driving
innovative and flexible
solutions to simplify IT services

Atos

The more complex your business becomes, the more you expect from your IT. It's only natural. But with time and resources always against you, you might be thinking that IT is becoming a drain on your business – rather than an opportunity.

Imagine if you could take away the pain of workplace management or reduce your system downtime. It would free you up to explore new technologies, be greener and find innovative ways to improve customer service.

This is why we've created a set of key IT services, each designed to free up your company's time and resources, improve performance and help you drive your business forward.

So, if you feel parts of your IT are inhibiting rather than enabling your company, or you're spending too much time just keeping things ticking over rather than supporting new initiatives, take a look at how we can help.

Key IT services to cut costs, improve performance and let IT drive your business, instead of draining it:

Data Center Services

Reducing potential downtime

Ensuring that the information and applications which support your business are available to the right users at the right time is easier said than done – and the implications of failure can be significant.

Not only does your platform need to be consistent, resilient and secure, it also needs to be monitored and managed to ensure that it is operating to its optimal capability.

Your systems will be operating within an ISO-accredited, ITILv3-compliant environment with best-in-class security practices and protocols in operation.

By deploying our innovative Data Center Services you'll be assured of delivering defined, measureable service levels to your customer.

Freeing you up... to think about new strategic applications.

Service Desk

Keeping your people up and running

Maintaining an operational workforce is paramount, yet in-house IT service desks are often undermined by high attrition rates and obsolete skills.

Our Service Desk, operating to ISO 9001, provides a single point of contact with multiple levels of end-user support. We can offer a multi-lingual, 24x7 'follow-the-sun' model, making it easy for your staff to receive the help they need when they need it.

Freeing you up... to explore how new technology can improve service.

End User Workplace Services

Removing the complexity

Supplying and maintaining desktops, laptops, software and printers across your organization is complex and resource-heavy. Often geographically split, the usual mix of office, remote and home workers each have different requirements according to their roles.

We provide personal computing, where and when people need it, to pre-defined role-based profiles – all supported by guaranteed response and fix times managed by our Service Desk.

Freeing you up... to think about smarter ways of working.

Remote Infrastructure Management

Keeping your assets in situ, removing the hassle

Sometimes a hosted, outsourced service for your IT infrastructure just isn't an option.

For example, your data centers may still be fully operational following a significant investment, or you simply don't want to move them.

However, you may still want to release yourself from the hassle of managing the systems on a daily basis, or want to introduce more specialized resources.

In either case, we're able to expertly manage your infrastructure from one of our Service Operations Centers.

Freeing you up... to use your resources on more profitable projects.

Unified Communications

Staying on top of the mix

Diverse workforces and working practices make communications a complex business.

We can combine telephony, messaging, calendars, video and audioconferencing and collaboration solutions to consolidate your communications requirements.

Delivered as either a standalone service or as part of your End User Workplace solution, our Unified Communication approach keeps things simple – and keeps your workforce productive.

Freeing you up... to let your business be heard more clearly.

Cloud Services

Operating with unbounded flexibility

For decades, increasing IT capacity has meant costly expenditure to add servers and build-out infrastructure. Now, cloud changes all that.

You can flexibly expand and contract IT capacity with the changing needs of your business. All while reducing costs.

With cloud, you gain excellent security management and simple provisioning in an exclusive ITIL, V3-compliant service delivery platform. So you can track your work with the same visibility as a traditional enterprise solution.

Freeing you up... to think of innovative new services for your business.

When you outsource all or part of your IT services to Atos, it will free up time and resources that you can put to work on supporting your business in new and exciting ways. We think that's worth having.

To learn more visit uk.atos.net or email dialogueito@atos.net

About Atos

Atos SE (Societas Europaea) is a leader in digital services with 2014 pro forma annual revenue of €11 billion and 93,000 employees in 72 countries. Serving a global client base, the Group provides Consulting & Systems Integration services, Managed Services & BPO, Cloud operations, Big Data & Security solutions, as well as transactional services through Worldline, the European leader in the payments and transactional services industry. With its deep technology expertise and industry knowledge, the Group works with clients across different business sectors: Defence, Financial Services, Health, Manufacturing, Media & Utilities, Public Sector, Retail, Telecommunications and Transportation.

Atos is focused on business technology that powers progress and helps organizations to create their firm of the future. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and is listed on the Euronext Paris market. Atos operates under the brands Atos, Atos Consulting, Atos Worldgrid, Bull, Canopy, and Worldline.

For more information, visit: uk.atos.net

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