

Unlocking the art
of potential

Checklist - Copilot

how to start driving innovation and
transformation

Why does everything take so long these days!?
**3 ways to improve productivity, without
cutting corners.**

1. Build a truly digital workplace, designed for real human experiences

The term 'digital workplace' isn't new, but it's trending thanks to employee's desire to work away from the office, as "sixty percent of employees expect to work remotely at least once a week, compared to only 38% who reported doing so before the pandemic" according to Gartner. But debates about hybrid or remote working aside, to enable your employees and ensure they can serve your customer whatever industry you're in, a digital workplace is a necessity. The real question is what kind of digital workplace will work best for you and your customers.

This is a question Atos and Microsoft, as recognized leaders in delivering modern workplaces, are uniquely placed to advise on - and help build. A truly digital workplace is more than supplying devices, some office applications and decent connectivity. We understand digital workplaces need to be designed around people and simplifying the processes they rely on. So, Atos consultants begin by understanding your people (and their role), the places where they work and the platforms available, and combine this with Microsoft's Modern Workplace technology based on Microsoft 365.

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2. Stop relying on IT SLAs

Service Level Agreements (SLAs) still have their place, but they simply reflect the performance of the technology, not the experience of using it nor any impact on productivity. It is perfectly possible to see a downturn in productivity caused by a technology that is meeting or exceeding its SLAs. Research recently revealed that “90% of C-suite executives believe their company pays attention to people’s needs when introducing new technology, but only about half (53%) of staff say the same”.

That’s why Atos combine XLAs or Experience Level Agreements alongside leveraging the metrics we can garner from Microsoft 365 to understand where improvements can be made. We also help you drive the maximum value from Microsoft Viva, an employee experience platform providing resources for employee well-being, learning, knowledge sharing, and connection that provides metrics and insights into peoples lived experiences of working at your organization.

3. Arm your people with AI

No-one wants AI right? It’s the enemy of the employee! Well, perhaps if you look behind the headlines you’ll see a rather different picture emerging. Employees are smarter than they are sometimes collectively made out to be, and it seems many recognize the value of AI rather than see it as a threat. Take this study for example which reported that in 2023 “66% of full-time workers express a desire for their employers to offer AI solutions, recognizing the transformative impact it can have on productivity and efficiency”.

If you want to increase productivity, take away the low-value, repetitive tasks and empower staff to do the high-value, interesting and (dare we say) enjoyable aspects of their jobs.

That’s why Atos leverages a number of Microsoft Tools, that can combine to streamline workflows, foster collaboration, and providing resources for personal and professional development. One of those tools is Microsoft Copilot, an AI-powered personal assistant that supports your employees across a wide variety of roles and be tailored for all kinds of tasks – from your office to apps to advanced coding.

Copilot combines the power of large language models (LLMs) with your data – across an employees calendar, emails, chats, documents, meetings, and more— supercharging Microsoft 365 apps to turn your words into the most powerful productivity tool on the planet. For example, Copilot in Word writes, edits, summarizes, and creates right alongside the user. In Excel it works alongside them to help analyze and explore their data. In PowerPoint it helps you turn ideas into stunning presentations. And in Outlook Copilot works with people across their inbox’s and messages so they can spend less time on email triage and more time on communicating. And... well you get the idea! Less admin, less process, more productivity, much more engaged employees.

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