### **2012 Annual Results**

Thursday, February 21st 2013



### **Disclaimers**

# **2012 Annual Results**21 February 2013

- ▶ This document contains further forward-looking statements that involve risks and uncertainties concerning the Group's expected growth and profitability in the future. Actual events or results may differ from those described in this document due to a number of risks and uncertainties that are described within the 2011 Reference Document filed with the Autorité des Marches Financiers (AMF) on April 5<sup>th</sup>, 2012 under the registration number: D12-0288 and its update filed with the Autorité des Marchés Financiers (AMF) on August 2<sup>nd</sup>, 2012 under the registration number: D. 12-0288-A01.
- ▶ Global Business Units include Germany, France, United Kingdom & Ireland, Benelux (The Netherlands, Belgium and Luxembourg), Atos Worldline (French, German, Belgian, Asian and Indian subsidiaries), Central & Eastern Europe (CEE: Austria, Bulgaria, Croatia, Serbia, Poland, Czech Republic, Russia, Romania, Slovakia and Turkey), North America (NAM: USA and Canada), North & South West Europe (N&SW Europe: Switzerland, Italy, Denmark, Finland & Sweden), Iberia (Spain and Portugal), and Other Business Units including Major Events (including MSL), Latin America (Brazil, Argentina, Mexico, Colombia and Chile), Asia Pacific (Japan, China, Hong Kong, Singapore, Malaysia, Indonesia, Philippines, Taiwan, Thailand and Australia), IMEA (India, Middle East, Morocco and South Africa), blueKiwi and Atos Worldgrid (including E-Utile).
- ▶ Revenue organic growth is presented at constant scope and exchange rates. 2013 objectives have to be considered with exchange rates as of 31 December 2012.
- ▶ The AtoS pro forma financial information for the 18 months to 30 June 2011 comprises the results of the former Atos Origin perimeter and the acquired scope of the ex Siemens IT Services (SIS), as if AtoS had been in existence since 1 January 2010. The information is provided as guidance only; it is not audited and, as pro forma information, it does not give a full picture of the financial position of the Group. The key assumptions used in the preparation of the information are as follows:
  - The pro forma information has been prepared using accounting policies consistent with those used in the historic Atos Origin interim and year-end financial statements;
  - Pro forma tax is based on the estimated effective rate of tax for AtoS for the relevant periods applied to pro forma profit before taxation.
  - -The pro forma Profit and Loss account excludes significant exceptional items as being non-recurring, notably provisions on contract risks recorded in the first semester 2011.
- ▶The Board of Directors of Atos S.E., chaired by Thierry Breton, convened in Bezons on February 20<sup>th</sup>, 2013 to review and authorize for issue the accounts of Atos Group for the year ended December 31<sup>st</sup>, 2012. Audit procedures on the consolidated financial statements have been performed. The relevant audit report certifying them will be issued after completion of the specific verifications required by French law.



- 1.2012 Highlights & 2013 objectives
- 2. A new step forward: carve-out of **Atos payment** and merchant transactional activities
- 3.2012 Financial results
- 4. 2012 Commercial performance
- 5. From turnaround to new Tier One Program
- 6. Conclusion
- 7. Q&A session

1

### 2012 Annual Results 21 February 2013

Thierry Breton, Chairman & CEO

# 2012 Highlights & 2013 objectives



# 2012: We achieved all our commitments

**2012 Annual Results**21 February 2013

#### 2012 objectives

2012 achievement

+0.8% organic growth

#### **▶** Revenue

A slight revenue organic growth compared to pro forma for full year 2011

#### **▶**Operating margin

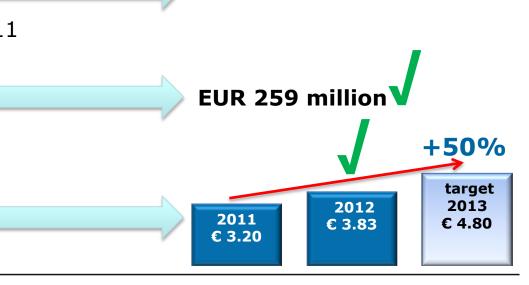
Improvement of the operating margin rate to 6.5 percent of revenue compared to 4.8 percent pro forma 12 months 2011

#### **▶Free Cash Flow**

Achievement of a free cash flow of around EUR 250 million

#### ► Earnings per share (EPS)

EPS (adjusted, non diluted) in line with the +50 percent increase targeted for 2013 compared to 2011 statutory



2012	Highl	ights
1/2		

2012 Annual Results

	2012	2011
<b>Revenue</b> (EUR m)	8,844	6,812
Revenue organic growth	+0.8%	+0.3%
Book to bill	113%	103%
<b>Backlog</b> (EUR b)	15.6 1.8 years of revenue	<b>14.1</b> 1.7 years of revenue
Total number of employees	76,417	73,969

2012	<b>Highlights</b>
2/2	

2012 Annual Results

	2012	2011
Operating margin rate	6.6% EUR 580 m	4.8% *EUR 425 m*
Net income Group share (EUR m)	224	182
Free cash flow (EUR m)	259	194
<b>Net cash</b> (EUR m)	232	-142
Earning per share (adjusted, non diluted)	€ 3.83	€ 3.20

<sup>\*</sup> Pro forma, at constant scope and exchange rates

### **2013 Objectives**

# 2012 Annual Results

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#### 2013

#### **▶**Revenue

The Group expects to continue to slightly grow compared to 2012.

#### **▶**Operating margin

 The Group has the objective to improve its operating margin rate to around 7.5 percent of revenue compared to 6.6 percent in 2012.

#### **▶Free Cash Flow**

The Group has the ambition to achieve a free cash flow above EUR 350 million.

#### ► Earnings per share (EPS)

The Group ambitions an EPS (adjusted, non diluted) representing an increase of +50 percent compared to 2011 statutory (up +25 percent compared to 2012).



# **2012 Annual Results**21 February 2013

Thierry Breton, Chairman & CEO

# A new step forward: carve-out of Atos payment and merchant transactional activities



### Reminder: Atos offers expert IT services in two different business areas

### 2012 Annual Results

21 February 2013

Business nabling IT

# IT services to support customers' top line growth for their:

- Competitive positioning
- Time to Market
- Innovation

#### **Atos answers:**

- Industry expertise in Payments
- ► HTTS portfolio roll-out
- Connectivity / M2M

# undation IT

### IT services for support systems delivering:

- Lower TCO's
- Standardization
- Pay as you Go
- Agility & Reliability

#### **Atos answers:**

- Global factories, Global tooling
- Offshore ramp up
- Cloud with Canopy
- Vertical SI solutions

#### Technology drives an acceleration of segmentation 2012 Annual between Atos payment and merchant transactional activities and the rest of IT businesses

### Results

21 February 2013

#### **Technological** acceleration

#### **Business transformation**

Payments online and mobile explosion

- ▶ B-to-C revolution drives new merchants needs
- ▶ Requires merchant specific technical solutions
- ▶ From bank centric to merchant centric ecosystem

Shift to Cloud

- ▶ Pay per use as a standard
- ▶ Need for generic scalable infrastructure (IaaS)
- ▶ PaaS and SaaS as a new SI paradigm



## Atos payment and merchant transactional activities carve-out is a logical step forward

### 2012 Annual Results 21 February 2013

- 1
- Position Atos payment and merchant transactional activities as Europe's leading player in the transactional space

- 2
- Increase the visibility of Atos' transactional activities for Clients

3

Provide Atos payment and merchant transactional activities with more strategic flexibility and attractive "currency" to move forward

4

Strengthen business culture within Atos payment and merchant transactional activities team



### Principles of Atos payment and merchant transactional activities scope structuring

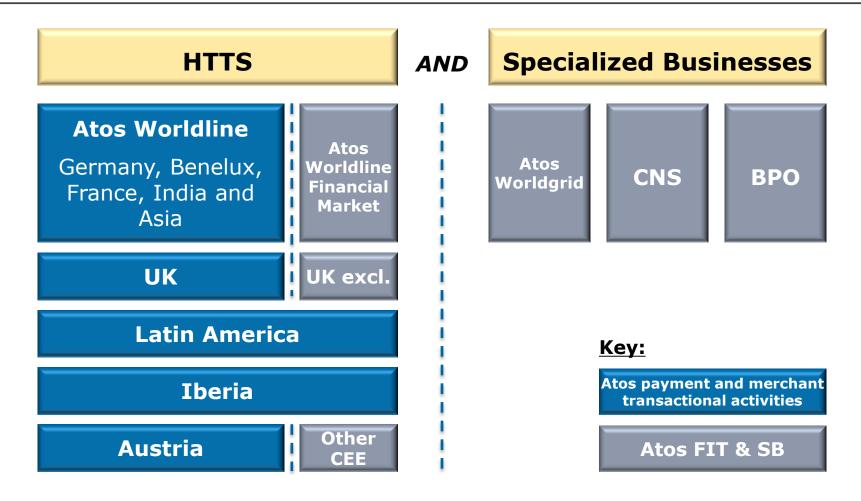
# **2012 Annual Results**21 February 2013

- Perimeter centered around payment assets...
- ...including other Transactional services synergetic with payment...
  - e-Ticketing
  - e-Commerce
  - e-Mobile Technologies
- ...taking into consideration carve-out execution issues to exclude sub-critical units from transaction scope



## Focus on the scoping of Atos payment and merchant transactional activities

### 2012 Annual Results





### Atos payment and merchant transactional activities

New scope and geographical footprint

2012 Annual Results

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2012 revenue

c. €1.1b

2012 revenue organic growth

+5%

2012 operating margin rate\*

**15%** 

2012 free cash flow

c. €90m

**Total headcounts** 

c. 7,000

Geographical footprint

18 countries

<sup>\*</sup> Stand alone after EUR 20 million Central costs allocation

## Atos payment and merchant transactional activities business strategy

**2012 Annual Results**21 February 2013

► Two pillars of business strategy centered around new offers in the fast growing transactional market



#### Payment management for merchants including:

- Commercial acquiring
- Physical and mobile / internet acceptance (terminals)
- e- / m-Commerce, voice services, loyalty

#### **Mobile Technologies:**

- Connectivity solutions for all devices
- Services to end-consumer around mobility
- Contextual mobility: connected cars (e.g. Renault)

#### **Foundation business**

- Highly cost effective with scale effect
- Fed by volume growth
- Growth drivers with SEPA implementation in Europe

Growth
through
synergies
and m-/ecommerce
development

Growth through scale effect and cost efficiency

Atos payment and merchant transactional activities is providing endto-end solutions across the entire transactional value chain

### Key milestones of the implementation of Atos payment and merchant transactional activities carve-out

# 2012 Annual Results

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#### Tentative calendar

#### **Execution timeline and key milestones February** March **April** July May June **Atos** 21/02: 25/04: May 2013: 25/07: FY2012 Q1 2013 Annual H<sub>1</sub> 2013 corporate results results General results Meeting calendar 20/02: **Atos payment Workers** and merchant Mid July: Council transactional Completion Consultation activities of the project carve-out execution **European Works Council and** timetable consultation country by country basis

### 2012 Annual Results 21 February 2013

Michel-Alain Proch, Executive Vice President and Group CFO

### **2012 Financial results**



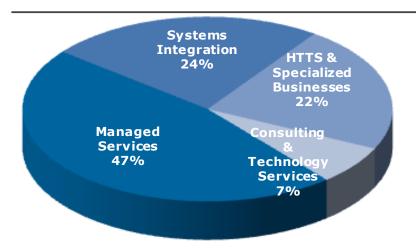
# **Constant scope and exchange rates figures reconciliation**

### 2012 Annual Results

In EUR million	FY 2012	FY 2011	% growth
Statutory revenue	8,844	6,812	+29.8%
Scope impact		1,810	
Exchange rates impact		156	
Revenue at constant scope and exchange rates	8,844	8,778	+0.8%
Operating margin	580.0	422.4	+37.3%
Scope impact		-6.5	
Exchange rates impact		9.1	
Operating margin at constant scope and exchange rates	580.0	425.0	+36.5%
as % of revenue	6.6%	4.8%	

### 2012 performance by Service Line

# 2012 Annual Results



- ► Atos revenue based on multi-year contracts increased to 77 percent
- Growth in the 2 recurring Service Lines
- Cyclical activities slowed down in the second semester

	Revenue		Operating Margin		Operating Margin %		
In EUR million	FY 2012	FY 2011*	% growth	FY 2012	FY 2011*	FY 2012	FY 2011*
Managed Services	4,135	4,040	+2.4%	324.8	233.4	7.9%	5.8%
Systems Integration	2,136	2,186	-2.3%	104.1	57.8	4.9%	2.6%
HTTS & Specialized Businesses	1,969	1,917	+2.7%	232.7	219.2	11.8%	11.4%
Consulting & Technology Services	604	635	-5.0%	24.0	35.1	4.0%	5.5%
Corporate costs**				-105.6	-120.6	-1.2%	-1.4%
Total Group	8,844	8,778	+0.8%	580.0	425.0	6.6%	4.8%

<sup>\*</sup> Constant scope and exchange rates



<sup>\*\*</sup> Corporate costs exclude Global delivery Lines costs allocated to the Service Lines

### **2012** performance by Business Units

### 2012 Annual Results

		Revenue		Operatin	ng Margin	Operating	Margin %
In EUR million	FY 2012	FY 2011*	% growth	FY 2012	FY 2011*	FY 2012	FY 2011*
Germany	1,690	1,680	+0.6%	138.7	93.4	8.2%	5.6%
United-Kingdom & Ireland	1,679	1,562	+7.5%	116.7	95.0	7.0%	6.1%
France	980	999	-2.0%	14.8	20.4	1.5%	2.0%
Benelux	978	1,024	-4.5%	78.4	73.6	8.0%	7.2%
Atos Worldline	927	908	+2.2%	162.1	157.5	17.5%	17.3%
North America	588	540	+8.9%	47.2	28.6	8.0%	5.3%
Central & Eastern Europe	568	576	-1.3%	60.4	37.2	10.6%	6.5%
North & South West Europe	407	414	-1.6%	32.2	5.8	7.9%	1.4%
Iberia	317	345	-8.2%	8.8	5.9	2.8%	1.7%
Other BUs	709	730	-2.8%	45.9	46.7	6.5%	6.4%
Global structures**				-125.0	-139.2	-1.4%	-1.6%
Total Group	8,844	8,778	+0.8%	580.0	425.0	6.6%	4.8%

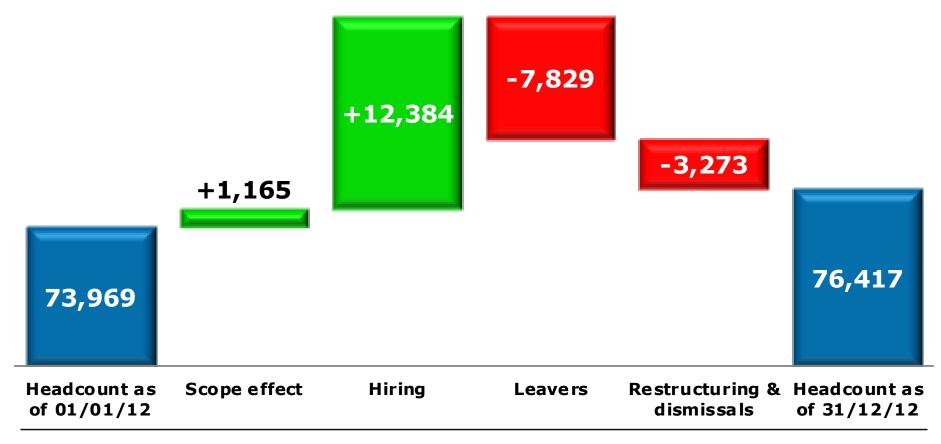
<sup>\*</sup> Constant scope and exchange rates



<sup>\*\*</sup> Global structures include the Global delivery Lines costs not allocated to the Group Business Unit and the Corporates costs

### 2012 Group headcount evolution

2012 Annual Results 21 February 2013



### **2012 Income statement**

### 2012 Annual Results

In EUR million	2012	2011
Revenue	8,844	6,812
Operating Margin	580	422
% revenue	6.6%	6.2%
Staff reorganization	-62	-57
Premises rationalization	-28	-30
Integration & acquisition costs	-53	-46
Customer relationships amortization (PPA)	-43	-19
Change in UK pension indexation	-	77
Others	-12	-1
Operating income	381	348
Net financial expenses	-52	-35
Income tax expenses	-103	-129
Non controlling interests and associates	-3	-1
Net income Group Share	224	182



### **EPS**

### 2012 Annual Results

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In EUR million	2012	2011
Net income Group share	223.8	181.6
Staff reorganization	-62.4	-56.9
Rationalization and associated costs	-28.1	-29.6
Customer relationships amortization (PPA)	-43.2	-18.5
Disposal of subsidiaries	-5.9	-
Subtotal	-139.6	-105.0
Tax effect with effective tax rate	43.6	43.5
Adjusted net income Group share	319.8	243.1
Average number of shares (in million)	84.1	76.0
Diluted average number of shares (in million)	96.7	88.2
Basic EPS	2.66	2.39
Diluted EPS	2.48	2.20
Adjusted non diluted EPS (actual as a basis for 2013 target)	3.83 *	3.20

Target 2013: at least +50% compared to 2011 statutory\*

**4.80** euros

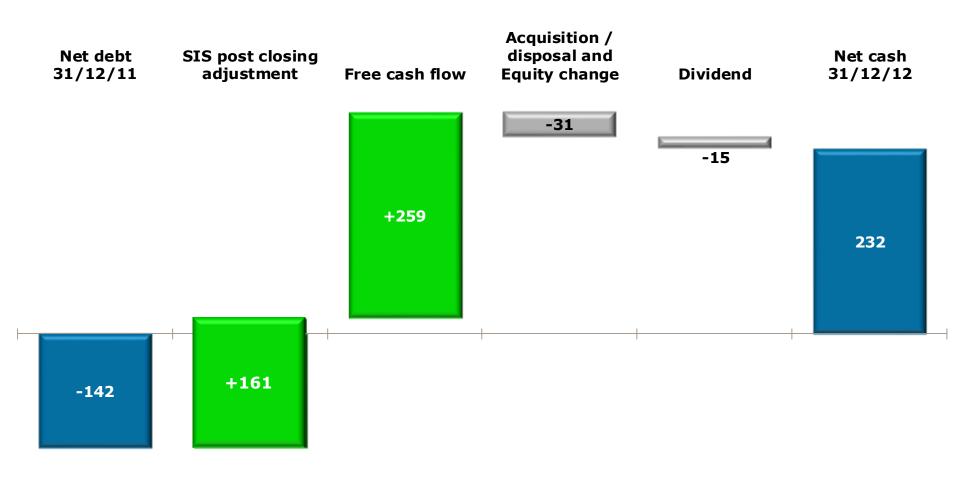
(\*) adjusted on restructuring, rationalization and PPA amortization, net of tax - based on 83.6 million shares at December 31st, 2011



### 2012 cash flow and net cash position

(in EUR million)

2012 Annual Results 21 February 2013



### **2012 Cash flow statement**

### 2012 Annual Results

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In EUR million	2012	2011
OMDA (*)	793.4	631.5
Capital Expenditures	-325.1	-253.3
Change in working capital	82.0	98.3
Cash flow from operations	550.3	476.5
Taxes paid	-74.2	-59.5
Net costs of financial debt paid	-34.2	-27.8
Reorganisation	-71.9	-70.2
Rationalisation	-53.6	-49.0
Integration & acquisition costs	-53.3	-37.3
Net financial investments	-7.7	-9.2
Dividends paid to non controlling interests	-3.3	-7.7
Other changes	6.5	-21.4
Free cash flow	258.6	194.4
Net material (acquistions) / disposals	96.8	-189.1
Capital increase / (decrease)	33.4	27.0
Dividends paids to shareholders	-14.9	-34.9
Change in net debt	373.9	-2.6
Opening net cash	-141.8	-139.2
Closing net cash	232.1	-141.8

(\*) Operating Margin before Depreciation and Amortization



### **Simplified balance sheet**

### 2012 Annual Results

In EUR million	31 Dec. 2012	31 Dec. 2011
Goodwill	1,942	1,982
Intangible assets	464	472
Tangible assets	668	680
Non-current financial assets	54	208
Net Deferred tax assets	170	137
Net Non-current assets	3,298	3,479
Working Capital	-349	-136
Shareholders Equity	2,348	2,323
Equity of minority interests	31	6
Total Equity	2,379	2,329
Net pension provision	395	200
Provisions	407	672
Net cash	232	-142



### 2012 Annual Results 21 February 2013

Gilles Grapinet, Senior Executive Vice President, Global Functions

### 2012 commercial performance



### **2012 Commercial activity**

# **2012 Annual Results**21 February 2013

▶ Total order entry in 2012 at EUR 10 billion

Book to bill ratio by activity:

	FY 2012	FY 2011*
Recurring businesses	115%	104%
Cyclical activities	109%	102%
Total Group	113%	103%

► Book to bill ratio by market:	FY 2012	excluding Siemens
Manufacturing, Retail & Services	95%	104%
Public sector, Healthcare & Transport	124%	124%
Financial Services	110%	110%
Telecoms, Media & Technology	135%	135%
Energy & Utilities	122%	122%
Total Group	113%	118%

# Main wins above EUR 100 million in 2012

**2012 Annual Results**21 February 2013

- ► March: a 10 years contract with EDF Energy to provide data-center
- ► May: a five-year IT outsourcing contract with the UK Nuclear Decommissioning Authority
- ▶ June: Outsourcing contract renewal with the first German bank
- ▶ June: Systems Integration contract with Orange FT
- ▶ July: a multi-year first generation outsourcing contract with McGraw-Hill in the US
- ► August: 5 years BPO contract with the **Department of Health** in the UK
- ► **September**: a seven-year IT outsourcing contract with **Postnord** in Scandinavia
- ► **September**: Managed Services contract with **Postbank**
- ► September: BPO contract with the Department of Work and Pensions in the UK
- ▶ December: a contract of Systems Integration and Application Management with a large European TMT company for at least 3 years.

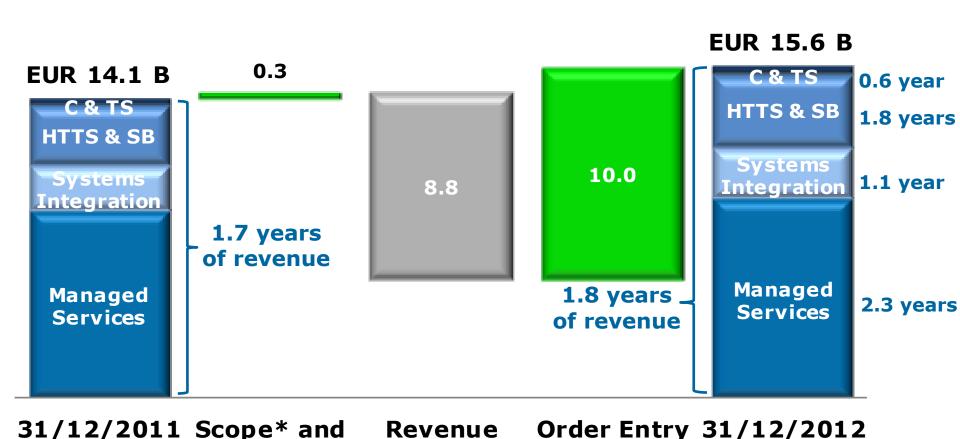


services in the UK

# 2012 backlog evolution: a strong increase (in EUR billion)

2012 Annual Results

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2012

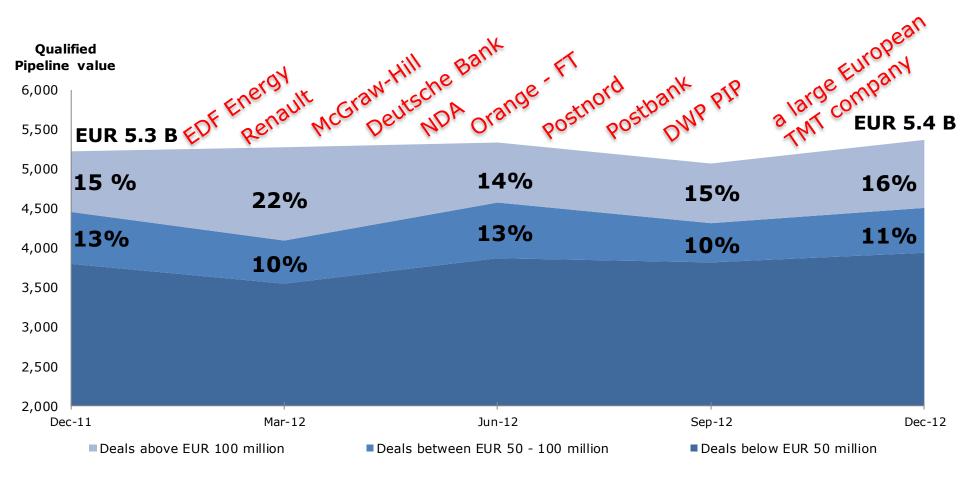
**FX** effect

2012

<sup>\*</sup> acquisition of DAESA in Spain

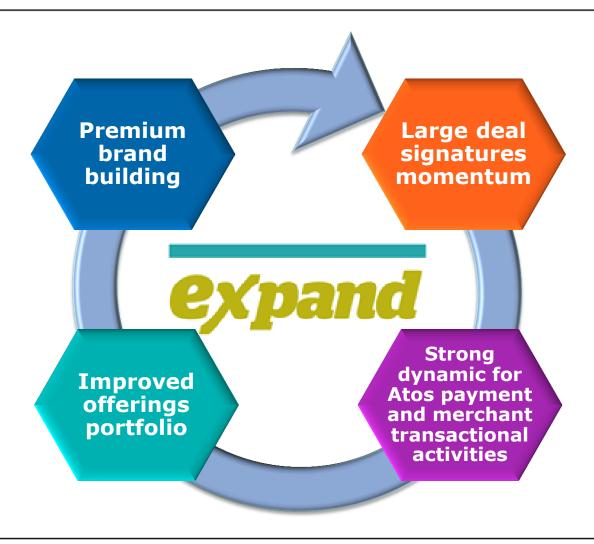
# **An improving and promising Pipeline** (in EUR million)

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# Levers for an accelerated top-line growth

# 2012 Annual Results







# Keep momentum on large deals signatures

**2012 Annual Results**21 February 2013

- Capitalize on Global Strategic Sales Engagement team GSSE track record
  - 2 Innovation capability
    i.e. Cloud for the McGraw-Hill contract
  - Critical size reached
    Atos is consulted on every Managed Services bid
- Recognition from industry analysts i.e. Magic quadrant of Gartner, Forrester, IDC, PAC,...





# Strong dynamic for Atos payment and merchant transactional activities activities through the carve-out

**2012 Annual Results**21 February 2013

New strategic commercial and brand momentum

Thanks to the carve-out

Reinforced operations in fast growing economies

Asia, Latin America, India

Strong R&D investments since 2011

12 new product/offering launched and announced in 2012

Structural growth in payment and merchant transactional activities





### Improved offerings portfolio

from PULL offerings to PUSH offerings

2012 Annual Results

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Select the most competitive and promising ones

Lead the Market by pushing the selected offerings

Increase the « readiness » of Atos offerings and products

2012

2013





## Improved offerings portfolio

Atos **PUSH** offerings

**2012 Annual Results**21 February 2013

## **Key transversal offerings**

- Cloud
- Big Data
- Smart Mobility
- Enterprise Social Network

- Business enabling Application Management
- Adaptive Workplace
- ERP Consolidation & Harmonization
- OMNI commerce payment & digital services
- Data Center Services

Key vertical offerings				
Public sector, Healthcare & Transport	Financial Services	Manufacturing, Retail & Services	Energy & Utilities	Telecom, Media & Technology
Journey Management Civil & National Security	Multichannel & Mobility Risk, Compliance regulatory reporting	PLM MES	Smart Utilities	OSS/BSS Media Solution



# Atos to be recognized as a premium brand

## 2012 Annual Results

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Charles Dehelly,
Senior Executive Vice President of Global Operations

# From turnaround to Tier One Program



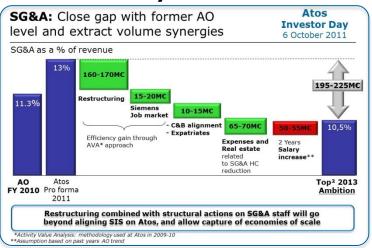


# 2 has deliver according promises... (examples)

## 2012 Annual Results

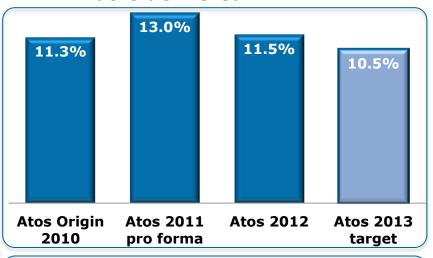
21 February 2013

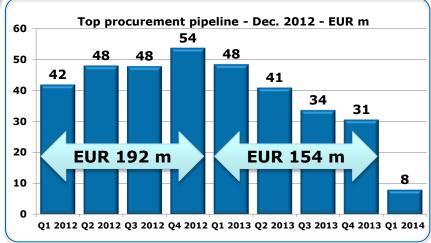
#### Investor Day on October 2011





#### What is delivered



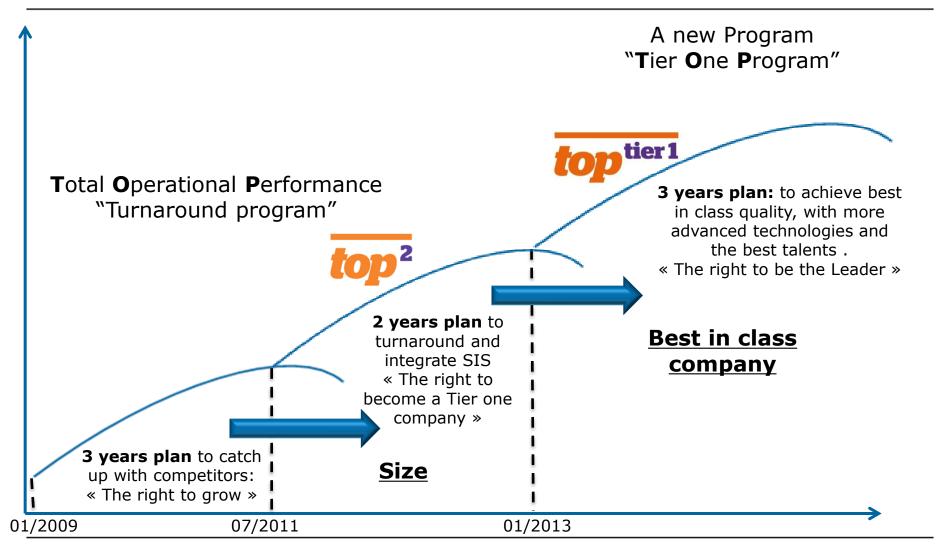




## A New Program:

## 2012 Annual Results

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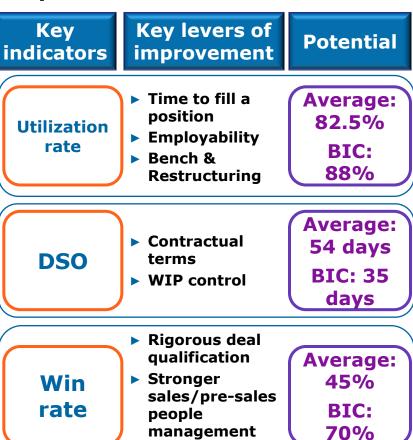
## tier1 From turnaround to continuous improvement

## 2012 Annual Results

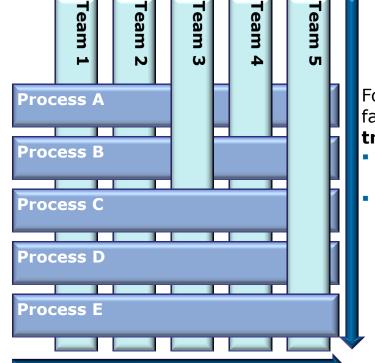
21 February 2013

Align achieved best in class performances across Atos

end-to-end transformation



Customer care



Focus of TOP so far on **vertical** transformation:

- Performance management
- Lean management

#### Shift to **continuous improvement**:

- Feedback loops and performance dialogues
- End-to-end transformation across organizational silos



## Large benefits obtained from endto-end process transformations

(Managed Services example)

## **2012 Annual** Results

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## ~30 processes in current MS scope

Server provisioning

Application installation

**Patching** 

Access management

Decommissioning

CMDB management

Demand management

~60% of Global **Factory workforce** involved

## **Drastic simplification** implemented

- **Process reengineering** 
  - Parallelization of tasks, merger of teams/ activities
  - Automation of process steps, workflows
- Rigorous end-to-end process management
  - Standardized requirements and handover procedures
  - E2E KPIs cutting across silos with faster performance animation / tempo

## Large benefits obtained on first pilots Quality **x3** First time right Lead--80% time Days -30% **Efficiency** Workload hours +10/ 20% **Customer** satisfact. Index



# **Atos Foundation IT business strategy**

# 2012 Annual Results

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A business focused on industrialization with a shift to Cloud as the cornerstone of Atos next step industrial project

## **Assets to support ambition**

Cloud End to End & Software (C&S)

- End to End cloud offering: Consulting SaaS-PaaS-IaaS
- Road to Liquid IT
- Unified architecture for hybrid cloud

Consulting,
Solutions
& Systems
Integration
(CS&SI)

- Foundation IT & Business enabling IT
- Global application maintenance
- Project excellence through a standard global delivery model

Managed Services & Business Process Outsourcing (MO)

- Foundation business
- Highly cost effective with scale effect
- Long term Recurring revenues

Growth through Canopy , leveraging EMC / VMware partnership

Growth
through strategic
horizontal and
vertical offering &
leveraging of
Partners: EMC,
VMware, SAP,
MSFT, Yonyou

Growth through large outsourcing capability & processes efficiency



# Atos has unique capabilities to drive customer journey to the Cloud

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## **▶ Cloud Computing:** the new IT Revolution

- Substantial benefits of Cloud computing enabling to deliver IT capabilities in scalable way
- Significant financial benefits: cut costs, variabilize IT costs, avoid capex
- A key growth factor of future IT spending expected to increase x5 by 2020 to reach > EUR 250 billion (source Forrester)

#### Canopy, the Atos Cloud offering, is positioned to offer full end-to-end service to customers

- Enable the transformation to the Cloud (Strategic Consulting, Professional Services and IaaS / PaaS offerings)
- Reinforce Atos SaaS portfolio from own software (e.g., blueKiwi, Yunano) and existing / future partnerships and acquisitions with leaders (e.g., Microsoft, SAP, EMC, Siemens)

## Ambition to grow faster than the Cloud IT market rate

- Major Player in the Private Cloud area for large public and private organizations
- Strong alliances set-up with Cloud leaders and Software vendors
- Cloud in Atos is up and running with already circa EUR 200 million revenue generated in 2012



Thierry Breton, Chairman & CEO

## Conclusion

## **Key takeaways**

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2012

2013

We delivered all our objectives

The Group is fully geared towards reaching its new objectives

## Looking ahead

Atos strategy is in motion, leveraging on its two engines, European leaders on their respective markets:

## **Foundation IT**

- ► European leading company in Managed Services, SI and BPO
- ▶ **Cloud** as a strong business accelerator

Payment and Merchant Transactional activities

- ► Leader in European Payment and Merchant Transactional activities
- ► Significant levers of development
- ► Financial flexibility and attractive "currency"

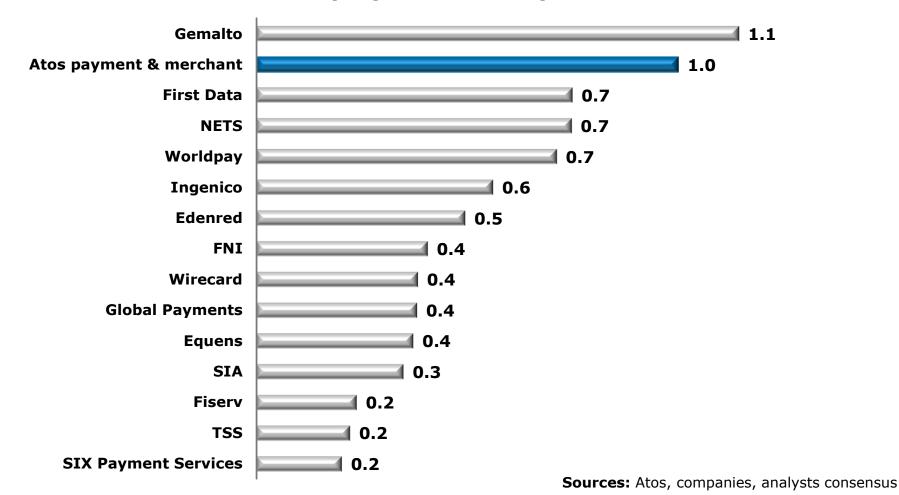
A new <u>Tier One Program</u> launched today to reach best in class KPIs

# Atos payment and merchant transactional activities: revenue vs. peers

# 2012 Annual Results

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Estimated revenue in Europe (in EUR billion)

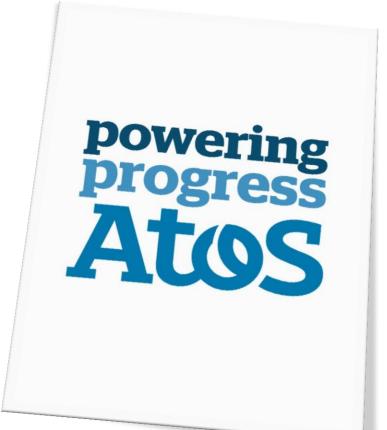




Management team

## **Q&A** session

# From Questions to to Answers



## Thank you

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