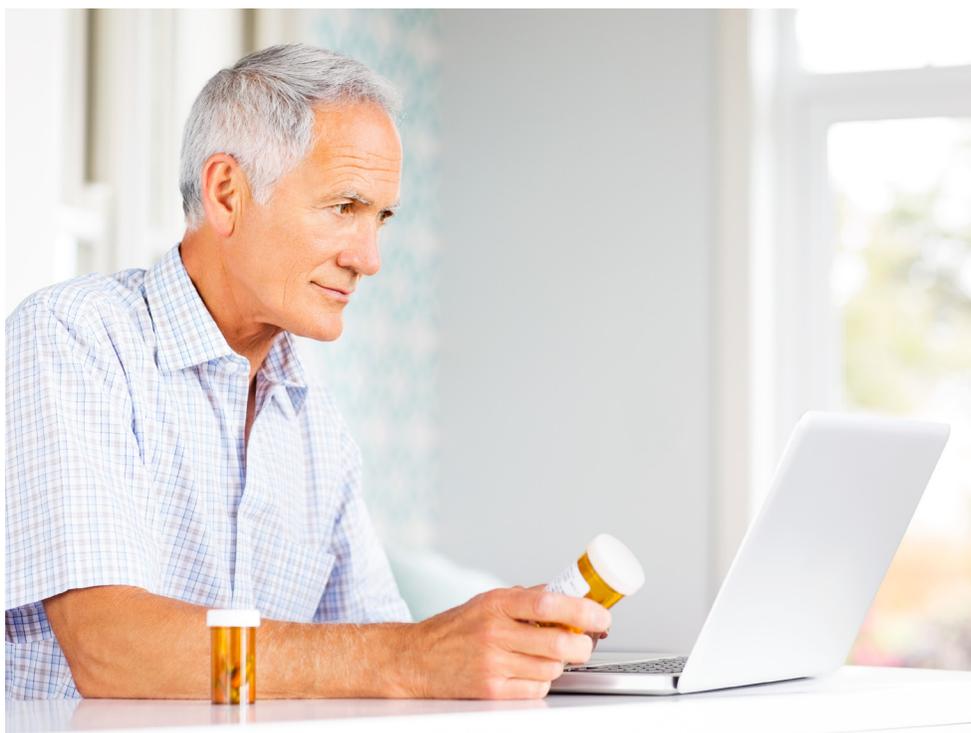# Patient **PULSE**
Atos Patient Portal

Patient PULSE is a multi-channel, dynamic Patient Engagement Framework that applies a 360-degree approach to engage the patient and increase patient satisfaction across all touch points. The framework offers unprecedented access to medical records and health information while at home, on the go and at the point of service.

Patient Education and Engagement Platform

Healthcare consumers today demand online access to health information as well as their own personal health data. To remain competitive in today's challenging healthcare environment, providers must meet this expectation by offering patients the much desired self-service experience.

The Patient PULSE framework is a suite of interoperable applications that caters to growing consumer demands and is also fully compliant with all federal and state regulations as it relates to patient access and privacy. This unique platform can assist healthcare organizations improve the level of communication between the patient and providers, expand patient's access to their healthcare experience in areas such as patient access, revenue cycle management, patient communications, way finding, secure messaging, social intelligence, operational agility and analytics.

Trusted partner for your **Digital Journey**

A 360 degree approach to patient engagement

Key features

Patient PULSE is a dynamic, consumer engagement software platform offering unprecedented ease of use and optimizing engagement across the entire care continuum.

- Empowers patients to manage their own care through continuous engagement at the point of service, at home and on-the-go, leading to improved health outcomes and reduced costs

- Offers a customizable EHR agonistic integrated patient portal
- HIPAA compliant, certified patient portal
- Provides a secure vehicle for patients to access health records real-time and interact with their healthcare provider anywhere, anytime
- Integrates in real-time with any backend system to produce a single version of the patient's information across multiple channels – online, mobile and point-of-service
- Personalized health education

Key advantages

The Atos Patient Portal – Patient PULSE, enables Healthcare providers to:

- Create a foundation for accountable care
- Provide a comprehensive engagement solution that is HIPAA-compliant and fully Meaningful Use certified, accelerating MU compliance by providing the tools healthcare organizations need to facilitate communications with their patient community
- Build patient loyalty and brand recognition in a competitive environment
- Increase patient satisfaction across all touch points
- Provide timely directions to facilities and amenities
- Feature a fully customize user interface to deliver the same look and feel (logos, color scheme, navigation, etc.) as the provider's website, building and reinforcing brand identity
- Run targeted marketing and communications campaigns
- Get best in class return on investment

Patient PULSE provides a superior user experience, helping patients achieve their health/wellness goals by enabling them to:

- Automate all transactions: scheduling appointments, pre-registration, check-in, bill payment, and prescription renewals
- Access lab and radiology reports online in real-time
- View a centralized up-to-date health record anywhere, anytime
- Interact with the care team and strengthen the patient-provider relationship
- Improve health outcomes by offering access to personalized health education material integrated with the care plan
- Avoid negative health events by acting on reminders and alerts

"The PULSE Patient Portal generated excitement within the network that opened the door to many requests to implement this tool. Patients were very receptive and began using the portal immediately because of the user-friendly interface and the ability to communicate with their clinical staff."

Beverly Dallas
Program Manager

For more information: **info.na@atos.net**