Prison Connect

Improving safety and quality of life for people in prisons

While life in prison has never been easy, working or living in a prison today brings serious and competing pressures. With budgets cut and workforces reduced, service user numbers have been on the rise and attacks on prison staff are increasing.

Managing a prison environment while supporting service users on their journey to rehabilitation is an enormous challenge. At Atos, we believe that digital technologies have an important role to play, providing innovative and cost-efficient ways to ensure people's safety while supporting staff to reduce the rates of reoffending.

Through the use of technology based systems many of these issues can begin to be addressed allowing the prison staff to focus on improving safety through proactive response and ensure the safety and security of all are comprised.

£18.1 bn
estimated annual economic and social cost of reoffending[1]

31,025
assaults in UK prisons from March 2017-March 2018, of which 30% involved attacks on prison staff[2]

77%
increase in prison population in the last 30 years[3]

16%
reduction in UK spend in prisons since 2010[4]

over 45,000
self-harm incidents among inmates in 2018[5]

What is Prison Connect?

Prison Connect is a digital monitoring and alarm response system for prisons. It incorporates a suite of proven communication tools carefully selected and tailored for critical or life-threatening environments.

Available 24/7, Prison Connect is designed to integrate with your existing security, building management and other IT systems and telecommunications. By automatically monitoring staff and equipment and rapidly alerting the right person when needed, Prison Connect eliminates any delay in response to incidents and can even prevent problems arising.

Prison Connect alerts will be sent to any device you choose (a phone, radio or an alarm) and in any format you choose (text, voice or live video-stream).

Benefits

Improves safety and contributes to the wellbeing of everyone on site

Frees up time for staff to focus on higher-value aspects of their role

Saves money by automating and accelerating processes and highlighting problems before they occur

Gives you full auditability including in the event of a potential litigation

Enhances quality of life for people working and living in prisons

Atos

What does Prison Connect do?

Prison Connect will enhance or completely replace your existing manual monitoring and alarm processes and send rapid alerts to the relevant personnel to ensure the best and fastest response. Prison Connect:

Monitors staff safety
From facilities management fixing a loose roof-tile, to a prison officer going alone into a designated area, staff need to know they are safe. Prison Connect's automated monitoring service will monitor personnel and alert a colleague or manager if they don't report back within a certain time.

Monitors equipment
From door and wall sensors to freezers and lightbulbs, all equipment needs regular testing and monitoring; yet this can be labour-intensive. Prison Connect will alert the relevant staff member or third party when something is down or showing signs of potential failure.

Notifies staff on arrival of deliveries
Packaged goods and other deliveries often need to be collected from a depot and delivered to another part of the site. Prison Connect will immediately alert the relevant person of a delivery, reducing the time equipment is held in the depot area. It will also alert staff if an item or package is not accounted for.

What's more, because Prison Connect is fully automated, every event is logged and auditable; you can generate full reports to manage performance or in the event of potential litigation.

Why choose Prison Connect?

Proven solutions
- Uses Atos solutions already deployed by leading public and private sector organisations
- Reliable automated tools to help you achieve your goals and objectives

Completely secure
- Completely on-premise to eliminate any potential cyber security exposure
- Meets the highest military-grade security standards (GSA Schedule 70 JITC)

Easy and cost-efficient to implement
- Ready to integrate with your existing IT and telecommunications
- Atos' team on hand to ensure a smooth implementation and measurable success

What next?

If you'd like to know more about Prison Connect and how it could help you, please contact our team:

✉ vpm@atos.net

☎ 0844 936 0322

[1] Economic and social costs of reoffending, Ministry of Justice, 2019

[2] Safety in Custody Statistics, England and Wales: Deaths in Prison Custody to June 2018 Assaults and Self-harm to March 2018, Ministry of Justice

[3] Prison: the facts, Bromley Briefings Summer 2018, Prison Reform Trust

[4] Prisons, The Institute for Government, 2018

[5] Prison: the facts, Bromley Briefings Summer 2018, Prison Reform Trust

Atos