

Office 365 enablement services

Is there a CIO in any organization anywhere in the world, public or private sector, who isn't already asking how cloud delivery will reshape the workplace?

Even if cloud means different things to different people, the adoption drivers are essentially the same. It supports the budget shift from CapEx to OpEx; it provides a shortcut to global reach and consistency by boosting mobility and business agility. Cloud is rapidly becoming the default delivery vehicle for all IT-enabled business services and Office 365 carries the standard for Microsoft in this new world.

Since its launch in 2011, Office 365 has established a winning position, becoming the fastest growing solution from Microsoft with clients in over 140 markets and revenues of \$6 billion forecast for 2016.

Choosing a cloud implementation partner

With Office 365, Microsoft has rapidly built a winning reputation as a provider of cloud-based business tools. But how will you ensure that you reap the benefit while minimizing the risks? You need impeccable planning and timing - and that requires a partner with credentials you can trust.

Atos has the people, the skills and experience needed to guide you throughout this important business journey.

We take full responsibility for your Office 365 deployment, be it local, regional or global, rolling out to your users and managing the migration of existing systems.

Naturally our services go far beyond technical deployment; we provide essential change management, communications and training to handle organizational and behavioral change, as well as a complete range of Office 365 management services, including helpdesk support and administration.

Our Business Technologists will also work side-by-side with you to build new, optimised solutions made possible by Office 365 - helping you innovate and differentiate.

Why are the world's leading enterprises choosing Microsoft Office 365?

Mobility	People expect anywhere/anytime/any device access to services. Office 365 suits your needs: documents, e-mail, calendars, contacts, team sites and more.
Familiarity	Familiarity with Microsoft products underpins their popularity. Office 365 lets you use the applications you know - with all their new features.
Return on Investment	Office 365 means smarter IT spending, giving you enterprise-grade IT at a fraction of what it would cost to run it yourself.
Currency and availability	With automatic updates and 99.9% uptime, Office 365 liberates IT support teams from the cost and challenges of managing the tools you depend on.
Simplicity and Security	You demand simple administration and rock-solid security. Office 365 delivers both, protecting your data and offering ease-of-control.

Atos end-to-end proposition for Office 365



Atos is there for you from start to finish. From helping with procurement to developing new business solutions. Atos offer a complete end-to-end set of Office 365 enablement services, which include:

Strategy and adoption

- ▶ Cloud Strategy and User Adoption workshops
- ▶ Social activation
- ▶ Managed trial and pilot
- ▶ Service lifecycle management

Deployment

- ▶ Core Office 365 and Pro Plus enablement
- ▶ Cloud Identity Optimization and configuration
- ▶ Messaging Hybrid Coexistence
- ▶ Customer Environment Remediation
- ▶ Extended Office 365 enablement (IRM, OneDrive, App Store)

Migration

- ▶ Mailbox migration to Office 365
- ▶ SharePoint Online assessment and content migration
- ▶ Level 1, 2 and 3 support during migration

Operations

- ▶ Systems support
- ▶ Cloud service administration
- ▶ Training of administrators, trainers and users
- ▶ Level 1, 2 and 3 support, plus liaising with Microsoft on your behalf
- ▶ Change management
- ▶ eDiscovery services, Data Loss Prevention services
- ▶ Application Store management

Atos: your partner of choice

In all Atos workplace engagements, we see consumer technologies influencing the working environment – anywhere/anytime access to information and service has become a basic expectation. Cloud transition through Office 365 provides a clear and direct path to these enabling work environments.

Our global Microsoft practice is active in all geographies and is consistently focused on helping our clients:

- ▶ Plan Microsoft adoption for maximum business benefit
- ▶ Achieve deployments on time and on budget while minimizing implementation risk

Enabling Office 365 is a core business skill for Atos. We offer architectural design sessions, helping you plan for the cloud, guiding the transformation – at the pace and price which is right for your enterprise.

Atos has executed many Office 365 enablement projects, managing related change, including migration from non-Microsoft systems.

- ▶ We deployed Office 365 for over 80,000 staff and student mailboxes for a Dutch adult education institute
- ▶ We deployed Office 365 for one of the world's largest soft drinks companies, migrating from Lotus Notes and performing mailbox migration for over 25,000 seats
- ▶ We also work closely with this company, to enable their application readiness for cloud and cost-reduction initiatives following the Office 365 adoption
- ▶ We migrated over 130,000 mailboxes to Office 365 from a legacy Exchange environment for a global media company

Atos and Microsoft

- ▶ Global System Integration partner:
 - Managing over 2,500,000 mailboxes and more than 400,000 mobile devices
 - More than 130 SharePoint farms serving over 1.5 million SharePoint sites
 - Over 650,000 Lync seats
- ▶ Global Gold Competency partner achieving the most specialized capabilities and commitment in 6 different categories
- ▶ 20+ years collaborative innovation
- ▶ Consistent early adopters of technologies including SharePoint, Azure and Office 365
- ▶ More than 5,700 MCP certificates

Seven key architectural considerations for a successful Office 365 implementation

✓ Identity architecture	Plan who will move to Office 365 and when. Clean the user repository and implement the best identity management solution.
✓ Single sign on architecture	User satisfaction is critical to success – and Single Sign On is central to user satisfaction.
✓ Mailbox architecture and migration	You may need to move mailboxes and this may require consolidation. Pay particular attention to continuity.
✓ SharePoint architecture and migration	Your SharePoint migration plan will cover site moves, content migration and changes to associated application relationships.
✓ Skype for Business (formerly Lync) architecture and migration	Enterprise voice services may need Skype for Business (formerly Lync) servers to be setup locally and connect to existing PBX systems, comparing against the latest, Cloud-based alternatives.
✓ Application architecture/migration	Applications used with SharePoint and Office desktop products may require remediation.
✓ Change Management and Adoption	To drive Office 365 user adoption to its full potential, you need an effective change management, communications and training strategy.

Resourced and ready

We have a worldwide network of certified Microsoft specialists with all processes and collaboration practices in place for immediate deployment.

We are equipped to deliver “end-to-end”. Our business technology consultants specialize in the requirements and trends specific to their chosen sectors. This ability to talk telecommunications, manufacturing or transport, for example, helps ensure you always get the relevant business focus.

We have exceptional project management skills and experience, ensuring that even the most complex transformation projects can be kept on budget and on track from the initial brainstorm through to hand-over to managed services.

Next steps

We are keen for you to experience the business benefits of Office 365. The full adoption plan, even for a major international enterprise, can be safely completed in around six months. We will tune the pace of adoption to meet conditions within your enterprise.

Our cloud and Office 365 experts will provide the insight and expertise you need to ensure that your adopted combination of public, private and hybrid cloud delivers according to your business culture and ambition.

Making Office 365 the new foundation of your digital workplace will be transformational.

Atos has the skills, methods and resources you need.

For more information:
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