

# Unlocking the art of potential Liberating people-potential with engaged employee experience

To achieve a successful Employee Experience (EX) we see the four main pillars: Connection, Insight, Purpose, and Growth, which are designed to help our customers build strong connections among employees, offer useful insights, clarify goals, and promote learning and development.

Together Atos and Microsoft embrace these pillars so organizations thrive – it helps them excel by blending employee satisfaction with overall business success.

This partnership goes beyond a typical vendor-client relationship. Both Atos and Microsoft operate as strategic partners, aligning our vision and expertise to drive innovation in EX. Working closely with you and your stakeholders, we ensure you understand your unique challenges and pain points, focusing on delivering results through high-value use cases and personalized solutions. We work through an end-to-end process to enable you to deliver the employee experience your business needs.















# Atos leverages Microsoft Tools

Atos leverages Microsoft Tools, which collectively contribute to streamlining workflows, fostering collaboration, and providing resources for personal and professional development, to significantly enhance your overall Employee Experience:



#### Copilot

This AI-powered tool assists in coding tasks, enhancing productivity, and reducing workload stress. By streamlining coding processes, Copilot helps developers focus on creative solutions, leading to a more positive work experience.



#### Viva

This employee experience platform integrates into Microsoft Teams, providing resources for employee wellbeing, learning, knowledge sharing, and connection. It allows you to aggregate essential tools, information, and insights, promoting a more engaging and connected work environment.



#### Office 365 Teams

This collaboration hub facilitates seamless communication, file sharing, and teamwork. By centralizing work-related interactions and enhancing remote collaboration, it improves your team cohesion and fosters a sense of belonging among employees.



#### **Frontline Worker Tools**

Specifically designed for employees in fields like retail, manufacturing, or healthcare, these tools provide mobilefirst solutions for communication, task management, and information sharing. By empowering your frontline workers with easy access to essential resources and communication channels, these tools enhance work experience and job satisfaction.







# Adopting a proactive approach to EX can help your business:

#### **Attract talent**

A great EX is a magnet for highcaliber professionals seeking fulfilling work environments.

#### **Retain talent**

Improved employee satisfaction and engagement reduce turnover rates.

#### Adapt to change

A positive EX helps navigate organizational changes and fosters a culture of innovation and adaptability, supportive of GenAl and other future technologies.

#### Elevate brand image

A strong EX contributes to a positive employer brand, attracting stakeholders and customers alike.

#### **Drive employee** well-being

EX initiatives contribute to the overall well-being of employees, promoting a healthier work-life balance.

#### **Boost customer** satisfaction

Satisfied employees often translate to satisfied customers, creating a positive feedback loop.

#### Innovation

A supportive EX environment encourages creativity and innovation among employees.

#### Collaboration

**Effective EX initiatives** facilitate collaboration and teamwork across various departments and teams and drive commitment to overall success.





# Atos and Microsoft for employee experience

Atos and Microsoft work together to ensure a consistent and sustainable experience across all touchpoints throughout your employee journey.

> **Personalization:** Atos and Microsoft prioritize personalization in employee/human experience. We aim to help users feel at home within their work environments, ensuring that devices are ready to use, offering welcome materials, and addressing individual needs.

**Responsiveness:** We proactively identify and resolve issues before users even notice them. By monitoring digital experiences and managing them efficiently, we help you reduce disruptions and ensure a smooth work experience.

Well-being: Employee well-being is a significant aspect of our approach. We help you consider employee feedback, empower individuals to voice their concerns or discomfort, and address issues that may affect their overall well-being. This approach goes beyond fixing technical problems and extends to making the workplace a comfortable and stress-free environment.



**Embrace AI in EX:** The preparation for Generative AI involves a holistic approach that blends technological innovation with cultural readiness. By embracing Al as a transformative force and ensuring its seamless integration into everyday work experiences, Atos and Microsoft aim to create a future-ready environment for the next generation of Al-enabled workers.



## Why employee experience with Atos and Microsoft

- our combined expertise to **deliver cutting-edge solutions**.

- practical, real-world applicability.
- **Employee Experience.**
- including the **advancements brought about by GenAl**.

**1. Leaders in Employee Experience:** As pioneers and leaders in the Employee Experience space, our collaboration leverages

2. Atos holds the prestigious GSI status with Microsoft, signifying a deep and trusted collaboration. This status underscores our extensive capabilities and joint commitment to **delivering exceptional Employee Experience solutions**.

3. The collaborative nature of our partnership allows for **co-creation and co-innovation**.

4. Both organizations actively consume each other's products and services, fostering a mutual understanding of the technology landscape. This experience-based approach ensures that solutions are not just theoretical, but rooted in

5. The integrative nature of the partnership extends beyond Microsoft 365, reaching into various Microsoft suites. This extensibility allows for a broader application of solutions, ensuring a comprehensive and interconnected approach to

6. Our collaboration signifies a shared commitment to staying at the **forefront of technological** advancements. This dedication to innovation ensures that Employee Experience solutions evolve in tandem with the changing landscape,

## Use cases



### Sustainably unify remote and office-based models

#### Problem

You need to be able to integrate remote and office-based work models while striving to automate workflows and meet sustainability objectives.

#### Solution

Atos and Microsoft collaborate to offer a solution that addresses these challenges by creating more autonomous work models. We introduce new social and collaborative experiences that leverage immersive technologies to connect your workforce regardless of location.



### Need to design for well-being while supporting productivity

#### Problem

You need to be able to gain insight into your employee experience to support employee productivity and well-being while empowering employees at all levels.

#### Solution

We help you to effectively understand and act on employee sentiment by measuring, analyzing, and managing their experiences in real time with Voice of the Employee tools. With Atos and Microsoft, you will be able to deliver preconfigured, value-add "moments that matter" based on

HR best practices to support employee well-being and drive productivity gains. We work with you to provide equitable access through hyper-personalized experiences that recognize each person's individual talents, needs, and backgrounds.

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#### Connecting people, places, and platforms at work

#### Problem

You need to personalize your digital workplace, empower your employees, and deliver extraordinary experiences consistently.

#### Solution

Atos and Microsoft work with you to build the right solutions for your needs with Atos' digital workplace expertise and industry leadership-combining design thinking with an understanding of your unique cultural challenges. We provide an enterprise portal powered by ServiceNow to help your employees seamlessly navigate all the services they need throughout their careers.











## Next steps

We can support your organization in creating a more engaging and fulfilling environment for your employees. Next steps would be to reach out to our consulting team to find out how we can help you understand, design, and deploy the best possible experience for your stakeholders.

#### Find out more

### Resources

<u>'Transitioning to the Future of Work: CIO Views'</u>

Digital Vision for Engaged Employee Experience

### Atos & Microsoft

22

+40.000 Employees



+5m Managed devices



+3.4m Individual users



+2m M365 managed users



+20 Delivery centers



+47 Languages



8 Microsoft advanced specializations







### We are passionate about bringing people back to the center of the workplace

#### **About Atos**

Atos is a global leader in digital transformation with 107,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high-performance computing, the Group provides tailored end-to-end solutions for all industries in 69 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea) and listed on Euronext Paris.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.





