

Bank Austria, Member of Unicredit

EDI Application Management



Bank Austria has been a member of UniCredit, one of the largest European banking groups, since 2005. The bank maintains an extensive network in Austria, with about 7,000 employees (counted on full-time basis) serving customers in some 220 branches. Bank Austria is a modern and dynamic universal bank offering its customers access to international financial markets. Bank Austria serves as UniCredit's hub for the banking network in Central and Eastern Europe, a region where the Group is the clear market leader with about 2,300 branches in 13 countries.

Business Challenge:

- ▶ Just in time data exchange of the EDI transactions
- ▶ Support of various communication protocols

Solution:

- 7 x 24 Application Management of the electronic data interchange
- High availability
- Mobile TAN Tool as successor of the cover notes ("Datenträgerbegleitzettel")

Benefits:

- Efficient service by outsourcing to Atos
- Innovative solutions can be offered to the customers of Bank Austria
- wide range of support possibilities and quick start of delivery also in new topics by approx. 95.000 Business Technologists