

Atos Breakout session
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The Power of Voice

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Abstract:

- ▶ Where is it easier to speak than it is to type or physically manipulate a user interface, voice technology is becoming mainstream in business solutions e.g:
 - ▶ Improved productivity
 - ▶ Alternative access to digital services
 - ▶ Improved customer satisfaction
- ▶ However, as a technology solution provider and a trusted digital partner to customers, Atos needs to go behind creating a bot or an alexa skill. Atos should be able to advise and build solutions which apply the right components of voice technologies correctly.
- ▶ This paper looks at the Power of Voice from 3 dimensions:
 - The complexity of the physical human voice
 - The technologies behind the digital voice
 - The solutions enabled by voice

The Power of Voice

Presenters:

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