

# Atos Workplace Mobility

Smartphones, tablets and computers are heavily used work tools that make the difference between success and failure. They should enable, not hinder us.

Atos Workplace Mobility is an obstacle-free device provisioning and lifecycle management service. It redefines device management through automation and standardization. The result is a consistent and secure user-focused experience for mobile workers – wherever they work. Atos manages the entire process as a service billed monthly per user. Now, rather than managing devices, you can focus on higher-value priorities that differentiate your business in the market.

## User Experience

Workplace Mobility gives end users a personalized consumer experience embedded with security, data integrity and asset tracking from start to finish:

1. Workers order devices from a catalog.
2. Devices are delivered to them ready to go, with profile-specific services, security and controls preinstalled.
3. If support for devices is needed, it's simplified through a self-service portal.
4. Devices are refreshed regularly, at your predetermined intervals, with end-of-life and disposal included in the process.

It's that simple.

## OpEx or CapEx

Workplace Mobility is billed per user, as a service, with options for CapEx as well as OpEx. Whichever method you choose for the devices, their provisioning and lifecycle management are managed by Atos with the most favorable terms for you.

Want your employees to have upgraded devices with a wow factor? It can literally cost pennies extra per user.



Trusted partner for your **Digital Journey**

# Atos

## How it Works

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Atos tames a complex and time-consuming task by managing your device lifecycles end-to-end. You retain control, remain secure and recharge your workforce.

### Retain control

We work with you to define an online catalog of devices and services for your workers to shop. This catalog provides a cost-effective choice of devices that fit within the Workplace Mobility ecosystem. Choices include Windows 10, iOS and Android devices. All devices in the catalog comply with policies that enable our standardized services, security and automation.

Keeping all devices in this controlled ecosystem is the key to efficiencies such as process automation, standard levels of support and self-service, and even predictive analytics. Though it sounds counterintuitive, the cold, hard data from your connected devices and automated processes are exactly what enrich our analytics to personalize and continuously improve your user experience.

### Remain secure

Avoid vulnerabilities with consistently imaged, regularly updated devices that are monitored, secure and policy-compliant at all times.

With only an Internet connection, employees are self-sufficient and ready to work securely:

- Single sign-on/identity across all of a user's devices
- Multifactor authentication through mobile phones
- Self-service password reset

### Recharge your workforce

Workplace Mobility is focused on the user, starting with a user profile that tracks roles and devices. The profile informs cost-effective, automated provisioning and device-related support. This way, fully provisioned devices can be shipped directly to end users preinstalled with all resources necessary to log in and go. Workers have the freedom to:

- Choose the devices and levels of mobility that best fit their needs
- Manage devices on a self-service web portal
- Automatically install (or reinstall) apps on any enrolled device
- Get the same user experience across devices

## Digital Workplace: the Bigger Picture

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### Advance your digital workplace initiatives

Workplace Mobility, a component of Atos Digital Workplace, is a suite of collaborative, secure, intelligent work tools delivered as services. A recognized leader in workplace modernization around the world, Atos supports more than a million people in some of the world's largest organizations.

Atos Digital Workplace gives your workers the tools they need while ensuring security, consistency of experience, outstanding agility and rigorous cost control. Components include:

### Unified collaboration

Communicate across all devices through audio, web and video conferencing as well as messaging, voice over IP and email. All with federated presence to indicate user availability.

### Embedded security

End-to-end security includes governance, managed services for all endpoints and conditional access for certain persona types. Many options and service levels are available.

### Intelligent support

Omnichannel service delivery uses cognitive intelligence to deliver and manage advanced helpdesk support. Get help online from AVA, the Atos Virtual Assistant, or download the OneContact app to keep 24-hour support within reach wherever you are.

### Device management

Device provisioning and lifecycle management services provide a consistent and secure user experience for mobile workers across devices and locations.

### Digital workplace consulting

If you need more strategic services, Atos provides industry-focused Digital Workplace consulting for your journey, regardless of your starting point.

## For More Information

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Simplify device provisioning for cost-effective IT while delighting your employees with a seamless, interconnected workspace. Talk to Atos about Workplace Mobility device provisioning and lifecycle management.



[pages.atos.net/workplacemobility](https://pages.atos.net/workplacemobility)



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