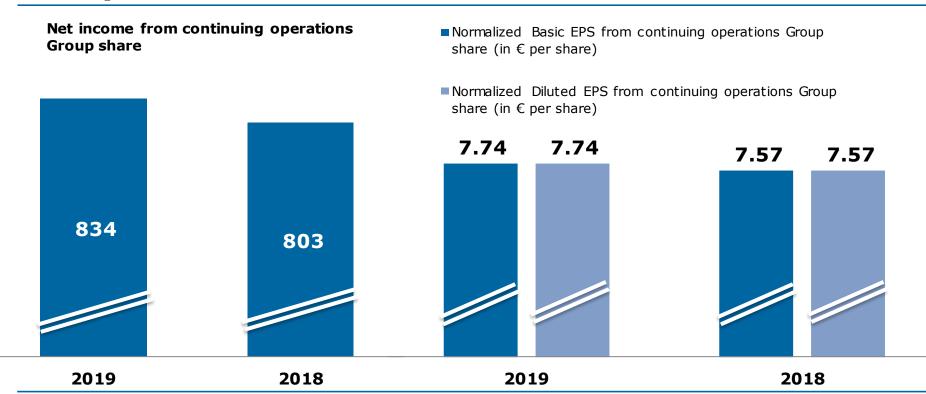
Interests: -€60m

Amortization PPA: -€67m

► Adaptation plan Germany: -€25m

**Settlement Telco Germany:** -€23m

### Normalized net income and normalized EPS Group share evolution



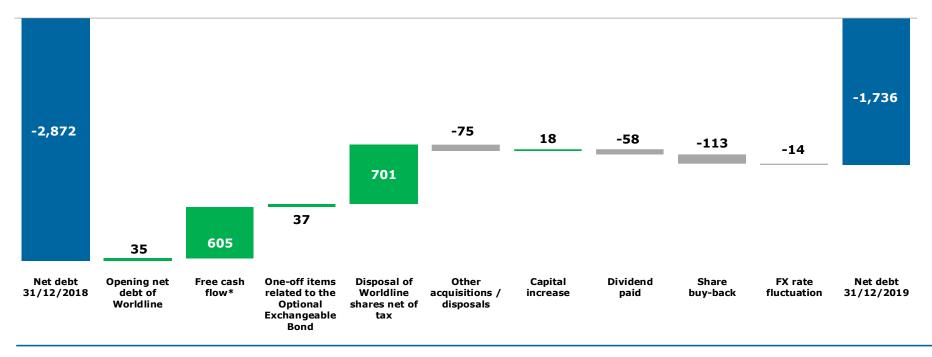
### **Cash flow statement**

<i>In</i> € million	2019	2018
Operating margin	1,190	967
as a % of revenue	10.3%	9.1%
OMDA	1,802	1,210
as a % of revenue	15.5%	11.4%
Capital Expenditures	-324	-371
Lease payments	-345	0
Change in working capital requirement	-130	-95
Cash from operations	1,004	744
Reorganisation, Rationalisation & Integration	-173	-146
Taxes paid	-99	-80
Net cost of financial debt paid	-64	-30
Other changes	-25	-37
Free cash flow IFRS	642	451
Free Cash Flow / Operating Margin	53.9%	46.6%
Free cash flow restated*	605	451
Free Cash Flow / Operating Margin	50.8%	46.6%

<sup>\*</sup> excluding € 37 million of one off items related to the Optional Exchangeable Bond



### **Net debt evolution**

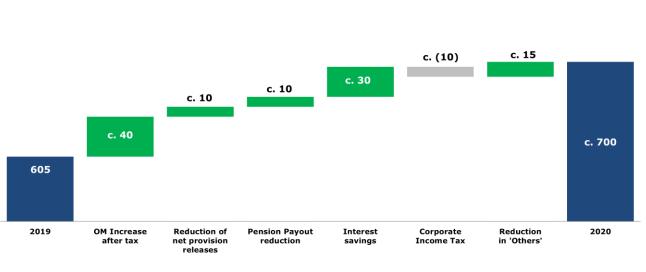


<sup>\*</sup> excluding  $\in$  37 million of one off items related to the Optional Exchangeable Bond



### From 2019 to 2020 free cash flow: forecasted evolution





# Conclusion Elie Girard CEO

### 2020 main priorities

### **Organic growth**

Pursue current positive momentum

### **Integration**

Complete Syntel synergies

### **Acquisitions**

Bolt-on focused on key offerings Cyber and Big Data

### **Transformation**

Portfolio of offerings, go-to-market, Industry set up

2020: a year of transformation with further improvement in business and financial objectives



**Atos** 

### Thank you

