

# Workplace Mobility

For insurance



## Challenge:

Connect the field to the central office

In the competitive insurance market, the customer experience must be hassle-free.



Customer service representatives



Agents



Adjusters



Claims managers

Your users need seamless access to hundreds of business processes and multiple legacy systems. Are your devices up to the challenge?

## How do you:



Provision devices to workers in varying locations?



Manage device lifecycles?



Keep devices secure, up-to-date and fresh?



And keep costs down?

## Solution:

Switch to Workplace Mobility and get out of the device business

Workplace Mobility is a device subscription service from Atos. It provides devices and all the surrounding services using automation and standardization to deliver a consistent and secure user-focused experience.

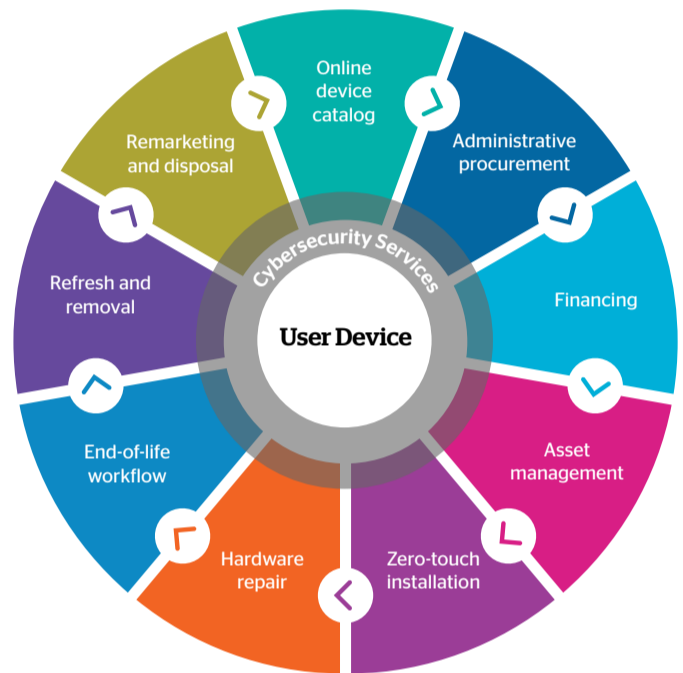


Billed monthly



Per user

To facilitate cross-charging down to the department level



Users shop your catalog of devices approved for their jobs



## Workplace Mobility devices are:



Shipped directly to users preloaded and ready to connect to back-office systems



Preconfigured to your Workplace Mobility ecosystem



Compliant with policies that enable standardized services, security, automation and rich data analytics



Refreshed every 12-36 months, at your predetermined intervals

## Outcomes:

Workplace Mobility from Atos empowers your users to improve your customer experience



Improve your customer experience from policy initiation to claims processing



Deliver hassle-free claims experiences with devices set up for documentation and processing



Deliver a user experience that attracts and retains the brightest talent



Automate the claims process



Give employees a choice of devices aligned to their jobs



Provide users consistent collaboration channels and access to information



Bring in more new business



Shift from CapEx to OpEx while reducing both



Issue policies in minutes instead of days



Avert security breaches with automated security and software updates

Learn more about Workplace Mobility, part of Atos Digital Workplace.

[pages.atos.net/workplacemobility](https://pages.atos.net/workplacemobility)  
[info.na@atos.net](mailto:info.na@atos.net)

