

Bringing together people, technology and business

Delivering vital services for
the citizens of Wales



Atos

Trusted partner for your Digital Journey

Collaborating with the Welsh Public sector

At Atos we strive to create the firm of tomorrow. We believe that bringing together people, technology and business is the way forward. Every day, we power progress for our clients and partners. It is our unique approach as business technologists that makes this possible. Atos has the responsibility to think one step ahead, to anticipate upcoming business and technology challenges and to accompany our clients on their digital journey.

Citizens at the heart

Atos understands the importance of services delivered by the public sector to the citizens of Wales. Atos is a significant business technology partner with firm roots and an extensive presence in Wales. We are committed to helping the Welsh Government, NHS, Universities and other public sector bodies, as well as the private sector, with cost effective solutions to deliver their ambitions through digital transformation, big data & security, and innovation.

Delivering vital services

Our team of 150 business technologists in Wales provide and support technology that is vital to the Welsh economy. We deliver critical digital services to support the country's economic, environmental and social wellbeing. We harness the power of digital technology as a critical enabler for wider business transformation by providing new services and improving engagement with the people of Wales.



Working together

We are collaborating with the Welsh Public Sector to provide innovative trusted Digital services to support the growth of the Welsh economy.

Doing more with less remains a dominant theme for the Welsh Public Sector. More and more citizens expect public services to be delivered online. These factors drive the need for new digital models of IT service. Atos works with organisations to meet their objectives through a digital first approach, always keeping the citizen at the centre of the process.

Who we work with

In Wales, Atos delivers services to:

- **The Welsh Government;** supporting technology at Government sites across Wales.
- **Rural Payments Wales;** providing application support and infrastructure services in Aberystwyth and Cardiff.
- **Local Authorities;** helping local agencies to break new ground through collaboration and data analytics.
- **Wales Air Ambulance Service;** supporting its new cloud-based Emergency Medical Retrieval and Transfer Service system.

- **Cardiff University;** supporting over 1000 scientists and researchers in the detection of the first-ever gravitational waves proving Albert Einstein's 1915 general theory of relativity.

Through our work with major UK and international organisations, we also deliver services to organisations in: Financial Services; Manufacturing; Retail & Service; Healthcare & Transport; Energy & Utilities; Telecoms; Media and Technology, who have a presence in Wales.

Trusted Partner for your Digital Journey

Working with the Welsh Government

The Merlin contract, awarded in 2003, was structured in a way that prioritises continuous improvement, and provides mechanisms designed to benchmark performance and incentivise suppliers to drive efficiency gains. As prime contractor, Atos is responsible for programme delivery, ICT services and applications management.

The bedrock of the Merlin service has been the implementation of a modern and flexible ICT infrastructure, which includes development and installation of advanced desktop, laptop, tablet, smartphone and thin-client devices and an agile virtual server estate to serve 5,600 users across c.30 Welsh Government sites. To support these users, Atos' dedicated ICT Service Desk handles over 90,000 calls a year.

Helping Blaenau Gwent Country Borough Council

Atos is working with the Blaenau Gwent County Borough Council to pioneer a data intelligence system in partnership with Caerphilly and Torfaen Councils, Aneurin Bevan University Health Board and Gwent Police.

The Vulnerability Information System pilot project is Welsh Government ESF funded. Atos and its SME partner Infoshare, provided powerful data-matching services, the software to process multiple data sources and a dedicated analytics and information

management team. Atos also supported a consultative dialogue to get better identification of individuals and groups most at risk in the area.

As a result, data from across the five agencies has been joined up to provide a single shared view of a citizen. Using this, agencies can deliver better targeted, cost-effective and preventative services to vulnerable and potentially vulnerable citizens. This proven replicable solution is now available for roll-out and for the wider public sector.

Worldwide IT Partner of the Olympic & Paralympic Games

As Worldwide IT Partner of the Olympic & Paralympic Games, Atos leads the technology effort for the staging of the Games. This same effort and skill-base can help your company, as you pursue a record-breaking competitive advantage.

Atos is the lead technology integrator, delivering the sporting performance of 14,850 athletes to four billion viewers, whilst facing hundreds of IT security events per second.

Our relationship spans over 20 years with the International Olympic Committee, and our contract for the provision of IT Services will continue to 2024.

We have turned this sporting event into a global and fully connected experience. Equivalent to managing a business of 200,000 employees, addressing four billion customers, operating 24/7, in a new territory, every two years - just think what Atos can do for you.

Supporting Cardiff University

The discovery announced in February 2016 by an international team of scientists including Cardiff University's Gravitational Physics Group, of the detection of the first-ever gravitational waves proving Albert Einstein's 1915 general theory of relativity was supported by an Atos Bull supercomputer. The supercomputer has combed through extensive data which has been gathered by more than 1,000 scientists and researchers involved in the project

The discovery is being considered as one of the biggest breakthroughs in physics for the last 100 years, as these tiny ripples in space-time are likely to offer a new way of exploring the universe. Gravitational waves interact very weakly with particles and require incredibly sensitive equipment to detect them which is why technological advances have been so important to the process. The Cardiff University team also used the supercomputer to conduct simulations of black-hole collisions to produce theoretical models, confirming the signals detected by the US-based LIGO (Laser Interferometer Gravitational Wave Observatory) Project were in fact gravitational waves.

Digital Vision for Wales

To find out more about our Digital Vision for Wales, please contact:

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About Atos

Atos SE (Societas Europaea) is a leader in digital services with pro forma annual revenue of circa € 12 billion and circa 100,000 employees in 72 countries. Serving a global client base, the Group provides Consulting & Systems Integration services, Managed Services & BPO, Cloud operations, Big Data & Cyber-security solutions, as well as transactional services through Worldline, the European leader in the payments and transactional services industry. With its deep technology expertise and industry knowledge, the Group works with clients across different business sectors: Defense, Financial Services, Health, Manufacturing, Media, Utilities, Public sector, Retail, Telecommunications, and Transportation.

Atos is focused on business technology that powers progress and helps organizations to create their firm of the future. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and is listed on the Euronext Paris market. Atos operates under the brands Atos, Atos Consulting, Atos Worldgrid, Bull, Canopy, Unify and Worldline.

Find out more about us

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Let's start a discussion together



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