

# Workplace Mobility

For transportation



## Challenge:

Protect the customer experience

Your customer satisfaction depends on many thousands of devices working seamlessly in various and changing locations.



Call centers



Transit centers



Planes



Trains



Automobiles



Curbside baggage check-in

While it's tempting to max out your device lifecycles, old technology causes problems that can ruin the traveler's experience.



Scheduling glitches



Lost bookings



Missing luggage

## How do you:



Provision devices?



Manage device lifecycles?



Keep devices secure and updated?



Control costs?



And keep customers happy?

## Solution:

Devices + lifecycle management + so much more + as-a-service

Workplace Mobility is a device subscription service from Atos. It provides devices and all the surrounding services using automation and standardization to deliver a consistent and secure user-focused experience.

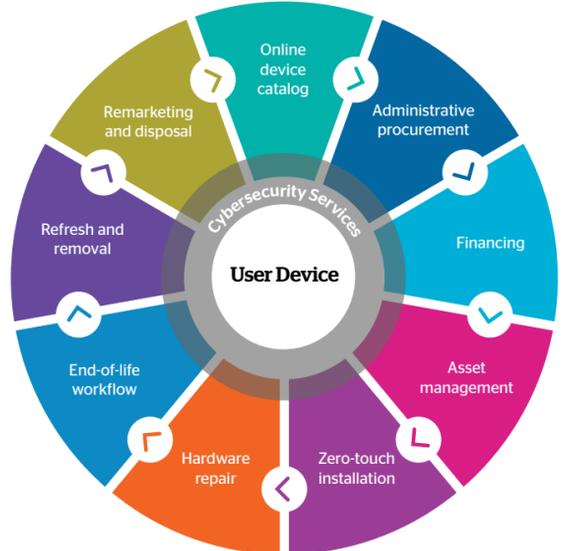


Billed monthly



Per user

To facilitate cross-charging down to the department level



Users shop your catalog of devices approved for their jobs



## Workplace Mobility devices are:



Shipped directly to the users preloaded and ready to go



Preconfigured to your Workplace Mobility ecosystem



Compliant with policies that enable standardized services, security, automation and rich data analytics



Refreshed every 12-36 months, at your predetermined intervals



Always ready to support customers



If an issue arises, user-specific help is available on a support portal.

## Outcomes:

Workplace Mobility from Atos improves your customer experience by elevating your user experience



Give employees a choice of devices



Minimize device-related customer service issues



Automate device provisioning



Save millions, potentially, with advanced self-service support apps



Shorten onboarding time



Deliver a user experience that attracts and retains the brightest talent



Improve productivity and efficiency



Automate security and software updates



Provide consistent collaboration channels and access to information

Learn more about Workplace Mobility, part of Atos Digital Workplace.

pages.atos.net/workplacemobility  
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