

# Engage

## Mobile Patient Engagement Solution

Today's patients are empowered, informed partners in the healthcare equation, with high tech tools at their fingertips that allow them to take a more active role in care decisions. Implementing and managing a mobile engagement strategy can be quite complex, Atos offers a simple solution: Engage, a feature-rich, cost-effective mobile app that makes connecting with patients easier.

### Educate, Engage & Empower Patient Population

Engage is an on-the-go patient engagement application and a point of service interactive experience for patients, health plan members, and caregivers. It provides a framework that creates multiple, customizable points of access to applications and information while providing high value to patients.

Engage enables positive brand association, increases patient engagement, and improves satisfaction levels by providing a better healthcare consumer experience. Our application is leading the industry in cost-efficiency, ease of implementation and access, making it the smart choice for healthcare providers seeking high value engagement strategies.



Trusted partner for your **Digital Journey**

# Atos

# Offering a wealth of capabilities that drive sustainable value

## Key features of our comprehensive mobile solution

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Engage is a suite of interactive live apps designed to provide a rich, fun and meaningful experience to the patient. It delivers a way to connect with your valued population and allows you to engage your patients directly through their mobile device anytime, anywhere.

It's customizable and personalized content that can be pushed to the patient population through an easy-to-use web based hub. Engage has a comprehensive content management system.

Empower your patient population to:

- Access on demand health information
- Request appointments
- View lab and test results
- Request prescription refills
- Communicate directly and securely with their designated care team member or care coordinator anytime, anywhere
- Interact and engage in healthy program promotions and campaigns
- Access and update forms prior to arrival

- Update their health profile and personal information
- Notify patients and physicians of important updates, announcements and events

All of which lead to saving time, improving the quality of care and increasing the healthcare consumer's experience.

## Key advantages

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Engage enables positive brand association, enhances the patient's productivity levels while waiting, increases patient satisfaction while eliminating frustration and anxiety associated with wait times. It offers a personal touch point with patients in a multitude of ways, including in the waiting room before they ever see their provider.

With our intuitive patient engagement solution, patients, caregivers and health plan members can potentially proactively save healthcare organizations millions of dollars.

- Online transactions, digital hospital forms and other functions can reduce staff resource time by an estimated 35 percent as users complete routine tasks online

- Potentially reduces no-show rates by approximately 15 to 20 percent
- Decreases ER visits and re-admissions by educating and engaging patients on a regular basis
- Builds brand awareness and loyalty by providing a customized, personally branded mobile application
- Empowers collaboration among patient, provider and payer
- Provides an efficient, ONC-HIT certified tool to fulfill Meaningful Use requirements

“Our administrative team is very impressed with the functionality of the app and how easy it is to use. This will be extremely helpful to our patients as they access their specific information from anywhere/ everywhere.”

**Vice President IS Division/CIO**  
Sarah Bush Lincoln Health Center

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