

# Robotic Process Automation Center of Excellence and Governance Framework

Realize effective and efficient use of Robotic Process Automation (RPA)

## RPA Center of Excellence and Governance Framework

In order to achieve RPA success at scale, it is essential to spotlight a long-term RPA strategy, aligning with changing business processes and technology needs.

Atos RPA COE and Governance Framework service permits you to implement a controlled, sustainable RPA environment which is agile enough to deliver at the speed of the business.

When you engage Atos for RPA COE services, your journey into RPA becomes clearer with increased ability embed to RPA deeply and effectively into your organization, and to redistribute accumulated knowledge and resources across future deployments. .

### Atos RPA COE:

- Built by company RPA experts.
- Introduce RPA best practices, processes, standards, and templates for robot discovery, development, and operation at scale.
- Define robot lifecycle for your organization.
- Introduce RPA idea scoring and calculate ROIs.
- Well-defined, stepwise approach.
- Roadmaps ready for integration into your project management portfolio



As companies increasingly adopt RPA to gain speed, accuracy, scale and compliance while lowering cost, many organizations become disillusioned with inconsistent or failed RPA results. This is often due to improper ROI analysis, limited planning, no defined strategy, or unrealistically high expectations.

Providing RPA best practices, tools and expert resources, the Atos COE will drive successful and consistent enterprise-wide RPA implementation and benefit.

## Structured approach, extensive results

The Atos RPA COE teams comprise industry experts using top tools and techniques. Our team will create a mutually agreed-upon baseline project plan. The Atos COE team will conduct a “deep dive” session and interviews to gather information and assess the current RPA environment and state of various processes. Atos will introduce candidate tracking, idea assessment, idea scoring, process sizing, and ROI tracker processes. Atos will implement tools to track automation candidate ideas and set up agile sprint

boards to manage delivery.

Enabling build at scale, Atos will define development standards, including RPA element naming standards, automated code review, and automated testing.

For sustainable operation, Atos will define processes for knowledge management and recommendations on a citizen model. Atos will also provide recommendations on the RPA platform configuration, capacity management and release management.

## Powerful solution tailored to your environment

Before concluding the engagement, the Atos COE team will ensure embedded into current solution delivery processes. Validating customers are able to take ownership of the COE processes. Working with the heart of a teacher, we will provide mentoring opportunities to ensure that the transition is complete.

The customer team will now focus on making sure strategic expectations are met and a growth plan is elaborated to sustain and develop your RPA expertise throughout the enterprise.

## Additional benefits

The RPA COE and governance framework can be used to support focus areas that are of specific concern to our clients. Consult with Atos to explore how the COE can support your focused needs

### • RPA Momentum

It is important to capitalize on project successes to drive momentum. The Atos COE can help to market successful implementations in a way to stimulate new RPA candidate ideas.

### • Time to Market

The Atos COE processes and tools will help reduce RPA delivery cycle time allowing business benefits to be realized sooner. This standardized approach allows individual successes to be leveraged across separate projects.

### • Compliance Readiness

The Atos COE will integrate into current technology delivery guidelines providing adherence to security, compliance, and regulatory standards.

## Conclusion

The Atos RPA COE and Governance Framework is a well-structured service developed by industry experts to provide leadership, standards, and best practices, and to support your organization’s RPA initiative at scale. It is designed to be agile to adapt to the rapidly changing RPA space. RPA allows for enterprises to remain efficient, productive, and competitive by automating routine tasks at a large scale. Atos RPA COE services assure customers a successful enterprise-wide RPA implementation and its benefits.



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## Key outcomes

A proven methodology driving more consistent RPA results enabling customers to confidently scale RPA investments.

### Processes

- Candidate discovery and assessment process
- Robot definition and sizing process
- Development sprint cycle process
- RPA knowledge management processes
- RPA automated testing process
- Robot release process
- Operation processes

### Tools

- Best practices and standards documents
- RPA RACI matrix
- RPA security policy
- RPA capacity tracker
- Process scoring template
- Process sizing template
- Process documentation templates

## Starting with Atos

Contact Atos to schedule your RPA COE and Governance Framework. Atos will immediately provide the details of the engagement, so you can quickly decide to move forward.

## Timeline

Typical timeline for COE is 8 weeks!

### Make sure you use the best.

- Atos has partnerships with top four pure play RPA vendors worldwide.
- Trusted partner and advisor to many globally recognized organizations and brands.
- Worldwide IT partner of the Olympic and Paralympic Games.