Digital Health Solutions

A better prescription for healthcare IT

Trusted partner for your Digital Journey
What’s inside

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Atos Business & Platform Solutions
Atos Transformation & Technology Services
Atos Infrastructure & Data Management
Atos Big Data & Security
Canopy
ClickFox
Anthelio
Welcome

Think Forward: Our Digital Health Solutions group enables healthcare organizations to continuously transform the way they operate with an infrastructure, application and security portfolio designed to accelerate innovation, improve financial performance, enhance workplace collaboration and deliver greater levels of patient and IT service personalization.

Innovation is where Atos loves to operate, constantly engaging with new trends, new practices, and new ways of thinking to help us help you realize the benefits of new technologies and new solutions.

Digital Health Solutions: a key focus for Atos

This booklet provides a snapshot of some of the ways Atos can help you think - and move - forward.

Whether it is with our Service Delivery teams, our Scientific Community, Data Center Consolation team, our Research & Innovation or in close partnership with our key strategic technology partners, Atos is committed to transforming your digital challenges into digital opportunities.

Atos brings a wealth of healthcare and technical competency, most recently strengthened by our acquisition of Anthelio Health. There are many opportunities for our two organizations to drive operational efficiencies, new innovations and even joint go-to-market offerings. We look forward to supporting you in your digital journey.

Rick Stevens
Senior Vice President, Healthcare Sales
Atos Healthcare

A better prescription for healthcare IT
Atos specialists are helping drive digital transformation in healthcare with practical and far-reaching initiatives: from patient record systems to smart hospital design; from epidemiology analytics to secure mobility. We are also helping healthcare clients control IT costs, while preparing a digital infrastructure fit-for-future purpose.

We deliver a complete value chain of offers and services based on deep industry expertise through:

- Atos Business & Platform Solutions (B&PS)
- Atos Transformation & Technology Services (TTS)
- Atos Infrastructure & Data Management (IDM)
- Atos Big Data & Security (BDS)
- Canopy
- ClickFox
- Anthelio

Atos is a global digital business technology and integrated services leader. We deliver a practical yet innovative value chain of solutions, founded on multi-industry knowledge. This expertise can be seen in our role as Worldwide IT Partner for the Olympic and Paralympic Games.

Why Atos

Atos is one of the top five integrated digital services leaders in the world with circa 100,000 employees in 72 countries and annual revenue circa $13 billion. We have a broad ecosystem of partners:

In healthcare

The changing global healthcare landscape requires a clear digital transformation approach:

- Enabling population health management, including healthy living and prevention
- Patient-centric solutions, with built in collaboration models and analytics across the health continuum
- Integrating data from disparate point solutions across hospitals, physician practices, insurance, consumer homes
- Providing actionable and context sensitive information to clinicians, patients and caregivers

A better prescription for healthcare IT
We understand innovation but innovation on its own is nothing without the capability, the infrastructure, and the people to apply it effectively across everything your business does.

Innovation is at the heart of everything we do

- **Scientific Community / Ascent**
  - A key thought leadership center
  - 100+ ‘creators of change’ around the world producing white papers and proof of concepts
  - Ascent – Journey 2016, Journey 2018

- **Atos Research and Innovation Institute**
  - Global R&D hub for new technologies and a key reference for the whole Atos group
  - 1900+ patents
  - R&D > 2% revenue per annum

- **Technology Tours**
  - Emerging Technology Tours
  - Olympics Tour

- **Business Technology Innovation Centers (> 7 globally)**
  - Portfolio experts demonstrating key solutions, leveraging partnerships and alliances
  - Customer center addressing client needs and running innovation workshops
  - Technology showcase – demos - POCs

- **Co-Innovation for new solutions**
  - e.g. Branch of the Future, Customer 360, mobile payments, fraud prevention
  - Co-innovation with Fintechs

- **ZeroEmail & Enterprise Social Network**
  - Ecosystem: blueKiwi, Sharepoint and Skype for Business
  - Achievements: 60% mail reduction and collaboration ratio of 20 against 2011
The enablers and forces of change in Healthcare

Driving digital transformation, forcing new connectivity

Customer Experience
Patient Centric

Everything is digital today and the healthcare sector is no different: patients now expect to interact with their medical providers digitally. Adapting to digital health patterns and digital consumers is a challenge but harvesting digital patient insight to deliver new business value is an opportunity.

Atos can help realize this opportunity and more by improving patient engagement and self care, improving effectiveness of healthcare services and getting a better view or 360 view of patients.

Trust & Compliance

Making sure your infrastructure, personnel, and patients are secure

How best can you build trust, achieve transparency, and smooth regulatory compliance in this new digital landscape?

Whether it’s protecting patient data, providing digital trust or transparency, we will work with you to establish an innovative and practical approach to digital transformation with trust, compliance, and cyber security high on the agenda in every engagement.

Operational Excellence

Assuring efficiency and resilience across your operations

The rate of change is continually accelerating. The pursuit of operational excellence is no longer about shaving a few percent off operational and IT costs. Now, the focus should be on building your overall operational design on the potential of digital empowerment.

In this way, Atos can help to simplify processes and shorten cycles, perform renewal of business core systems, reduce waste, and provide IT portfolio rationalization, too.

Business Reinvention

Driving more agile digital business with innovation and adaptability

The digital revolution presents many opportunities to develop entirely new revenue streams and customer connections notably through integrated care, cross healthcare organizations data sharing and services based on mobility and e-transactions.

Our vision can really make a difference by re-designing your capabilities in four key areas of Customer Experience, Operational Excellence, Trust & Compliance, and Business Reinvention to create new digital business.

We see this process not just as digital transformation but as digital business empowerment. In this context, we will align key developments in technology with these four critical business areas, all addressing patient-centric, personalized, real-time predictive medicine.

Powering digital business transformation

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<th>Customer Experience</th>
<th>Trust &amp; Compliance</th>
<th>Operational Excellence</th>
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<td>Patient Centric</td>
<td>Making sure your infrastructure, personnel, and patients are secure</td>
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<th>Driving TRANSFORMATION and CONNECTIVITY</th>
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<td>Mobile employees</td>
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How we deliver this vision

For every initiative we take on, Atos has complementary expert organizations, bringing innovative, market-leading solutions to power your digital transformation.

- Atos Business & Platform Solutions (B&PS)
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These are also supported by a number of healthcare alliance solution partners, the Atos Scientific Community and the Atos Innovation Centers.
Atos Business & Platform Solutions (B&PS)

Align IT and Business Strategy

We have 32,000 business technologists and over 20 years’ experience in delivering strategic solutions that keep businesses connected, collaborating, and co-operating. Our approach combines a practical methodology framework with leading-edge innovative research and insight to drive sustainable growth and digital transformation.

Key facts:

- **Consulting**
  - Delivering 30-50% annual cost-savings for clients
  - Involved in many consortium projects - a collaborative mindset.

- **Enterprise Applications**
  - Involved in around 2500 implementations every year
  - Implementation projects support over 13 million end users
  - SAP partner for over 30 years and recent winner of the Pinnacle Award for Sustainability.

- **Application Management**
  - Already supporting over one million end-users
  - Delivering 30-50% annual cost-savings for clients
  - Reducing the number of overall incidents by 40%, using The Bridge.

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**Atos approach for DevOps**

- **(Biz)DevOps**
  - Optimal balance between Business, Development, and Operations. (Biz)DevOps delivers business value and respond to customer and business feedback swiftly.

- **DevOps Cornerstones**
  - DevOps is more than an Agile way of working: high performance teams, (cloud) services and automation.

- **DevOps Journey**
  - DevOps should be implemented with an Agile approach and a joint vision. The journey responds to changes and improves DevOps based on best practices.

**Atos Transformation Framework**

- **Digital**
  - Big Data / Analytics
  - Application Development
  - Cloud & Landscape transformation

- **Technology**
  - Application Development
  - App Support & Testing
  - Cloud & Landscape transformation

- **Enterprise Platform Solutions**
  - SAP + Oracle
  - E2E SAP HANA

**Portfolio**

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Atos Transformation & Technology Services (TTS)

Transferring to a data-driven business

With Technology Transformation Services, we architect, provide, build and integrate a future state technology eco-system that supports our clients’ business and IT growth, agility and sustainability. Why not start today?

We focus on:

- Enhancing the end user experience
- Enabling business communications and sharing of information
- Focusing on business oriented solutions
- Architecting fine tuned high availability platforms
- Securing information and data assets
- Modernising IT for efficient delivery
- Optimising for increased business value
- Implementing and managing for time to value
- Testing
- Deployment
- Change management

Atos Digital Health Solutions

A better prescription for healthcare IT

Transformational services for tomorrow’s digital business

Transformational services for tomorrow’s digital business

Market trends fueling Digital Transformation

- Automation & Orchestration
- DevOps
- Consumerised IT
- Digital Workplace
- Multi-Modal IT

Automation & Orchestration

Workflow approach to orchestrating consolidated services and processes for simplified operational management

DevOps

Many of today’s applications are being developed for the cloud requiring migration strategies and platforms that can support them

Consumerised IT

The ability to order IT resources at the click of a button requires integrated self-service portals

Digital Workplace

As the focus continues toward public cloud and Dynamic IT, there is still a need to provide traditional IT services managed and controlled

Multi-Modal IT

Cloud, Fixed and Mobile solutions for your Digital Workplace, with native cloud office services and unified communications delivered on any device to enhance user experience

Providing innovative solutions across the IT spectrum through 5 TTS practices

- Workplace
- Data Center
- Application Platforming
- Service Integration
- Customer Journey Analytics

- Cloud Fixed and Mobile
- Solutions for your Digital Workplace
- AWS and Azure public cloud solutions combined with Atos Digital Private cloud and a full spectrum of DC transformation services to enable your hybrid IT backbone
- Apprenda and Cloud Foundry based application migration & platform services for secure delivery of business critical apps in public and private cloud environments
- Orchestrated services with the ServiceNow solutions suite enabling seamless integration and automation of traditional IT with private and public cloud resources
- Customer analytics solution based on ClickFox technology to identify your potential optimise customer experience, deliver cost efficiency and increased revenues

We are the partner of choice for transformational services for tomorrow’s digital business

1500+
Transformation Experts

500
Transformation & Value Added Read projects per year

Top 3
Preferred partner in most digital activities in 2015, ranked by USB

300
Cloud Transformation projects

Global
Partner Certifications of all major technology suppliers
We can manage and transform all of your IT operations, including your entire information and data processing systems. Our focus is always to transform both IT infrastructure and business operations. This could be achieved from many perspectives:

- Digital Workplace
- Help and Interaction Center
- Service Integration and Management
- Application Resource Island
- Bridge Operations
- Managed Digital Video Surveillance
- SAP HANA Operations
- Hybrid Cloud Services
- Technology Transformation Services

Atos is the undisputed leader in Managed Services. We are one of the few companies that provide all the ‘design, build, and operate’ elements of a complete outsourcing solution to help you use IT better.

As the market evolves, so does our portfolio; we moved it from a technology-driven to a business value and product-oriented mindset: 

- End-to-end infrastructure transformation approach for the digital journey

Atos Infrastructure & Data Management (IDM)

End-to-end infrastructure transformation approach for the digital journey

Atos is the undisputed leader in Managed Services. We are one of the few companies that provide all the ‘design, build, and operate’ elements of a complete outsourcing solution to help you use IT better.

- End-to-end infrastructure transformation approach for the digital journey
Atos Big Data & Cybersecurity (BDS)

Make big gains securely

Atos BDS can provide an end-to-end secure mastery of the data lifecycle to meet your most pressing challenges in terms of business reinvention, operational excellence, customer engagement, and trust. This is achieved in three ways:

- **Atos Big Data & Cybersecurity (BDS)**
  - We can develop your Big Data capabilities with best-of-breed Big Data applications and platforms. This gives us unique technical scalability to offer you server scaling between 2 and 16 CPUs and 48GB to 24TB RAM, from a large ecosystem of pre-integrated, high-performance x86 server platforms. As a result, you will have access to:
    - **Big Data extreme computing** – implementing various analysis modes, depending on business context and needs (real-time event processing, complex analytics, massive data analysis, semantic analysis, statistical analysis, data modeling and simulation). Lets you unleash the value of your data and get true competitive advantage. Atos is no. 1 European player in HPC.
    - **High-performance infrastructures** – with powerful, innovative architectures targeting new business usages, leveraging bullion technology, recognized today as the most powerful open server for real-time analysis of large volumes of data.
    - **Legacy modernization solutions** – so you can leverage its historical application and data capital, while increasing business agility and reducing costs.

- **Big Data**
  - Unleash the value of data
  - Atos is No. 1 European player in High Performance Computing.
  - Servers designed to specifically answer highly demanding and critical information needs (databases, real time, transactional)
  - The most powerful open server for real-time analysis of large volumes of data.

- **Cyber Security**
  - Make trust a business lever
  - Atos is a first league security leader.

**Portfolio**

- **Big Data Software & Prof. Services**
  - Usage-driven Big Data software and solutions for customer engagement, operational excellence, innovation, trust.
  - Advanced expertise & innovative technology

- **Big Data Appliances**
  - Ready to use appliances for high-end usage in complex analytics (SAP HANA, Oracle, Pivotal, Tibco, Sinequa)
  - Based on no. 1 open server technology worldwide

- **Big Data Extreme Computing**
  - High-end HPC platforms and services: bullx servers, mobull container, Extreme Factory software, professional services.
billion

The simple and effective solution to these big challenges for the IT Department. Immediate, real, measurable benefits. billion allows you to optimize your data center from energy management to system supervision and maintenance. Modernize your information systems to allow for new development opportunities whilst being agile enough to work around legacy systems, and to make sense of your data with real-time analytics.

The billion server range consists of four complementary x86 server models, sharing the same innovative technologies, embarking from 2 to 16 Intel® Xeon® E7 V3 processors, with a maximum memory capacity of 24 TB, unmatchable on the market. billion reaches the world’s No. 1 open server technology worldwide.

Portfolio

- billion Servers
- The ultimate servers for In-Memory applications, IT mod. (Mainframes Unix) and consolidation / virtualization.
- No. 1 open server technology worldwide

Data Center optimization

- Designed for private cloud: The world's fastest x86 enterprise server, billion was born for virtualization and private cloud. With its dynamic reconfiguration capabilities, it combines exceptional performance with unparalleled agility.
- Generating efficiencies: Simplified connectivity hot-swappable components, integrated diagnostic and monitoring tools, intelligent cooling. billion generates efficiencies at every level of production.
- Towards tomorrow’s data center - By limiting the number of objects to manage, simplify their use, and delivering efficiencies and savings, billion is the cornerstone of future Software Defined Data Centers (SDDCs).

IT Modernization

- Reliability and performance - billion feeds on Bull's extensive experience in mainframes and the world's most powerful supercomputers.
- Scalability and cost-savings - Easily reconfigurable from 2 to 16 processors, with 48 GB to 24 TB of memory, billion offers unrivaled scalability. Its design of operation and energy performance all help to slash licensing, maintenance and energy costs.
- Modernization and openness - Around billion. But offers a range of services to support information systems modernization, including Libre, its unique approach to industrial-scale migration of legacy applications.

Big Data efficient optimization

- The real-time age - Benefitting from Bull's experience in High Performance Computing, billion not only delvers computing performance, but also high speed I/O, so it can respond reliably to the extreme requirements of real-time flows.
- Ready for in-memory - The world's fastest x86 server, billion has exceptional memory capacity. Offering up to 24TB, it is the ideal platform for In-Memory analytics, which significantly boosts the performance of BI systems. Bull has established many case studies on this topic.

Cyber security: the expertise of extreme security for business trust

Bull and Atos have long associated their expertise in cyber security products and services - from consulting to managed services - to create a global cyber security activity, strongly positioning Atos as a world-class leader on the fragmented cyber security market. The division includes three activities:

- Cyber security products: Atos is recognized as a major global player in identity and access management (directory, user provisioning, access control) with its Evidan, DirX and Cards offerings. This high growth strategic domain enables organizations to manage their employees and customers with a high level of protection, compliance and trust. Atos is also positioned as an innovative player in secure communication solutions, with its offerings in encryption (TrustWay, Crypt2Protect), secure infrastructures (MetaPKI, Metalign, Metaguard, Metatime, Vencer) and highly secured terminals (global, Hoox – the most secure smartphone in the world).
- Associated consulting and integration services: These services enable organizations to audit their security and compliance levels (PCI DSS, ISO 27001 etc.), to define and integrate the most tailored security policies and solutions - depending on their business context and needs – relying on Atos high value added security products.
- Security Managed Services: Relying on six Security Operation Centers (SOC) throughout the world, these ‘Security as a Service’ offerings enable organizations to ensure a constant security watch and protection and allows them to react immediately in case of an attack attempt. These services include cyber risk management (AHPS, CSIRT), platforms protection, perimeter protection, and secure information and identity management.

Atos manages all the security process (from consulting to operations) and covers all the security value chain, from information technologies to operational technologies. As a result, the group positions itself as a trusted partner for organizations, meeting both the concerns of security specialists, executive management, and business functions.
Canopy

Access the global leaders in cloud

From cloud storage to virtualization, Canopy incorporates the world leaders in cloud computing, EMC, and VMware. This is an enhanced alliance with Atos, combining the expertise of four as one seamless cloud computing service. This means total cost flexibility, world-class security, and business agility with legacy systems - the freedom to achieve everything you need from the cloud.

Canopy is a cloud computing service that is different from both traditional outsourcers and pure cloud players. With access to over $3.5 billion in annual research and development, you can take advantage of the latest technologies and applications from the founding fathers of cloud. We will help you outsource your processes, not your people - because we business consultants understand the wider implications of outsourcing models.

Ultimately, Canopy is committed to making you operate more effectively in the cloud rather than to run cloud technology just for the sake of it.

An overview of what Canopy can offer in the cloud

Deployment Models
- Multi-tenant
- Virtual private
- Dedicated private
- Data services
- App services

Management
- Self-service vs fully managed
- 24/7 service desk
- Multi-lingual / multi-channel
- Service level guarantees

As-a-Service
- XaaS
- SaaS
- Paas
- IaaS

Differentiating Services
- 30,000 developers
- Cloud personalization
- Application development
- Application consultancy
- Cloud consultancy

Pricing
- Simple model
- PAYG & committed
- Discounts for term & duration
- Billing dashboard

Support
- Global delivery centers
- Database management
- Application support

Hybrid cloud

The Hybrid Cloud Management Platform (HCP) is an all-in-one suite of integrated technology capabilities that provide federated access to and governance for private and public clouds. The HCP facilitates the operation and build out of cloud services by consolidating cloud silo specific interfaces. This enables IT-as-a-Service to become a reality and digital speed to be achieved.

Solution - A central pre-architected, engineered turn key platform for hybrid cloud provisioning, management and operations. Whether driving traditional applications, Paas or IaaS, does this from a central control plane. The HCP is also required to orchestrate other supporting services such as security, operations. All of this is supported by a next generation security layer which expands the security perimeter beyond the private datacenter and into the public cloud.

Result - An all-in-one solution delivers superior results from individual components as well, especially as information can be compared across clouds, and shared across teams. Through adopting the HCP each enterprise can start delivering IT-as-a-Service and achieve the goal of evolving their traditional IT–operating models into being a cloud service provider.

Business
- Application portability
- Data portability
- Cloud application development
- Cloud service deployment

Finance
- Self service deployment
- On-demand platform services
- Cloud application platform
- Component re-use

Vendors
- Cloud apps and workloads

Partners
- Infrastructure-as-a-Service

Security
- Big Data & Mobility

Support
- Platform-as-a-Service

- IT-as-a-Service
- IT as the provider and broker of services

- Public
- Private
- On/Off Premise
- Gov/Medical

- Cloud and workloads

- Self-service provisioning
- Lifecycle Management
- Resource quotas & Management
- Governance
The ClickFox platform continuously reconnects all data into journeys and makes the output available to the enterprise.

ClickFox technology turns data into journeys in order to address value based use case delivery by leveraging raw data sources, federating and connecting data across multiple disparate technologies, and putting analytics in the hands of the business owner to drive values such as transform customer experience, reduce demand for interactions and fuel revenue growth.

With ClickFox, Atos is able to gather evidence-based insights for addressing service enhancement across its global operations by determining highest value opportunities for robotics process automation.

By integrating ClickFox within its managed services business, Atos is able to collect and analyze data across its entire global operations. These digital service journeys provide visibility into previously obscure operational performance dynamics, and thus allows Atos to prescriptively reengineer and automate procedures that deliver maximum impact for its customer base.

Journeys are 30% - 40% more predictive of customer experience - resulting in 5-10% lift CSAT and 5-15% lower costs.

<table>
<thead>
<tr>
<th>Use Case Portfolio - Healthcare</th>
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<tbody>
<tr>
<td><strong>Context</strong></td>
</tr>
<tr>
<td><strong>Example insights from platform</strong></td>
</tr>
<tr>
<td><strong>Impact / Results</strong></td>
</tr>
</tbody>
</table>

**Company Profile**
- Health care benefits company
- Over 37 million customers

**Situation**
- The company goal is to increase VR self-service and reduce calls to customer care
- Specifically interested in the prescription refill and order status self service

**Example insights from platform**

<table>
<thead>
<tr>
<th>Month</th>
<th>Rtn to refill (%)/ Rx number correct (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jun</td>
<td>200/500</td>
</tr>
<tr>
<td>Jul</td>
<td>210/510</td>
</tr>
<tr>
<td>Aug</td>
<td>220/520</td>
</tr>
<tr>
<td>Sep</td>
<td>230/530</td>
</tr>
<tr>
<td>Oct</td>
<td>240/540</td>
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<tr>
<td>Nov</td>
<td>250/550</td>
</tr>
<tr>
<td>Dec</td>
<td>260/560</td>
</tr>
</tbody>
</table>

ClickFox also identified failures at the end of the Rx Refill flow when customers were asked to confirm their contact number – after providing their Rx details and payment information.

**Example actions taken**
- Changed the Rx number collection prompt to require only the last 4 or 5 digits of the number
- Updated the printed Rx format to isolate the last 5 digits on labels, receipts, etc.
- Removed confirmation of contact number

**Impact**
- 7% improvement in Rx refill self service:
  - 11% reduction in time to refill prescription in VR
  - 23% increase in success rate for prescription # collection
  - 42% decrease in error rates
- 45k fewer agent calls annually resulting in $370k savings
Anthelio products and services bring recognized industry expertise in the healthcare market along with a full suite of healthcare IT services, IP based revenue cycle management services, and state-of-the-art patient engagement solutions.

Legacy Archive Solution
Anthelio’s Legacy Archive Solution (LAS) is a healthcare-focused, HIPAA compliant archiving solution that an organization can use to store your legacy clinical, financial and other archived data in one single view.

LAS enables organizations to re-align the costs associated with legacy systems to focus on improvement in care outcomes and operational efficiency.

- **Analytics** - Enable access to historical patient data for analytics to improve care outcomes and operational efficiencies.
- **Compliance** - Meet regulatory mandates for data retention and reduce compliance risk.
- **Efficiency** - Significant improvement of physician and nursing workflow for retrieving pertinent patient information.

With LAS, you can expect a short implementation cycle, a centralized data repository and an intuitive front-end that makes training easy and accessing your legacy data simple.

Pyramid HALO Revenue Cycle Management Services
Under the pressure of legislation, demographics and innovation, healthcare providers face unprecedented pressure to optimize their Revenue Cycles while improving care and controlling costs. New legislations, like MACRA, make it even more crucial for providers to improve their operational efficiency and advance the adoption of value based care reimbursement.

Anthelio provides end-to-end revenue cycle services to a wide variety of healthcare organizations. Anthelio’s RCM services empower our customer’s to:

- **Healthcare expertise** - Anthelio’s many years of experience managing HIM departments across multiple hospitals of various types, provide a depth of knowledge to clients that is unequaled in the industry. We have hundreds of certified employees with deep clinical experience.
- **Flexible delivery models** - Anthelio’s team is spread across locations providing the flexibility of offshore, onshore or blended service delivery models.
- **Industry recognition and certifications**: Anthelio’s HIM Outsourcing services are ranked #1 by Black Book. Our offshore services are ISO certified for security and quality.

Anthelio’s comprehensive RCM services include:

- **HIM Outsourcing** - Anthelio’s end-to-end HIM Outsourcing services are ranked #1 by Black Book (2015). They are designed to deliver overall clinical and financial success to our provider partners, focusing on improving all aspects of HIM performance. Anthelio’s highly skilled team of professionals has in-depth expertise in all aspects of HIM, providing deep insight into key performance indicators. Working closely with providers, our experts assess current HIM processes and implement efficiencies based on proven best practices, benchmarks and metrics.
- **Medical Coding** - Anthelio provides a full array of inpatient, outpatient, ED, lab, radiology and same day surgery coding services with more than 4 million records coded annually. Anthelio has hundreds of credentialed HIM coders and leadership on staff, helping drive overall coding performance with our clients.
- **Clinical Documentation Improvement (CDI)** - Anthelio’s best-practice CDI programs ensure accurate, complete and compliant documentation. It enables healthcare providers to capture increased documentation specificity resulting in improved accuracy of Severity of Illness (SOI) and risk of mortality (ROM) thus impacting Quality Outcomes and Revenue Integrity. CDI services include CDR Program Management, CDR Audit Services.
- **Patient Financial Services (PFS)** - We partner with healthcare providers to offer cost effective PFS services designed to optimize cash collections. We can complement the existing team to resolve specific AR issues or assume responsibilities for the entire AR function. Our services include aged AR clean-up, cash acceleration, denials management, interim staffing and business office outsourcing.

Why Healthcare Providers Choose Anthelio as their Trusted RCM Partner:

- **Integrated offerings** - Our RCM services are complemented by our expertise in data, IT and EHR. We combine our revenue cycle services with our tools to demonstrate the impact to outcomes.
- **Strategic Vision** - Lead the market in transforming healthcare into systems accessible, affordable and higher quality care delivery systems.
- **Analytics & BI** - Our Patient Engagement, reimbursement, population health and Clinical Transformation.
- **Revenue cycle transformation through full and partial Revenue Office Outsourcing.
- **Cloud-based HIM Suite is the Patient Engagement.
Anthelio (continued)

- **ICD-10** - Anthelio offers ICD-10 consultative and education services to hospitals and other healthcare providers. Using industry best practices and our structured methodology, Anthelio can assist customers in ensuring a successful path in the ICD-10 environment to support regulatory compliance.

- **Audit & Education** - Anthelio offers a range of audit options including concurrent, focused, and pre-bill audits. The focus is on coding accuracy both from a reimbursement standpoint and overall coding quality. Anthelio employees have on average 12 years of coding audit and management experience providing minimum of 95% coding accuracy rate (and often exceeding).

- **Revenue Assessments** - Anthelio provides strategic consulting and analytics in the areas of HIM and Revenue Cycle. We provide a comprehensive assessment of key processes from the time patient arrives until the claim is paid. We also identify and implement best practices to improve the efficiency and effectiveness of the revenue cycle.

- **RCM Analytics** - Anthelio’s suite of analytical applications includes the most effective interoperability platform, patient engagement framework, clinical portal solutions, physician documentation, clinical collaboration and analytics reporting to benefit the delivery of patient care. Anthelio has the deep domain expertise, knowledge and skilled/certified resources to address complex information interoperability, data access, data exchange, and data improvement.

- **Transcription** - Anthelio understands the needs of a medical document, whether developed through voice recognition or through traditional dictation and transcription. Unlike companies that only deliver transcription services, Anthelio provides many of its clients with options, cost savings and full health information management (HIM) department management. The Anthelio transcription management team has 200+ years of combined experience in managing audio capture, recognition and transcription services for small, medium, and large hospital systems.

- **Cancer Registry** - Anthelio Healthcare Solutions offers a full line of Cancer Registry Services to ensure compliance with the standards and guidelines of Commission on Cancer (CoC). Our follow-up assistants as well as our credentialed Certified Tumor Registrars (CTR) are able to assist healthcare organizations in a diverse range of functions including Survey Assessment and Preparation, Cancer Registry Assessment, Cancer Registry Backlog Followup, and Outsourcing of Cancer Registry services.
About Atos

Atos SE (Societas Europaea) is a leader in digital services with pro forma annual revenue of circa € 12 billion and circa 100,000 employees in 72 countries. Serving a global client base, the Group provides Consulting & Systems Integration services, Managed Services & BPO, Cloud operations, Big Data & Cyber-security solutions, as well as transactional services through Worldline, the European leader in the payments and transactional services industry. With its deep technology expertise and industry knowledge, the Group works with clients across different business sectors: Defense, Financial Services, Health, Manufacturing, Media, Utilities, Public sector, Retail, Telecommunications, and Transportation.

Atos is focused on business technology that powers progress and helps organizations to create their firm of the future. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and is listed on the Euronext Paris market. Atos operates under the brands Atos, Atos Consulting, Atos Worldgrid, Bull, Canopy, Unify and Worldline.

For more information, visit: atos.net

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