Thursday 25 October, 2012



#### **Disclaimers**

## Third quarter 2012

- ► This document contains further forward-looking statements that involve risks and uncertainties concerning the Group's expected growth and profitability in the future. Actual events or results may differ from those described in this document due to a number of risks and uncertainties that are described within the 2011 Reference Document filed with the Autorité des Marches Financiers (AMF) on April 5<sup>th</sup>, 2012 under the registration number: D12-0288 and its update filed with the Autorité des Marchés Financiers (AMF) on August 2<sup>nd</sup>, 2012 under the registration number: D. 12-0288-A01.
- ▶ Global Business Units include Germany, France, United Kingdom & Ireland, Benelux (The Netherlands, Belgium and Luxembourg), Atos Worldline (French, German, Belgian, Asian and Indian subsidiaries), Central & Eastern Europe (CEE: Austria, Bulgaria, Croatia, Serbia, Poland, Czech Republic, Russia, Romania, Slovakia and Turkey), North America (NAM: USA and Canada), North & South West Europe (N&SW Europe: Switzerland, Italy, Denmark, Finland, Sweden & Greece), Iberia (Spain and Portugal), and Other Business Units including Major Events (including MSL), Latin America (Brazil, Argentina, Mexico, Colombia and Chile), Asia Pacific (Japan, China, Hong Kong, Singapore, Malaysia, Indonesia, Philippines, Taiwan, Thailand and Australia), IMEA (India, Middle East, Morocco and South Africa), blueKiwi and Atos Worldgrid (including E-Utile).
- ▶ Revenue organic growth is presented at constant scope and exchange rates.
- ▶ The AtoS pro forma financial information for the 18 months to 30 June 2011 comprises the results of the former Atos Origin perimeter and the acquired scope of the ex Siemens IT Services (SIS), as if AtoS had been in existence since 1 January 2010. The information is provided as guidance only; it is not audited and, as pro forma information, it does not give a full picture of the financial position of the Group. The key assumptions used in the preparation of the information are as follows:
  - The pro forma information has been prepared using accounting policies consistent with those used in the historic Atos Origin interim and year-end financial statements;
  - Pro forma tax is based on the estimated effective rate of tax for AtoS for the relevant periods applied to pro forma profit before taxation.
  - -The pro forma Profit and Loss account excludes significant exceptional items as being non-recurring, notably provisions on contract risks recorded in the first semester 2011.



#### **Agenda**

# Third quarter 2012

- 1.Q3 2012 Highlights
- 2. Q3 2012 Financial performance
- 3. Atos growth drivers
- 4.2012 objectives
- 5. Q&A session



25 October 2012

Gilles Grapinet, Senior Executive Vice President, Global Functions

#### Q3 2012 Highlights



#### Q3 2012 Highlights

## Third quarter 2012

25 October 2012

2,181

Revenue (EUR m)

(Q3 2011\*: EUR 2,177 m)

+0.2%

Revenue organic evolution

(Q3 2011: -0.3%)

**116%** 

**Book to bill** 

**121%** 

(excluding Siemens) (Q3 2011: 96%)

**15.3** 

Backlog (EUR bn)

(1.7 years of revenue vs. 1.6 years in Q3 2011)

+112

Net cash (EUR m)

(June 2012: EUR 101 m)

75,900

Total Group number of employees

<sup>\*</sup> At constant scope and exchange rates

# Main wins over the third quarter of 2012 (1/2)

## Third quarter 2012

25 October 2012

#### Manufacturing, Retail & Services

- ▶ Leading German car manufacturer (Germany): SI Infrastructure Solution New
- ► American automotive supplier (USA): MS Adaptive Workplace New
- ▶ Belgische Distributiedienst (Belgium): MS Managed Infrastructure Solution New
- ▶ L'Oréal (France): MS Managed Infrastructure Solution New

#### **Energy & Utilities**

- ► EDF (France): C&TS Data & Information management New
- ▶ Petrobras (Latam): C&TS Application & Infrastructure technology services New
- ► Large power company (Italy): SI SAP solution Renewal

#### **Telecoms, Media & Technology**

- ► Large Media Company (UK): MS Volume adjustment on various business
- ► Network operator (France): SI Business Integration Solution New
- ▶ PMU (Worldline): HTTS Transactional web hosting Renewal
- ▶ Large communications company (CEE): SI SAP implementation
- ▶ Large telecom company (France): SI Application Management Renewal
- ► Gemalto (France): MS Adaptive Workplace Renewal



# Main wins over the third quarter of 2012 (2/2)

Third quarter 2012
25 October 2012

#### **Public sector, Healthcare & Transport**

- Department of Work & Pensions (UK): BPO Personal Independence Payments -New
- ▶ Postnord (Nordics): MS Managed Infrastructure Solution New
- Transport for Greater Manchester (UK): MS/SI/CO/HTTS Smart-ticketing system -New
- ► French Ministry (Worldline): HTTS Information System New
- ▶ British Ministry (UK): MS Sustainable Print Server New
- ► French transport company (France): HTTS Payment and electronic ticket Renewal

#### **Financial Services**

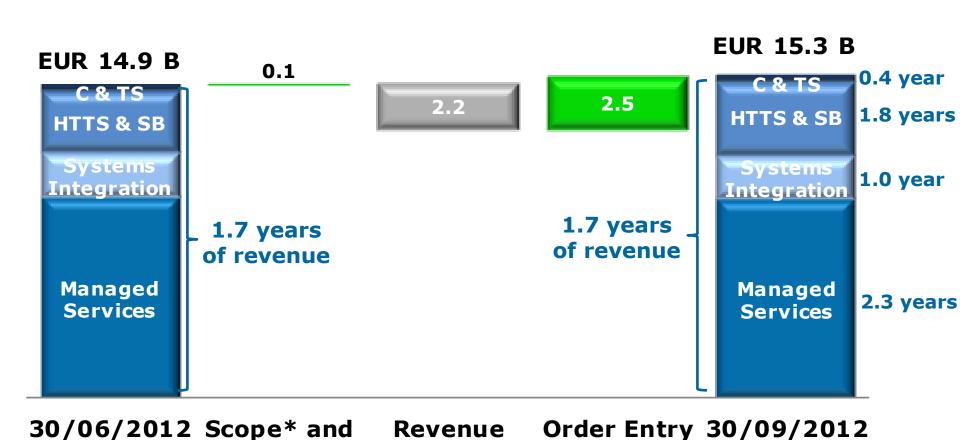
- ▶ Postbank (Germany): MS Managed Infrastructure Solution New
- ► Large French retail bank (Worldline): HTTS Issuing / Card processing Renewal
- ► Large British bank (USA): MS Managed Infrastructure Solution
- ▶ NS&I (UK): CO/HTTS & SB add-on contract in Financial BPO
- ▶ Leading BPO company (UK): HTTS Infrastructure Renewal
- ▶ Banque Postale (Worldline): HTTS Customer Relationship Management Renewal



# Q3 2012 backlog evolution: a strong improvement (in EUR billion)

## Third quarter 2012

25 October 2012



Q3 2012

**FX** effect

Q3 2012

<sup>\*</sup> acquisition of DAESA in Spain

#### Robust commercial activity 1/2

Third quarter 2012
25 October 2012

► Total order entries in Q3 2012 at EUR 2,532 million, representing a book to bill ratio of 116 per cent

|                      | Q3 2012 | Q3 2011 | YTD 2012 | YTD 2011 |
|----------------------|---------|---------|----------|----------|
| Recurring businesses | 127%    | 93%     | 123%     | 96%      |
| Cyclical activities  | 90%     | 103%    | 95%      | 104%     |
| Total Group          | 116%    | 96%     | 114%     | 99%      |
| Excluding Siemens    | 121%    | 96%     | 120%     | 99%      |

#### Robust commercial activity 2/2

## Third quarter 2012

25 October 2012

Excluding Siemens, book to bill ratio over the first nine months of the year was 120 per cent with all Verticals above 100 per cent

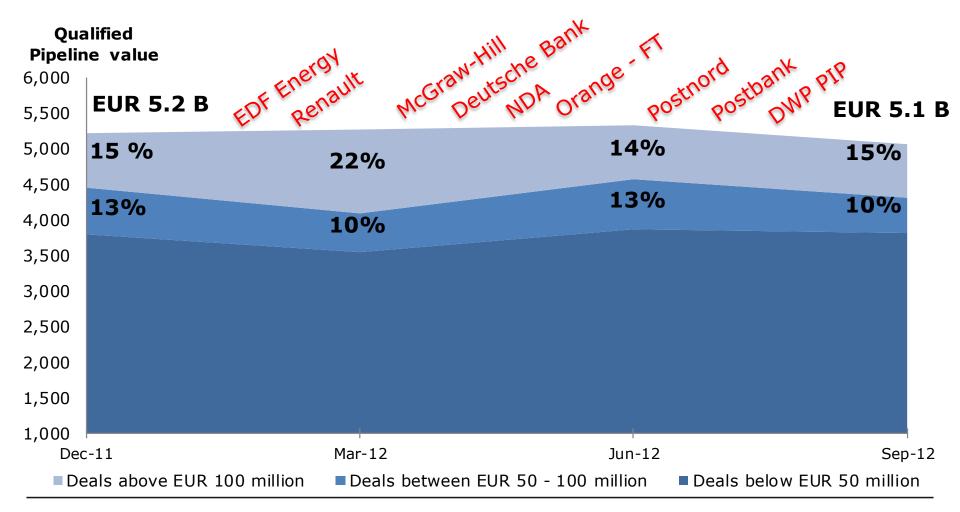
|                                       | YTD 2012* |
|---------------------------------------|-----------|
| Manufacturing, Retail & Services      | 100%      |
| Public sector, Healthcare & Transport | 134%      |
| Financial Services                    | 112%      |
| Telecoms, Media & Technology          | 132%      |
| Energy & Utilities                    | 125%      |
| Total Group                           | 120%      |

<sup>\*</sup>excluding Siemens



# **A very stable and promising Pipeline** (in EUR million)

Third quarter 2012
25 October 2012



25 October 2012

Michel-Alain Proch, Executive Vice President and Group CFO

### Q3 2012 Financial performance



# Revenue constant scope and exchange rates reconciliation

## Third quarter 2012

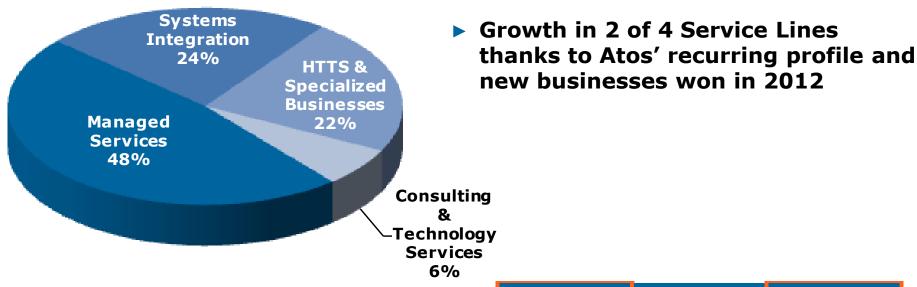
| Q3 2012 | Q3 2011 | % growth                |
|---------|---------|-------------------------|
| 2,181   | 2,093   | +4.2%                   |
|         | 25      |                         |
|         | 59      |                         |
| 2,181   | 2,177   | +0.2%                   |
|         | 2,181   | 2,181 2,093<br>25<br>59 |

| In EUR million                   | Q3 2011 statutory | Transfer<br>SL | Scope | Fx<br>rates | Asset<br>deals | Q3 2011<br>CS |
|----------------------------------|-------------------|----------------|-------|-------------|----------------|---------------|
| Managed Services                 | 1,007             | -23            | 0     | 35          | 10             | 1,029         |
| Systems Integration              | 528               | -23            | 4     | 10          | 4              | 523           |
| HTTS & Specialized Businesses    | 420               | 33             | -6    | 13          | 13             | 474           |
| Consulting & Technology Services | 136               | 13             | 0     | 1           | 0              | 150           |
| Total Group                      | 2,093             | 0              | -2    | 59          | 27             | 2,177         |



# **Q3 2012 revenue performance by Service Line**

## Third quarter 2012



| In EUR million                   | Q3 2012 | Q3 2011* | % growth |
|----------------------------------|---------|----------|----------|
| Managed Services                 | 1,038   | 1,029    | +0.8%    |
| Systems Integration              | 515     | 523      | -1.5%    |
| HTTS & Specialized Businesses    | 488     | 474      | +3.1%    |
| Consulting & Technology Services | 140     | 150      | -7.0%    |
| Total Group                      | 2,181   | 2,177    | +0.2%    |

<sup>\*</sup> Constant scope and exchange rates



# Q3 2012 revenue performance by GBU

## Third quarter 2012

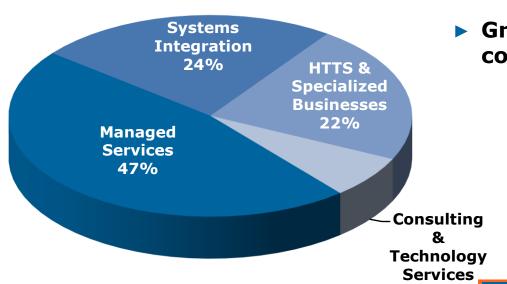
|                           |         | _        |          |
|---------------------------|---------|----------|----------|
| In EUR million            | Q3 2012 | Q3 2011* | % growth |
| Germany                   | 427     | 443      | -3.7%    |
| United-Kingdom & Ireland  | 426     | 387      | +10.0%   |
| Benelux                   | 236     | 242      | -2.2%    |
| Atos Worldline            | 228     | 223      | +2.3%    |
| France                    | 228     | 228      | +0.0%    |
| North America             | 147     | 141      | +4.4%    |
| Central & Eastern Europe  | 136     | 143      | -4.9%    |
| North & South West Europe | 99      | 105      | -5.1%    |
| Iberia                    | 71      | 79       | -10.4%   |
| Other BUs                 | 183     | 186      | -1.7%    |
| Total Group               | 2,181   | 2,177    | +0.2%    |

<sup>\*</sup> Constant scope and exchange rates

# 9M 2012 revenue performance by Service Line

## Third quarter 2012

25 October 2012



Growth in recurring businesses overcompensating cyclical activities.

| In EUR million 7%                | YTD 2012 | YTD 2011* | % growth      |
|----------------------------------|----------|-----------|---------------|
| Managed Services                 | 3,063    | 2,997     | +2.2%         |
| Systems Integration              | 1,582    | 1,611     | -1.8%         |
| HTTS & Specialized Businesses    | 1,455    | 1,410     | + <i>3.2%</i> |
| Consulting & Technology Services | 447      | 466       | -4.1%         |
| Total Group                      | 6,547    | 6,483     | +1.0%         |

<sup>\*</sup> Constant scope and exchange rates

# **9M 2012 revenue performance by GBU**

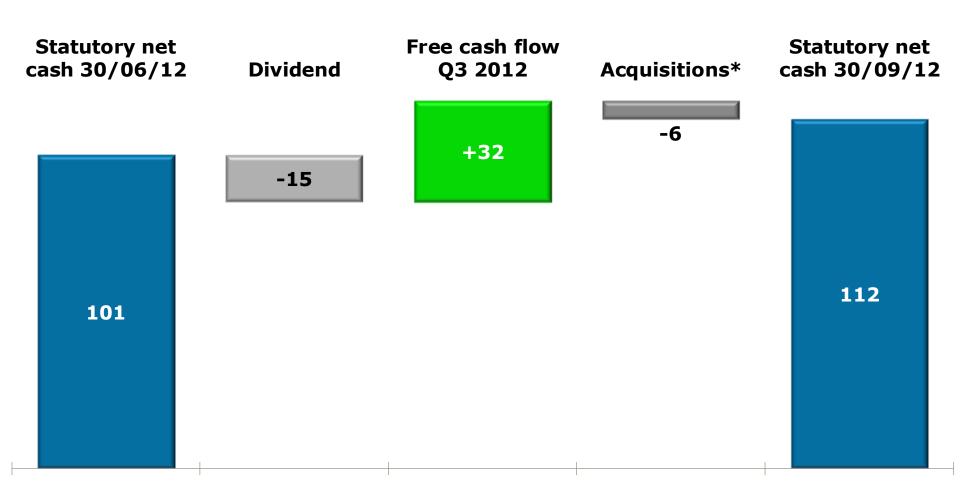
## Third quarter 2012

| In EUR million            | YTD 2012 | YTD 2011* | % growth      |
|---------------------------|----------|-----------|---------------|
| Germany                   | 1,266    | 1,234     | +2.6%         |
| United-Kingdom & Ireland  | 1,238    | 1,149     | + <i>7.8%</i> |
| Benelux                   | 729      | 765       | -4.8%         |
| Atos Worldline            | 685      | 677       | +1.3%         |
| France                    | 728      | 742       | -1.8%         |
| North America             | 423      | 394       | + <i>7.1%</i> |
| Central & Eastern Europe  | 405      | 414       | -2.3%         |
| North & South West Europe | 302      | 310       | -2.7%         |
| Iberia                    | 235      | 252       | -6.7%         |
| Other BUs                 | 536      | 546       | -1.8%         |
| Total Group               | 6,547    | 6,483     | +1.0%         |

<sup>\*</sup> Constant scope and exchange rates

# Q3 2012 cash flow and net cash position (in EUR million)

Third quarter 2012



<sup>\*</sup> acquisition of DAESA in Spain

#### Q3 2012 Group headcount evolution

## Third quarter 2012



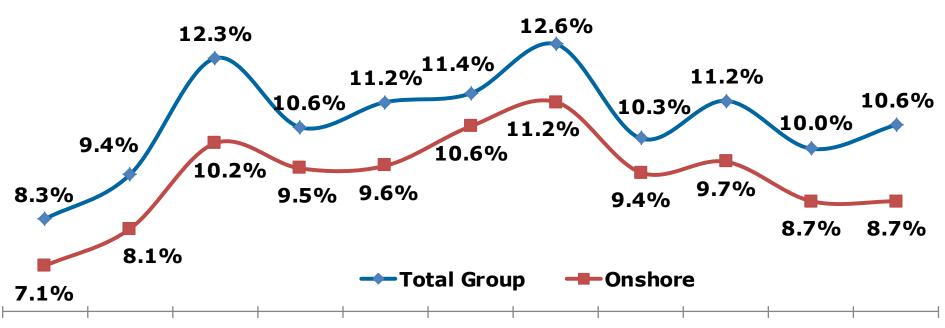
<sup>\*</sup> acquisition of DAESA in Spain

#### **Annualized attrition by quarter**

## Third quarter 2012

25 October 2012

Attrition remains under control



Q1 2010 Q2 2010 Q3 2010 Q4 2010 Q1 2011 Q2 2011 Q3 2011 Q4 2011 Q1 2012 Q2 2012 Q3 2012

25 October 2012

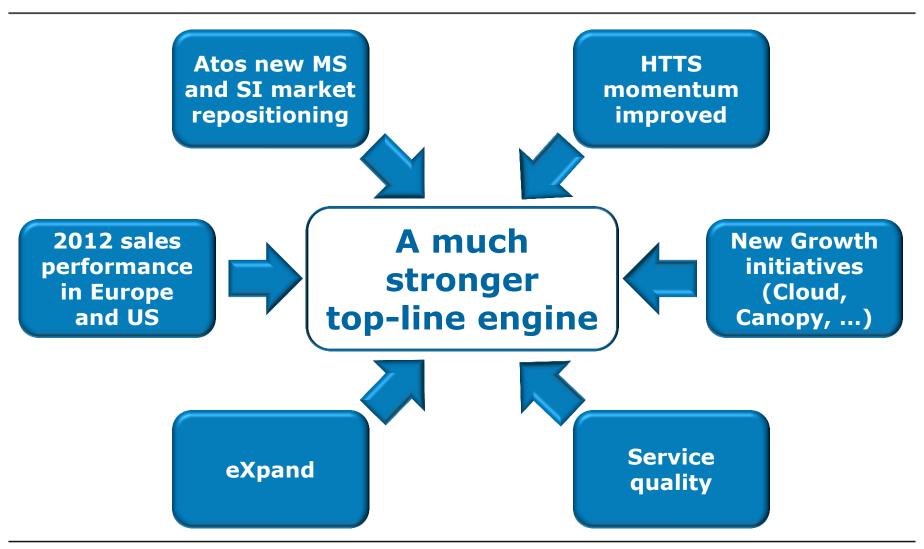
Gilles Grapinet,
Senior Executive Vice President, Global Functions

#### **Atos growth drivers**



#### **Atos growth drivers**

## Third quarter 2012



#### **Network of Business Technology & Innovation Third quarter** Center to provide a new client experience

## 2012





- First center in **Bezons/Paris**
- Inaugurated in August
- Further locations being assessed



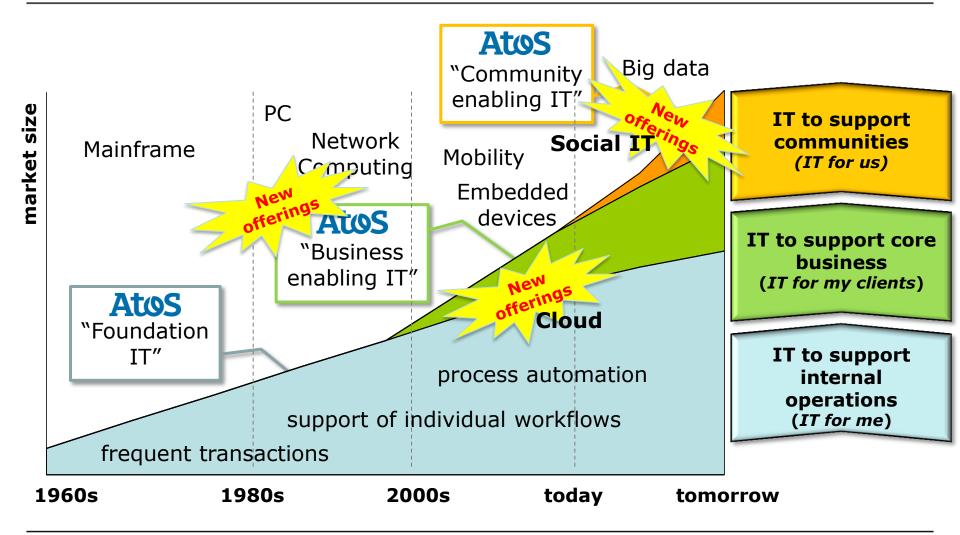






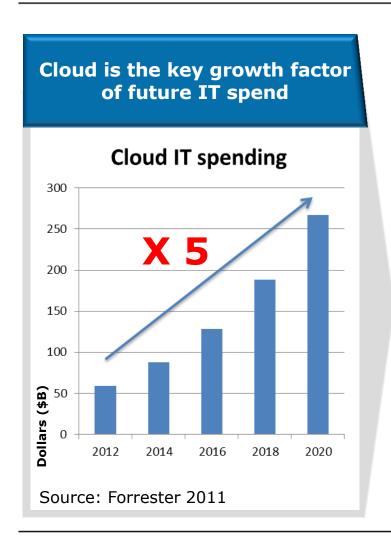
# The IT services market has entered into a 3<sup>rd</sup> stage

## Third quarter 2012



#### Atos and the Cloud

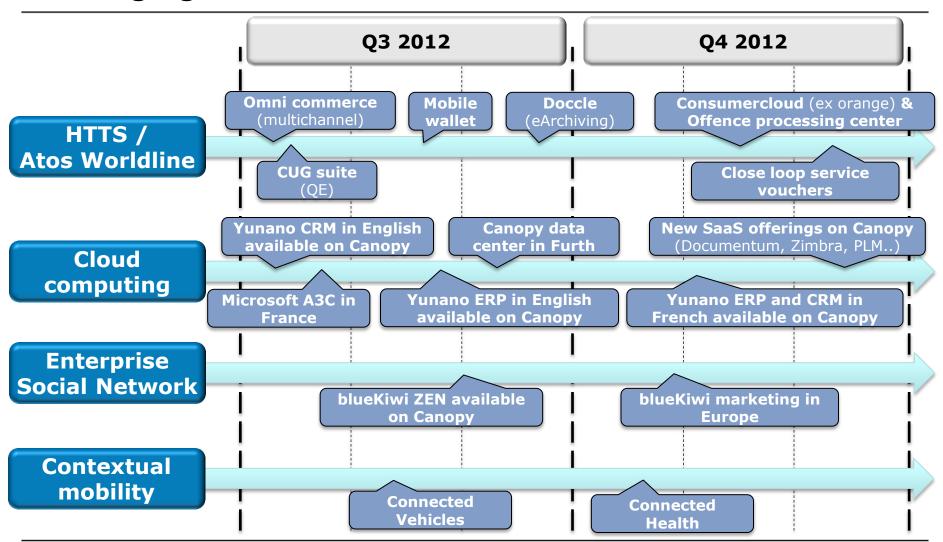
## Third quarter 2012





#### Atos' reinforced portfolio in innovation Third quarter Offerings go-live in H2 2012

## 2012





# London 2012: A successful hospitality program with 600+ customers hosted

## Third quarter 2012

25 October 2012

## Olympic Games at a glance

#### competition

17 days of competition

26 sports (300 events)

94 Olympic venues, including

36 competition venues

200,000 accreditations to be issued

#### technology

Fully redundant data network

900 servers

1,000 network and security devices

over 9,500 computers

200,000 hours of testing

Your business technologists. Powering progress

#### people

3,500 technology-specialists managed by Atos

21,000 accredited journalists, photographers and non-rights holding broadcasters

10,500 athletes

up to 70,000 volunteers

204 National Olympic Committees

"Atos, our long-term partner, is the brains behind the IT operations for the Olympic Games, consistently delivering on schedule and within budget."

Jacques Rogge President of the International Olympic Committee





25 October 2012

Gilles Grapinet, Senior Executive Vice President, Global Functions

#### 2012 objectives



#### **2012 Objectives**

## Third quarter 2012

25 October 2012

#### 2012

## The Group confirms all its objectives for 2012 as stated in the February 23rd, 2012 release, i.e.:

#### **▶** Revenue

 The Group expects a slight revenue organic growth compared to proforma for full year 2011.

#### **▶**Operating margin

- the Group has the objective to improve its operating margin rate to 6.5 per cent of revenue compared to 4.8 per cent proforma 12 months 2011.

#### ► Free Cash Flow

The Group has the ambition to achieve a free cash flow of around EUR 250 million.

#### **▶** Earnings per share (EPS)

The Group ambitions an EPS (adjusted, non diluted) in line with the +50 per cent increase targeted for 2013 compared to 2011 statutory.



25 October 2012

Management team

#### **Q&A** session



25 October 2012

# From Questions to to Answers





#### Thank you

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