

Atos Breakout session  
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Managed Services and DevOps

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## Abstract:

Application landscapes are disrupting and yet critical to enable digital business growth. Nowadays being successful in digital requires more than cloud adoption. Without any doubt cloud is still one key enabler, but there are other technology enablers like Infra as code, Microservices/Containers/PaaS and AI/ML with growing relevance. Beside technology enablers to gain speed in time to market the adoption of new ways of working are required and adoption is happening already now in today's enterprises where Agile, DevOps, CI/CD – basically the “continuous of everything” are breaking the silos.

Bringing all these things together we as Atos need to ask the question and deliver answers on

How new ways of cloud / application operation need to look like?

Is there still a need of managed services as we know it?

Is Atos really equipped and ready for a new way of working where IDM becomes a kind the Ops in DevOps together with the customer?

The session provides thought leadership on how we need to adopt to remain relevant as a cloud managed services / integration provider. During the session learnings / best practices from our engagement in the Siemens industry mall project will be shared where we working on defining a joint DevOps approach with Siemens (the customer and application owner), another third party (doing SW development for Siemens) and Atos (running the infra / platform and supporting tools).

In particular the agenda will cover:

The new digital triangle (customer value – enabling technologies – ways of working/mindset)

IDMs changing role in DevOps

What needs to change

- project services orientation,
- changing project/operation paradigms (team members need to understand application landscape and the business impact, team member assignment need to remain for longer periods, ...)
- new skills (IT operators need to understand developer language, broadness of knowledge requirement increases, ...),
- new ways of contracting

Siemens Industry Mall learnings

Potential New-Ops setup

# Managed Services and DevOps

## Presenters:

### **Michael Endres**

Director, Global Practice Head  
Application Platforming,

DM TTS, Senior Expert



### **Gary Burt**

Global Product Manager Cloud,

IDM, Distinguished Expert

